

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2003-052

Your Ref : SGJ898R

Date : 26.March 2020

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9785T AND SGJ898R ON 08/03/20 07:35 PM ALONG  
FINLAYSON GREEN TOWARDS MARINA BOULEVARD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,617.50
2.	Loss of Rental for <u>5</u> days @ \$ <u>81.13</u> per day	\$	405.65
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	6,280.64

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9785T and SGJ898R along FINLAYSON GREEN TOWARDS MARINA BOULEVARD on 08/03/20 07:35 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 26 (day) of March 2020

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN30209019000 Claim No : SNM20D201203

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$3,140.00**  
Singapore Dollars Three Thousand One Hundred and Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD9785T

Insured Vehicle No. : SGJ898R

Date of Loss : 08/03/2020

Place of Accident : FINLAYSON GREEN TOWARDS MARINA BOULEVARD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH YEN NEE

Driver Name : MOK LIP YANG (MO LIYANG)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,140.00
	=====
TOTAL . . . . .	S\$ 3,140.00
	=====

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Claimant Name :

TRANS-CAB SERVICES PTE LTD

NRIC No :

NG WA' YIN

Signature :



Date :

05/04/2021

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2003-063 <b>DATE</b> : 13. March 2020 <b>REFERENCE NO</b> : AAD2003-052 <b>TERMS</b> : <b>DUE DATE</b> : 13. March 2020 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9785T; DOA 08.03.20(LUMP SUM-20)	1	5,617.50	5,617.50

<b>Total SGD Excl. GST :</b>	<b>5,250.00</b>
<b>7% GST :</b>	<b>367.50</b>
<b>Total SGD Incl. GST :</b>	<b>5,617.50</b>

**\*\*\*\* FIVE THOUSAND SIX HUNDRED SEVENTEEN AND FIFTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

26 March, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 08/03/20 07:35 PM at FINLAYSON GREEN TOWARDS MARINA BOULEVARD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9785T. The taxi was hired to BALJIT SINGH SEKHON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

08-03-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2003-052	<b>Accident Date</b> 08-03-2020
3/9/2020 11:00	3/13/2020 14:05	SHD9785T

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Mar 2020 / 15:22:24

Receipt Date/Time : 09 Mar 2020 / 15:22:24

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200309-002492

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLN6409A				
As at 03 Mar 2020/13:25:00				
Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
1	Insurance Enquiry - SLN6409A Enquiry Fee 20200309152119411925	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GZ2397Y				
As at 09 Mar 2020/10:20:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - GZ2397Y Enquiry Fee 20200309152119463958	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMS5642K				
As at 06 Mar 2020/17:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SMS5642K Enquiry Fee 20200309152119519465	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGJ898R				
As at 08 Mar 2020/19:35:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SGJ898R Enquiry Fee 20200309152119561089	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
xxxxxxxxxxxx5467		Credit Card: Visa/MasterCard		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

**Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.**





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

OUR REF: CC3/CTI20003865/Kka3

28 MAY 2020

**GOH YEN NEE  
1 ROBIN DRIVE  
#04-02  
SINGAPORE 258261**

Dear Sir/ Mdm

**ACCIDENT INVOLVING SHD 9785T & SGJ 898R ON 08/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD** to deal with the third party claim against your policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information (e.g accident video) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 07/06/2020, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please e-mail us if you have further queries.

Yours sincerely,

*Khanchua*

Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: khanchua@lkkauto.com

Cc *CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD  
(Motor Claims Dept)*

Re: [SEEK MANDATE] - Direct Settlement - Accident Involving SGJ898R (OI : CTI - SNM20D201203) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kpa3q2) on 08/03/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/4/2021 11:00 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Sirs/Mdm,

We refer to your below email.

We have settled the matter at a global sum of \$3,140.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close once DV received.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Sent:** Wednesday, 17 February 2021 11:02 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: [SEEK MANDATE] - Direct Settlement - Accident Involving SGJ898R (OI : CTI - SNM20D201203) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kpa3q2) on 08/03/2020

Hi Hsiao Tong,

Please proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,617.50 (\$5,250.00 + 7%GST)
2. Loss of Rental (5days x \$81.13)	\$ 405.65 (5days x \$81.13)
3. Loss of Income (5days x \$50.00)	\$ 250.00 (5days x \$50.00)
@50% liability	\$ 3,136.58
4. LTA/GIA Search Fee	\$ 7.49
<b>Total</b>	<b>\$ 3,144.06</b>

Thank you.

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**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Friday, January 29, 2021 9:04 AM

**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** [SEEK MANDATE] - Direct Settlement - Accident Involving SGJ898R (OI : CTI - SNM20D201203) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kpa3q2) on 08/03/2020

Your ref: **SNM20D201203**

LKK ref : CC3/CTI20003865/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SGJ898R (CHINA TAIPING) AND SHD9785T(TP) ON 08/03/2020**

We refer to the above matter.

Attached is a copy of video footage from third party. We are of the view that liability is not in our insured driver's favour as our driver changed lane and collided with third party who was on his left lane. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$6,280.64(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 39,480.68	\$ 5,617.50 (\$5,250.00 + 7%GST)
2. Loss of Rental (5days x \$81.13)	\$ 405.65	\$ 405.65 (5days x \$81.13)
3. Loss of Income (5days x \$50.00)	\$ 250.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 40,143.82</b>	<b><u>\$ 6,280.64</u></b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 24 November 2020 10:40 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGJ898R (OI : CTI - TBA) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kka3) on 08/03/2020

Dear Mei Kwan,

As requested, we attached the insured accident report.

Please keep us updates and seek mandate regardless of the settlement amount.

Thank you.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, March 17, 2020 4:29 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SGJ898R (OI : CTI - TBA) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kka3) on 08/03/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9785T at M/s Trans Cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)