

## Hsiao Tong (LKKAuto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 3 March 2021 3:00 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [SEEK MANDATE] - OUR REF: SNM20D201176/SJP6574T/PAULINE - Accident Involving SJP6574T (OI : CTI - TBA) and SMR5509T (TP : LKK REF - CC6/CTI20003871/Aka3) on 03.03.2020

[Confidential]

Hi Hsiao Tong

Please proceed with offer

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, February 3, 2021 10:55 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE] - OUR REF: SNM20D201176/SJP6574T/PAULINE - Accident Involving SJP6574T (OI : CTI - TBA) and SMR5509T (TP : LKK REF - CC6/CTI20003871/Aka3) on 03.03.2020

Your ref: **SNM20D201176/SJP6574T/PAULINE**  
LKK ref : CC6/CTI20003871/Apa3s2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJP6574T(CHINA TAIPING) AND SMR5509T(TP) ON 03/03/2020**

We refer to the above matter.

It is a head-to-collision. Liability is not in our insured driver's favour. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"CAS GARAGE PTE LTD"** at **\$6,414.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 18,346.31	\$ 5,885.00 (\$5,500.00 + 7%GST)
2. Loss of Rental (5days x \$160.00)	\$ 800.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 29.00	\$ 29.00
<b>Total</b>	<b>\$ 19,175.31</b>	<b><u>\$ 6,414.00</u></b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** 12 March 2020 3:39 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D201176/SJP6574T/PAULINE - Accident Involving SJP6574T (OI : CTI - TBA) and SMR5509T (TP : LKK REF - CC6/CTI20003871/Aka3) on 03.03.2020

Dear Mei Kwan/Khanchna

Attached for your view.

Thanks.

**Pauline Tham**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI

**Sent:** Thursday, March 12, 2020 11:38 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>;  
Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D201176/SJP6574T/PAULINE - Accident Involving SJP6574T (OI : CTI - TBA) and SMR5509T (TP : LKK REF - CC6/CTI20003871/Aka3) on 03.03.2020

Dear Pauline,

Please revert LKK.

Note : officer in charge – Pauline 63896541

\*\*\* Kindly quote our reference number when replying.

Khan

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower  
Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, March 12, 2020 10:08 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJP6574T (OI : CTI - TBA) and SMR5509T (TP : LKK REF - CC6/CTI20003871/Aka3) on 03.03.2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMR 5509T at M/s Cas Garage Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)