



方商昭噴漆
POON SIANG SEOW

Sin Ming Autocity, No 160 Sin Ming Drive, #05-13, Singapore 575722
Tel: 6453 7511 Fax: 6453 8046 Email: sitti1@singnet.com.sg Regn. No: 05396600K

Your Ref; D20001406MFSH

our Ref: SCH 6988H

Date: 19/03/2020
FIRST CAPITAL INSURANCE LIMITED

Attention; Motor claim dept

Dear Sir

**ACCIDENT ON 08/03/2020 INVOLVING SCH6988H AND SH 7347L
ALONG OWEN ROAD**

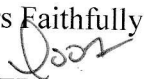
NATALIA LI MAN CHING OF Vehicle No: SCH 6988H

We are instructed by the above named to claim damages against

SH 7347L connection with a road traffic accident on 08/03/2020
Particulars of Loss and Expenses

1	Cost of repair (recommended by your surveyor)	\$3,000.00
2	Loss of use for 4days RENTAL	\$ 556.40
3	Loss of use provided under NIMA PROTOCOL 2DAY	\$
4	GIA Search fee	\$ 7.45

TOTAL \$3,563.85

Yours Faithfully

ALBERT POON

Name : NATANG L HAN - CHIN
NRIC No. : S8570461/F
Address : 20 LIMBURN ROAD
#24-02
SUBAPORC 308353
Date : 9/3/2020

To :



方商昭噴漆
POON SIANG SEOW
Sin Ming Autocity
No 160 Sin Ming Drive
#05-13 Singapore 575722
Tel: 64537511 Fax: 64538046
Email: sitti1@singnet.com.sg

Dear Sirs

MY ACCIDENT

I am the owner of motor vehicle SCH 69 884 which was involved in the above accident.

I refer to the repairs to my vehicle. I hereby instruct you to proceed with the repairs of my damaged vehicle. Since I would not be able to pay you for the repairs and you have agreed not to exercise your lien on my vehicle for the repairs, I hereby give you authority to claim all costs, expenses and damages caused to my vehicle in particular appointing a surveyor and solicitors on my behalf to protect your interest.

I also authorise the solicitors to be appointed on my behalf to communicate and quantify my claim against the negligent party and/or his insurers.

Yours faithfully

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001406MFSH/1
ACCIDENT DATE : 08/03/2020
ACCIDENT LOCATION : KENT RD T JUNCTION TO OWEN
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : ONG SIEW FOO
INSURED VEHICLE : SH 7347L
INVOLVED PARTY : SCH 6988H
SETTLEMENT SUM : \$ 3,521.05

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : NATALIA LI MAN-CHING

Signature and Date :



23/4/2020

WITNESS : ALBERT POON
Choon Woon

Signature and Date :



23/4/2020

INVOICE



新加坡新民大道一六〇门牌〇五一十三号

Email: sitti1@singnet.com.sg

Specialising in Automobile Repairs, Spray Painting and Motor Accident Claims

M M/S FIRST CAPITAL INSURANCE LIMITED

[illegible]

经手人

Issued by

food



友立旅遊服務私人有限公司
UNIQUE TOURIST SERVICE (PTE) LTD

1, Rochor Road, #02-574,
Rochor Centre Singapore 180001
Tel: 6292 7656 Fax: (65) 6293 9720
E-mail: uniqtour@singnet.com.sg
STB LIC TA/00076

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Miss Natalia Li Man-Ching
20 Lincoln Road
24-02
Singapore 308353

20, Sin Ming Lane,
#08-51, Midview City
Singapore 573968
Tel: 6292 7656

14.03.2020

Singapore, _____ 20

TAX INVOICE

NO. **WP2017844**

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Mazda 3, 1.5 Auto Registration no. SLM 8960 R self driven as from 09.03.2020 to 13.03.2020.			
	4 days at \$130.00 per day		\$	520.00
			\$	520.00
	Add GST at 7%		\$	36.40
	Amount Due		\$	556.40
	(SIN DOLLARS: FIVE HUNDRED FIFTY SIX AND FORTY CENTS ONLY)			
	Standard Rated Supplies:\$		520.00	
	Total Amount of GST:\$		36.40	


AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **22631**

VEHICLE NO.

SLM 8960R

MAKE/MODEL

MAZDA 3

NAME OF HIRER	NATALIA LIMAN-CHIN		
ADDRESS	20 LINCOLN ROAD		
	# 24-02	SINGAPORE	308353
OFFICE TEL	RES TEL	HP	90936224
NAMED DRIVER	as above		
OCCUPATION	NATIONALITY		
PASSPORT / NRIC	S 8370461F	DATE OF BIRTH	22/11/83
DRIVING LIC NO.	S8370461F		
PLACE OF ISSUE	S'PORE	DATE PASS/EXPIRY	300307

ADDITIONAL NAMED DRIVER			
ADDRESS			
SINGAPORE			
OFFICE TEL	RES TEL	HP	
OCCUPATION	NATIONALITY		
PASSPORT / NRIC	DATE OF BIRTH		
DRIVING LIC NO			
PLACE OF ISSUE	DATE PASS/EXPIRY		

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

- A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"
- B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"

● THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

\$ 1200

NOTE:

HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS

PRINTED OVERLEAF.

DATE OUT	9/3/00	TIME OUT	1615Hrs		
PETROL OUT	E	1/4	1/2	3/4	(F)
DATE IN	13/3/00	TIME IN	1815Hrs		
PETROL IN	E	1/4	1/2	3/4	(F)
RENTAL RATES:		\$		¢	
MONTHLY	@ \$				
WEEKLY	@ \$				
DAILY	4 @ \$ 130				520.00
C.D.W. FEE					
PETROL CONSUMPTION					
DELIVERY CHARGE					
COLLECTION CHARGE					
SUB-TOTAL					
GST @ 7%					36.40
RENTAL DEPOSIT					
TOTAL:					556.40

DEPOSIT REFUND

PAYMENT BY: BILL GO / CREDIT CARD / CASH

ATTENDED BY:

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURRED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1. _____ ON _____ TIME _____
2. _____ ON _____ TIME _____
3. _____ ON _____ TIME _____

DATE: _____

SIGNATURE OF HIRER

DATE: _____

SIGNATURE OF HIRER

[> Back to OneMotoring](#)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Mar 2020 / 18:50:55

Receipt Date/Time : 09 Mar 2020 / 18:50:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200309-003433

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SH7347L As at 08 Mar 2020/11:00:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED			
1	Insurance Enquiry - SH7347L Enquiry Fee 20200309184940663110	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20200309184950252 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Sent: Tuesday, 7 April 2020 11:32 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001406MFSH/1 // Our ref: CC4/FCI20003878/Kda3 [ACCIDENT INVOLVING SH7347L AND SCH6988H ON 08/03/2020]

Dear JiaLe,

Refer to your email below.

Agreed to your propose offer. Please proceed for Express Settlement.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, April 6, 2020 10:53 AM
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001406MFSH/1 // Our ref: CC4/FCI20003878/Kda3 [ACCIDENT INVOLVING SH7347L AND SCH6988H ON 08/03/2020]

Claim No: D20001406MFSH/1
LKK Ref: CC4/FCI20003878/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 7347L AND SCH 6988H ON 08/03/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "POON SIANG SEOW" at **\$3,521.05**(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,188.00	\$ 3,000.00
2. Loss of Rental (4days x \$130)(w/GST)	\$ 556.40	\$ 513.60 (4days x \$120)(w/GST)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 12,751.85	\$ 3,521.05

Surveyor recommended 04 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Thursday, 19 March 2020 5:18 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D20001406MFSH/1 // EXPRESS SETTLEMENT

Dear All,

We have received the LOD from the workshop.

For your action with the workshop.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Joanne Yong
Sent: Tuesday, March 17, 2020 1:06 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001406MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

Refer to your email below.

Please proceed express settlement.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneying@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of MS&AD Insurance Group
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, March 12, 2020 3:37 PM
To: Joanne Yong <joanneying@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001406MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001406MFSH
LKK REF: CC4/FCI20003878/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SCH 6988H on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 11 March, 2020 12:27 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001406MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 11 March 2020 10:27 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Joanne Yong

Subject: PRI: SURVEY ASSESSMENT - D20001406MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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