

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 22 July 2020 10:30 AM
To: May Chua
Cc: Admin A
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020 | Our reference: D20/1405/CTPL/MC
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 31,303.28	\$ 5,888.72
Loss of Rental (\$96.30 x 3 days)	\$ 288.90	\$ 288.90
Proposed Total	\$ 31,592.18	\$ 6,177.62

Breakdown of days is as follows:

Recommended days	2.5
Weekends / Downtime	0.5
CLAIM DAYS	3

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]
Sent: Thursday, 18 June, 2020 12:26 PM
To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020 | Our reference: D20/1405/CTPL/MC

Dear Sir,

We refer to the above mention.

We refer Trans-cab LOD, fyna
Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: May Chua

Sent: Thursday, 14 May 2020 9:41 am

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020 | Our reference: D20/1405/CTPL/MC

Dear Vic,

Please proceed
Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
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We appreciate your kind understanding. Stay safe.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 19 March 2020 9:22 am
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020 | Our reference: D20/1405/CTPL/MC

Dear May,

We refer to the above matter.

Liability: 100% (BOLA 15)

Remarks: Insured vehicle changing lane.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Yeo Yi Ting [<mailto:YeoYiTing@msfirstcapital.com.sg>]
Sent: Tuesday, 17 March, 2020 5:06 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Vic (LKKAuto); May Chua
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020 | Our reference: D20/1405/CTPL/MC

Dear Mei Kwan,

As requested, attached herewith our insured's GIA report for your perusal.

Our reference number is: D20/1405/CTPL/MC | OIC: May Chua

Thank you.

Regards,

Yeo Yi Ting
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
yeoyiting@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Tuesday, March 17, 2020 3:52 PM
To: Yeo Yi Ting <YeoYiTing@msfirstcapital.com.sg>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 17, 2020 3:20 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 12 March, 2020 4:32 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC3590H (OI : FCI - TBA) and SHD9281E (TP : LKK REF - CC3/FCI20003862/Kha3) on 09.03.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9281E at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)