

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Wednesday, 19 August 2020 11:13 AM  
**To:** Serene Ler  
**Cc:** motorclaims@msfirstcapital.com.sg; Admin A  
**Subject:** SEEK MANDATE / D20001384MFSH / LKK REF : CC4/FCI20003888/T1ba3q2  
**Attachments:** RE: SURVEY ASSESSMENT - D20001384MFSH/1 // EXPRESS SETTLEMENT - LKK REF : CC4/FCI20003888/T1ba3q2

Dear Serene,

We refer to the matter above and email attached.

I acknowledge that Joanne and Cathan no longer with FCI.

The liability seems unclear for this case. As our Insured driver reported that he was hit behind by third party vehicle. Third party reported that Insured's driver entering from slip road and hit third party from the side. There is no evidence from third party. Can you send us the video footage from insured, for us to re-assess the liability (50% or 100%) ? Or we can proceed with the quantum mandate from Cathan on the 5<sup>th</sup> of June 2020 ?

Kindly have your approval/ instructions.

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

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