

Aini Binte

EJ

From: May Chua
Sent: Thursday, June 4, 2020 4:37 PM
To: Aini Binte
Subject: TCS REF: AAD2003-062 -- Accident involving SHC3590H & SHD9281E on 09/03/2020 (D20001405MFSH)
Attachments: image004.wmz; AAD2003-062 LOD.pdf

Dear Aini,

New Lod.
(Revise reserve and Review)

If you are not in charge, please assist to redirect.
Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**
36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Thursday, 4 June 2020 3:01 pm
To: May Chua <maychua@msfirstcapital.com.sg>
Subject: FW: TCS REF: AAD2003-062 -- Accident involving SHC3590H & SHD9281E on 09/03/2020

Dear MC,

D20001405MFSH, TPD LOD for your perusal.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848
| DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No.
195000106C

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We appreciate your kind understanding. Stay safe.

From: Zhe Wei <zhewei.kek@transcab.com.sg>

Sent: Thursday, 4 June 2020 2:23 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: claims <claims@transcab.com.sg>

Subject: TCS REF: AAD2003-062 -- Accident involving SHC3590H & SHD9281E on 09/03/2020

Without Prejudice

Dear Sir

We are making a claim against your client SHC3590H.

Enclosed is our LOD for your perusal and action.

Original hard copy will mailed to you by post.

Hope to receive your offer soon.

Thank you.

Best Regards,
Kek Zhewei
Claims Officer



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg

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www.avg.com

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2003-062

Your Ref : SHC3590H (COMFORT)

Date : 15.April 2020

FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9281E AND SHC3590H (COMFORT) ON 09/03/20 01:05 PM
ALONG JALAN SULTAN TOWARDS BEACH ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,888.72
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day	\$	288.90
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	6,177.62

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV2003-135 DATE : 11. March 2020 REFERENCE NO : AAD2003-062 TERMS : DUE DATE : 11. March 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9281E; DOA 09.03.20(PART-BY-PART-20)	1	5,888.72	5,888.72

Total SGD Excl. GST : 5,503.48

7% GST : 385.24

**** FIVE THOUSAND EIGHT HUNDRED EIGHTY EIGHT AND SEVENTY TWO SGD
ONLY ****

Total SGD Incl. GST : 5,888.72

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15 April, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 09/03/20 01:05 PM at JALAN SULTAN TOWARDS BEACH ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9281E. The taxi was hired to HOO KOON QUE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.3 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

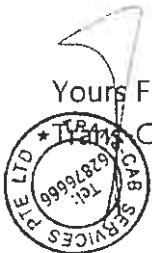
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9281E and SHC3590H (COMFORT) along JALAN SULTAN TOWARDS BEACH ROAD on 09/03/20 01:05 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 15 (day) of April 2020

Yours Faithfully

Jasmine Tan, Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09-03-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2003-062	Accident Date 09-03-2020
3/9/2020 17:35	3/11/2020 15:00	SHD9281E

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager