

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 13 March 2020 3:12 PM
To: AVRIL HO
Cc: BILLY@MOVA.COM.SG; NABILAH@MOVA.COM.SG; Nitha
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K // EXPRESS SETTLEMENT

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Tuesday, 10 March, 2020 4:05 PM
To: AVRIL HO <avril@mov.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Billy' <billy@mov.com.sg>; 'Nabilah' <nabilah@mov.com.sg>; 'Nitha' <nitha@mov.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Avril,

We are agreeable for direct settlement for this case. Please liaise with LKK accordingly.

Aside to LKK,

FYNA please.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: AVRIL HO <avril@moval.com.sg>
Sent: Tuesday, 10 March 2020 3:32 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: 'Billy' <billy@moval.com.sg>; 'Nabilah' <nabilah@moval.com.sg>; 'Nitha' <nitha@moval.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

Dear Merina,

Attached Estimate and making estimate. As spoken just now, please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@moval.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 10 March 2020 2:18 PM
To: NABILAH@MOVA.COM.SG
Cc: CWS Motor Claims; Merina Chia
Subject: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

Dear Sir/Madam

PRI Request For **SMK873K** Accident Involving **SHB2733A** On 07-03-2020 AT 09:30:00HRS.

Please find below details for your reference

- **Claim number** : D20001368MFSH
- **Insured vehicle number** : SHB2733A
- **Accident date** : 07-03-2020
- **Third-party vehicle number** : SMK873K
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : MERINA CHIA SAN SAN

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849