

ASS. REC. BY: Steve

REF:

AIG CC3 / AIG 20003649 / E9f3

Waiman

ASSIGNMENT

From:

Date:

10/3/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMA 86824

at Workshop m/s

Premium

of

281 Alexandra Road

Insured:

Policy No.

1800079209

Claims No.

1384051453SG

Sum Insured:

Excess:

18000

(Client's Record)

Make of Veh:

11 am

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / (REV) / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMA 86824

Yr Regn:

14/6/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

c.c. 999

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

38077

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

W AU222 8V / J10/66 907.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

5/3/20

D.O.I.

10/3/20

Survey held at

Premium, Alexandra Road

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-88K

SMA 86824-X

11/3/20 @ 2.12pm revert to Victor via Meriden.

11/3/20 @ 4.3pm Victor informed C/A via Meriden.

11/3/20 @ 5pm informed Tony C/A & ex: \$600 by email.

12/3/20 @ 10.11am 2nd revert to Victor via Meriden. (supplementary \$264)

12/3/20 @ 3.40pm Victor informed approve at \$5431 via Meriden.

18/3/20 @ 9.16am informed Tony proceed the supplementary (\$264) by email.

18/05/20 @ 10.40am Confirmed with Mr Boo final fig \$4839.84, 4 days by email. (Red \$12493.16, 72%)

Date/Time, File Pass to?

Preli. Report

Days Of Repair:

4

1)

Final Report

Resurvey No. of Trip:

2

Date/Time, File Return to?

2)

Add Fee:

Site Insp (\$

Interview (\$

Tech. Inve (\$

Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: MER-OD

Comp Cost / L.B.E (\$ 4839.84)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 18 March 2020 9:16 AM
To: Claims Dept; SUR; assignments
Subject: RE: OD CLAIMS FOR SMA 8682 U
Attachments: SMA8682 SUPP.pdf

Dear Tony,

Please proceed repair the supplementary as attached. (supplementary amount \$264.00)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 11 March 2020 5:00 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMA 8682 U

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SMA 8682U (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 11 March 2020 10:41 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMA 8682 U

Dear all,

Kindly assist follow up repair approval.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Mar 2020 15:58	Clim Veh Model Changed		[] Merimen Administrator
2	06 Mar 2020 15:58	Clim Created	Reg No: SMA8682U, Policy No: 1800079209, Acct Date: 2020/03/05, Claim Type: SC, Insurer: AI G Asia Pacific Insurance Pte. Ltd, (SG), Ins.Status => Notification. Created from SAS:MPA120029 222	[I] Merimen Administrator
3	11 Mar 2020 10:17	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] LEE SU THING
4	11 Mar 2020 10:17	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	11 Mar 2020 10:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	11 Mar 2020 10:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/20	[A] LEE SU THING
7	11 Mar 2020 10:17	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	11 Mar 2020 10:17	Clim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	11 Mar 2020 10:17	Clim Veh Model Changed	(205109) AUDI A3 999cc TFSI S-TRONIC (A).	[A] LEE SU THING
10	11 Mar 2020 10:17	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] LEE SU THING
11	11 Mar 2020 14:08	Adj Rpt Initiated		[A] SHIAU CHAN
12	11 Mar 2020 14:08	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] SHIAU CHAN
13	11 Mar 2020 14:08	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/14.	[A] SHIAU CHAN
14	11 Mar 2020 14:08	Clim Details Notified		[A] SHIAU CHAN
15	11 Mar 2020 14:11	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/03/20	[A] SHIAU CHAN
16	11 Mar 2020 14:12	Adj Mandate Request	Cur.Reg:11842.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORIZED REPAIR.	[A] SHIAU CHAN
17	11 Mar 2020 15:52	Clim Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mithoo Singh, Aashweenjeet Kaur
18	11 Mar 2020 15:52	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	11 Mar 2020 16:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/20. Mandate Remarks: Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.	[I] Koh, Victor-CK
20	11 Mar 2020 16:13	Adj Mandate Set	Approved:4906.00:Authorise repair, Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.	[I] Koh, Victor-CK
21	17 Mar 2020 10:10	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/03/20	[A] SHIAU CHAN
22	17 Mar 2020 10:11	Adj Mandate Request	Cur.Reg:11862.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
23	17 Mar 2020 13:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/20. Mandate Remarks: Re-inspection photos?	[I] Koh, Victor-CK
24	17 Mar 2020 13:38	Adj Mandate Set	Maintained:Re-inspection photos?	[I] Koh, Victor-CK
25	17 Mar 2020 14:26	Adj Mandate Request	Cur.Reg:11862.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS. PLEASE BE INFORMED THAT THE PHOTOS UPLOADED.	[A] SHIAU CHAN
26	17 Mar 2020 15:40	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/20. Mandate Remarks:	[I] Koh, Victor-CK

[-] **AUDIT TRAIL**

No.	On	Audit	Remarks	By
27	17 Mar 2020 15:40	Adj Mandate Set	Approved:5431.00:	[I] Koh, Victor-CK

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2465322	11 Mar 2020 14:08:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA8682U		11.77

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mithoo Singh, Aashweenjeet Kaur

Date: 17 Mar 2020

Preliminary Advice

Vehicle No	: SMA8682U	Accident Date	: 05/03/2020
Make	: AUDI A3	Policy No.	: 1800079209
Assignment Date	: 11/03/2020	Excess	: S\$600.00
Date of Inspection	: 10/03/2020	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,333.00	(ESTIMATE \$17,069.00 + SUPPLEMENTARY \$264.00)
Revised Amount	:S\$	5,431.00	(INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	6,431.00	
Total	:S\$	11,862.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	50,028.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,972.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 11 March 2020 5:00 PM
To: Claims Dept; SUR; assignments
Subject: RE: OD CLAIMS FOR SMA 8682 U

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SMA 8682U (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 11 March 2020 10:41 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMA 8682 U

Dear all,

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

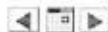
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	06 Mar 2020 15:58	Clim Veh Model Changed		[] Merimen Administrator
2	06 Mar 2020 15:58	Clim Created	Reg No: SMA8682U, Policy No: 1800079209, Acct Date: 2020/03/05, Claim Type: SC, Insurer: AI G Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA120029 222	[I] Merimen Administrator
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20	11 Mar 2020 16:13	Adj Mandate Set	Approved:4906.00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2465322	11 Mar 2020 14:08:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA8682U		11.77

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
 AIG Building
 78 Shenton Way #08-16
 Singapore 079120

From: LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25
 Paya Ubi Industrial Park
 Singapore 408933

Attn:

Date: 11 Mar 2020

Preliminary Advice

Vehicle No	: SMA8682U	Accident Date	: 05/03/2020
Make	: AUDI A3	Policy No.	: 1800079209
Assignment Date	: 11/03/2020	Excess	: S\$0.00
Date of Inspection	: 10/03/2020	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,069.00
Revised Amount	:S\$	4,906.00
Check Items (Estimated)	:S\$	6,936.00
Total	:S\$	11,842.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	50,028.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,972.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :