22/03/2000 -		9 /83 (898)
ASS. REC. BY:	REF: 033/01120003875/G	3 Special Instruction:
Surveyor: LINO CHEM	ASSIGNMENT (Office)	16tt
From (Person); Vene Tay	of C11	Date/Time: 11/3 2020@ 3,35pm
Estimated Cost:	Bill to:	Dale Time. 1115/00000 5 55
OD TP WS/TP RES/OD RI	ES / EVA / INV / MV / CS	
To Inspect Vehicle No:	SMP 1120S	Insured: SKV 5508Z
at Workshop m/s	Neo Automotive	Tel: 9091 4863 .
of 53	Ubi Avenue 1 # 05-4	4
Policy No: DMHCSHAOO	000381900 Claim No:	8NM20D201193/COZ
Sum Insured:	Excess:	•
Make of Veh: (Client's Record)	11.5	D.O.A. 6/2/2020
CA / REV / REP. / REV 24 E	rece (up)	
Date/Time: 3.40pm@ 113 20	120 Person Confected: Mrs. NC	H.O.D. Endorsement:
2 13 170 113 170	Person Confected: MIS. INC.	Vehicle IN/DUT
Date/Time Action/Instruction	February (X)	
SMP11203	-×	
.2.	and a	
- XKV 5508	L-X.	
- 8KV 5508	<u> </u>	
- XKV 5508	<u> </u>	

Nivitha (LKK Auto)

From:

Irene Tay <irene.tay@sg.cntaiping.com>

Sent:

Wednesday, 11 March 2020 3:35 PM

To:

winnie@yoga-legal.com; assignments; 甯珺 ©

Subject:

FW: OUR REF: SNM20D201193/SKV5508Z/IRENE - PRI for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMP 1120S & SKV 5508Z on 06.02.2020 @ 21:50hrs along Pan Island Expressway (PIE) (Slip Road)

Jurong Town Hall Road

Dear Sir (LKK),

We refer to the above matter.

Please get your surveyor to liaise with NEO AUTOMOTIVE to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Pamela Pamela [mailto:pamela@yoga-legal.com]

Sent: Wednesday, March 11, 2020 2:54 PM To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; winnie@yoga-legal.com

Subject: Re: OUR REF: SNM20D201193/SKV5508Z/IRENE - PRI for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMP 1120S & SKV 5508Z on 06.02.2020 @ 21:50hrs along Pan Island Expressway

(PIE) (Slip Road) Jurong Town Hall Road

Dear Irene

Please be informed that the said vehicle (SMP 1120S) can be inspected at:

Name of workshop

M/s. Neo Automotive Pte Ltd

Address

53 Ubi Avenue 1

#05 - 44 Paya Ubi Industrial Park

Singapore 408934

Contact Person

Mrs Neo , 9091 4853

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel: (65) 6292 5838

Fax: (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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On Tue, Mar 10, 2020 at 9:53 AM Pamela Pamela pamela@yoga-legal.com> wrote:

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMP 1120S & SKZ 5508Z NO 06.02.2020 @ 21:50hrs ALONG PAN ISLAND EXPRESSWAY (PIE) (SLIP ROAD) JURONG TOWN HALL ROAD

Thank you for your reply and we refer to the matter above dated 9/03/2020.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

- 1. Lee Kok Weng
- 2. Seah Kwang Boon
- 3. Amas Ong Poh Meng
- 4. Louis Ng

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel: (65) 6292 5838

Fax: (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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On Mon, Mar 9, 2020 at 11:29 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING

Kelvin Ang

SEE CHEW SENG

MOHD FADHILAH BIN OSMAN

XING QUO QIANG

KENNETH KONG

SIMON HO

CHUA WEIJIE

MARCUS CHUA

HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

From: Claims Dept of CTI

Sent: Monday, March 9, 2020 6:01 PM

To: Irene Tay < irene.tay@sg.cntaiping.com >; pamela@yoga-legal.com; winnie@yoga-legal.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201193/SKV5508Z/IRENE - PRI for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMP 1120S & SKV 5508Z on 06.02.2020 @ 21:50hrs

along Pan Island Expressway (PIE) (Slip Road) Jurong Town Hall Road

Dear Irene,

Please conduct PRS for SMP1120S. Note: officer in charge - Irene Tay 63896192. *** Kindly quote our reference number when replying. Thank you, Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG W: www.sq.cntaiping.com Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter. Sent: Monday, March 9, 2020 4:23 PM To: Claims Dept of CTI < claimsdept@sg.cntaiping.com> Cc: Winnie Phee <winnie@yoga-legal.com> Subject: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SMP 1120S & SKV 5508Z on 06.02.2020 @ 21:50hrs along Pan Island Expressway (PIE) (Slip Road) Jurong Town Hall Road Dear Sir/Mdm.

We enclosed herewith our letter and accident report (Pre-repair Inspection) dated 9 March 2020 for your

attention.

Maria a a como	
Thomle	***
Thank	you.

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel: (65) 6292 5838

Fax: (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

By the lodgement of this report to the insurers, you hereby consert aforesaid.	III to the architalist or and report of the second
	ACCIDENT STATEMENT
Date Of Report	11/02/2020 17:03
Date Of Accident	06/02/2020 21:50
Exact Location Of Accident	PIE (SLIP ROAD) JURONG TOWN HALL ROAD
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SMP1120S
Insured/Policyholder	
Name Of Registered Owner	ACCURATE LEASING PTE LTD
Co Reg No	2XXXXX451M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-91449265
Vehicle Particulars	
Manufacturer	TOYOTA
Model	C-HR-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	t e e e e e e e e e e e e e e e e e e e
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	P2341352
Cover Note Number	
Driver	
	OND YOU TONG

SNG KOK TONG Name of Driver SXXXX869J NRIC No 25/05/1975 Date Of Birth INDOOR Occupation 15/09/2007 Date Of Driving Pass 12 YEARS AND 4 MONTHS Driving Experience MALE Gender (LOCAL) +65-98250845 Mobile Number Fax Number Contact Number

NOEMAIL

Address

BLK 544 SERANGOON NORTH AVE 3 #15-168

SINGAPORE

Postcode

550544

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

NO 2

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance? Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKV5508Z

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

KHNG GEK NOI

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any withul misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- ent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims, including the settlement of the claims and any necessary of: investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
 - my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, westigation and management in present and all future claims.
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

GIABNIC FlatchPlanform_VII

Reporting Centre P Name:

NRIC/FIN No.:

Sketch Plan #2

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Individual Statement

Reporting Centre: Progressive Automotive Pte Ltd

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	20 If your west	oridant barrossel	width of roads, speed	Interest I	Refer to attached))					
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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	451M
/enicle Defalls	
/ehicle No.:	SMP1120S
/ehicle to be Exported:	No
ntended Deregistration Date:	11 Mar 2020
/ehicle Make:	TOYOTA
/ehicle Model:	C-HR HYBRID 1.85 CVT
Primary Colour:	Yellow
Manufacturing Year:	2018
Engine No.:	2ZR8416749
Chassis No.:	ZYX102115472
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,802.00
Original Registration Date:	11 Sep 2019
First Registration Date:	11 Sep 2019
Transfer Count:	0
Actual ARF Paid:	\$19,523.00
mrender PARE Réparé De alls	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Sep 2029
PARF Rebate Amount:	\$14,642.00
mended COF Rebute Details	10.5 2020
COE Expiry Date:	10 Sep 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,001.00
COE Rebate Amount:	\$34,194.00
Total Rebate Amount:	\$48,836.00

The information contained herein is correct as at 11 Mar 2020

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING		The second	17000			1	
Case	Notified	Est Submitted	Adj Assigned 01 Apr 2020	Adj Rpt		Submitted	Ins Auth'ed	Status Pending fo	r Survey
Main	09 Mar 2020		17:43 Edit Adj Rpt	S\$0.00 Edit Estimate	1	ew Rpt		Report Cancel Cas	
	Main	R	eference	Claim	Details	\Box	Document	s	Show All
CLAIM SI	BFOLDER DE	TAILS				[Created	by insurer]		
Insured:	-, Co. Re	g. No.: -							
Main Claimant:	ACCURAT	E LEASING PTE	LTD, Co. Reg. No.	.: 201727451M					
Vehicle Re No.:	9 SMP112	:05		330	of Loss:		0 21:00 - :59 and 26 Days Fro	m LTA Reg Date	(Man Yr)]
Claim Type	: TP/SN	420D201193C)2		y/Cover No.:	DMHCSNA00000381900			
Vehicle Re No. (Insured):	skv5508	z			y No. imant):	P2341352			
				Exc	Carrier and Carrie	S\$2,000.00			
Repairer:	Neo Auto	motive (HQ) 53	UBI AVE 1 #05-44 F	PAYA UBI INDUS	RIAL PAR	RK SINGAPOR	RE, 408934 Ubi -	Tel:	
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. L	.td. (HQ) - Tel:	6389 611	1 [Handle	d by Irene Tay	Hui Ping - 63898	36192]
Claimant's Insurer:	AXA Insu		IQ) - Tel: 6880 488						
Adjuster:	LKK Auto	Consultants Pto	e Ltd (HQ) - Tel: 62	256-3561 [Har	dled by >	CING GUO Q	IANG] [Fina	I Rpt due 13/	04/2020]
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Due Da	te Priority	Type Tasi	Group Subject	ct Handler	Assign	ned By	Completed On	Created C	n Done

Claim Documents

*SMP1120S (SNM20D201193C02)

[SKV5508Z]

TP

ACCURATE LEASING PTE LTD

Feb 6 2020 9:00PM

[-]

Neo Automotive

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Linked Accident Report Documents

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4	11/02/20 17:14	Individual Statement	0	Load JPG	☑
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Documents Checklist

Save	Print
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LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/CTI20003875/GTD3E2

Date:

02/04/2020

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMHCSNA00000381900

Claimant Vehicle

No:

SMP1120S

Insured Vehicle SKV5508Z

No:

Date of Loss: 06/02/2020 Nature of Claim: TP

Claim No:

SNM20D201193C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMP1120S

Make & Model:

TOYOTA C-HR, 1.8 (A) 11/09/2019 (Man. Year: 2018) Engine No: Chassis No: Odometer:

2ZR8416749 ZYX102115472

40538 km

Reg. Date: Colour:

Yellow

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

215/60 R17

Rear Tyre Size:

215/60 R17

Front Left Side: Front Right Side:

Bridgestone 8 mm Bridgestone 8 mm Rear Left Side: Rear Right Side: Bridgestone 8 mm Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

01/04/2020

Date Inspected:

11/03/2020 Inspected At:

Neo Automotive (HQ)

53 UBI AVE 1 #05-44 PAYA UBI INDUSTRIAL PARK SINGAPORE

Singapore 408934

Estimated Period of Repair:

4.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

 $https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster\&fuseaction=gen_p...~~2/4/2020$

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 -\$3,000.00

Page 4 of 5

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 02 Apr 2020)

Parts: M1-SUV TOYOTA C-HR 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMP1120S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Adjuster Report Page 5 of 5

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >