

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 March, 2020 2:03 PM
To: Joanne Yong
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20003888/T1ha3

Dear Joanne,

We refer to your below email and the contents were noted.

We will request and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Joanne Yong [mailto:Joanneyong@msfirstcapital.com.sg]
Sent: Tuesday, 17 March, 2020 12:55 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A
Subject: RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

The liability is unclear.

Request from TP for evidence/ video. Upon received we will review and revert on the liability.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneying@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, March 12, 2020 4:14 PM

To: Joanne Yong <Joanneying@msfirstcapital.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001384MFSH

LKK REF: CC4/FCI20003888/T1ha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 1482J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 10 March, 2020 2:36 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <Joanneying@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20001384MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.