

## Hsiao Tong (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 17 February 2021 11:03 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [SEEK MANDATE] - Direct Settlement - Accident Involving SGJ898R (OI : CTI - SNM20D201203) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kpa3q2) on 08/03/2020

Hi Hsiao Tong,

Please proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,617.50 (\$5,250.00 + 7%GST)
2. Loss of Rental (5days x \$81.13)	\$ 405.65 (5days x \$81.13)
3. Loss of Income (5days x \$50.00)	\$ 250.00 (5days x \$50.00)
@50% liability	\$ 3,136.58
4. LTA/GIA Search Fee	\$ 7.49
<b>Total</b>	<b>\$ 3,144.06</b>

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, January 29, 2021 9:04 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE] - Direct Settlement - Accident Involving SGJ898R (OI : CTI - SNM20D201203) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kpa3q2) on 08/03/2020

Your ref: **SNM20D201203**

LKK ref : CC3/CTI20003865/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SGJ898R (CHINA TAIPING) AND SHD9785T(TP) ON 08/03/2020**

We refer to the above matter.

Attached is a copy of video footage from third party. We are of the view that liability is not in our insured driver's favour as our driver changed lane and collided with third party who was on his left lane. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$6,280.64(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 39,480.68	\$ 5,617.50 (\$5,250.00 + 7%GST)
2. Loss of Rental (5days x \$81.13)	\$ 405.65	\$ 405.65 (5days x \$81.13)
3. Loss of Income (5days x \$50.00)	\$ 250.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 40,143.82</b>	<b><u>\$ 6,280.64</u></b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 24 November 2020 10:40 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGJ898R (OI : CTI - TBA) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kka3) on 08/03/2020

Dear Mei Kwan,

As requested, we attached the insured accident report.

Please keep us updates and seek mandate regardless of the settlement amount.

Thank you.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, March 17, 2020 4:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SGJ898R (OI : CTI - TBA) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kka3) on 08/03/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9785T at M/s Trans Cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

