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PRE-REPAIR INSPECTION REQUEST – SLN17L vs SMK9802G (OI) on D.O.A.: 08/03/2020

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong
Sent: 3/11/2020 9:16:09 AM

Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD.**

Claim no : 3345542445SG003
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: lihui@completevms.com.sg <lihui@completevms.com.sg>
Sent: Tuesday, March 10, 2020 2:03 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; lihui@completevms.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK9802G AND SLN17L ON 08/03/2020

Dear OIC,

Please arrange Mr Kenneth Kong (LKK Auto Consultants) to conduct survey.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

From: Hor, Yinrul
Sent: Tue, 10 Mar 2020 05:32:57 +0000
To: Gan Li Hui
Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK9802G AND SLN17L ON 08/03/2020

[Without Prejudice](#)

Your Reference : SLN17L
 Our Reference : 3345542445SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Tuesday, March 10, 2020 11:48 AM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] NOTICE OF ACCIDENT: SLN17L Your ref: SMK9802G

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SLN17L AND SMK9802G ON 8/3/2020 ALONG TAMPINES CENTRAL 5 AT ABOUT 11:05 HRS.

We act for **ACTIV TECHNOLOGY PTE LTD** owner of vehicle no. **SLN17L** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012