

## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 12 March, 2020 12:09 PM  
**To:** 'Merina Chia'  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K // EXPRESS SETTLEMENT  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

**YOUR REF: D20001368MFSH**  
**LKK REF: CC4/FCI20003881/Eea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 10 March, 2020 4:27 PM  
**To:** 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; 'AVRIL HO' <avril@nova.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Billy' <billy@nova.com.sg>; 'Nabilah' <nabilah@nova.com.sg>; 'Nitha' <nitha@nova.com.sg>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 10 March, 2020 4:05 PM  
**To:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[1](mailto:admin-</a></p></div><div data-bbox=)

[d@lkkauto.com](mailto:d@lkkauto.com)>

Cc: 'Billy' <[billy@mov.com.sg](mailto:billy@mov.com.sg)>; 'Nabilah' <[nabilah@mov.com.sg](mailto:nabilah@mov.com.sg)>; 'Nitha' <[nitha@mov.com.sg](mailto:nitha@mov.com.sg)>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

**WITHOUT PREJUDICE**  
**SAVE AS TO COST**

Dear Avril,

We are agreeable for direct settlement for this case. Please liaise with LKK accordingly.

Aside to LKK,

FYNA please.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

---

**From:** AVRIL HO <[avril@mov.com.sg](mailto:avril@mov.com.sg)>

**Sent:** Tuesday, 10 March 2020 3:32 PM

**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Cc:** 'Billy' <[billy@mov.com.sg](mailto:billy@mov.com.sg)>; 'Nabilah' <[nabilah@mov.com.sg](mailto:nabilah@mov.com.sg)>; 'Nitha' <[nitha@mov.com.sg](mailto:nitha@mov.com.sg)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

Dear Merina,

Attached Estimate and making estimate. As spoken just now, please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mov.com.sg](mailto:avril@mov.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 10 March 2020 2:18 PM  
**To:** [NABILAH@MOVA.COM.SG](mailto:NABILAH@MOVA.COM.SG)  
**Cc:** CWS Motor Claims; Merina Chia  
**Subject:** SURVEYOR APPOINTED; OUR REF : D20001368MFSH ; YOUR REF: SMK873K

Dear Sir/Madam

PRI Request For **SMK873K** Accident Involving **SHB2733A** On 07-03-2020 AT 09:30:00HRS.

Please find below details for your reference

- **Claim number** : D20001368MFSH
- **Insured vehicle number** : SHB2733A
- **Accident date** : 07-03-2020
- **Third-party vehicle number** : SMK873K
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : MERINA CHIA SAN SAN

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849