

## Vic (LKKAUTO)

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**From:** Joanne Yong <JoanneYong@msfirstcapital.com.sg>  
**Sent:** Wednesday, 15 April, 2020 5:32 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20003888/T1ha3  
**Attachments:** D20001384MFSH LOD- SLP1482J

Dear Sir,

We have received from the workshop for the LOD. Please find the attachment.

FYA- express settlement.

Thank you  
Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**  
[joanneYong@msfirstcapital.com.sg](mailto:joanneYong@msfirstcapital.com.sg)

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849  
| Company Regn. No. 195000106C

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, 18 March 2020 2:03 pm  
**To:** Joanne Yong <JoanneYong@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20003888/T1ha3

Dear Joanne,

We refer to your below email and the contents were noted.

We will request and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

**Sent:** Tuesday, 17 March, 2020 12:55 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

The liability is unclear.

Request from TP for evidence/ video. Upon received we will review and revert on the liability.

Thank you

Regards,

Joanne Yong

Motor Claim Department



**Change of email address**

[joanneYong@msfirstcapital.com.sg](mailto:joanneYong@msfirstcapital.com.sg)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, March 12, 2020 4:14 PM  
**To:** Joanne Yong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20001384MFSH**  
**LKK REF: CC4/FCI20003888/T1ha3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 1482J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 10 March, 2020 2:36 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D20001384MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited

Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**