

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 24 November, 2020 10:40 AM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Khanchna (LKK Auto); Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving SGJ898R (OI : CTI - TBA) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kka3) on 08/03/2020
Attachments: SGJ898R.PDF

Dear Mei Kwan,

As requested, we attached the insured accident report.

Please keep us updates and seek mandate regardless of the settlement amount.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 17, 2020 4:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGJ898R (OI : CTI - TBA) AND SHD9785T (TP : LKK REF - CC3/CTI20003865/Kka3) on 08/03/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9785T at M/s Trans Cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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