

ASS. REC. BY:

REF: CS/CT1 20003847/T1v43

Special Instruction:

Surveyor: Taufik

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of

CT1

Date/Time: 10.3.2020 14.25p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGJ 848R

Insured:

at Workshop m/s Cycle & ConveyTel: 91865300of 188 Pandan LoopPolicy No: DMPCSV 30209019000Claim No: SWM 202020301

Sum Insured:

Excess: \$ 950.00

Make of Veh:

(Client's Record)

D.O.A. 8.3.2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10.3.20 9.55am

Person Contacted:

Cher HanVehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SGJ 848R - CS3/msg 1800+074/T1v43 -1 D.O.A - 9/10/2018</u>
<u>11/3/20</u>	<u>Revert via merimen</u>
<u>11/3/20</u>	<u>Rece approved \$ 11,871.13 from Alfred by merimen</u>
<u>11/3/20</u>	<u>Informed cher Han c/A ex \$950 by email</u>
<u>9/6/20</u>	<u>Final dig \$ 11,547.37 confirmed by email (Recd 1732.25, 13/6)</u>

A&S, REC. BY:

REF:

CTI 03/CTI20003847/11v3

ASSIGNMENT

From:

Date:

11/03/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

84J 898R

at Workshop m/s

Cycle & Carriage Industries

of

188 Penden Loop

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$950.00

(Client's Record)

Make of Veh:

Car In

Goh chee Han

9181 7717

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

\$150K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

84J898R

Yr Regn:

2017, Apr 1

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes GLC250

c.c.

1991

Colour

Red

A/C:

Insured / Std / NI / NA

Sp. Reading

35435

T/Radio:

Insured / Std / NI / NA

Eng/No:

WDC2539462F206638

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/60 R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

11/3/20 e/pur

Survey held at

GEC Penden Loop

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 916- typist

Rep. Format:

Merimen

Lump Sum / L.B. / C

11,547.37

Days Of Repair:

6

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Ins. Auth'd	Status
Main	10 Mar 2020		10 Mar 2020 14:25 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	GOH YEN NEE, ID: SXXXX114A								
Vehicle Reg. No.:	SGJ898R	Date of Loss:	08/03/2020 19:00 - :59						
Claim Type:	OD / SNM20D201203C01	Policy/Cover Note No.:	DMPCSN30209019000 (Comprehensive)						
		Excess:	S\$950.00						
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/03/2020]								
Driver/Custodian:	MOK LIP YANG (MO LIYANG) (45 / Male) , NRIC: SXXXX763F, Tel: +6590990038 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Dennis Yap / Kelvin Ong / Cheong.
cheong

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 11 March 2020 5:31 PM
To: Go Chee Han; SUR
Subject: SGJ 898R-DOA: 8/3/2020 (CHINA TAIPING OD)

Dear Chee Han,

As instructed by our client , please proceed to repair the **insured vehicle SGJ 898R, (Excess \$950.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SGJ898R (SNM20D201203C01)**

OD

Mar 8 2020 7:00PM

[GOH YEN NEE]

Cycle & Carriage Industries Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **11/03/2020 17:01 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11871.13) - SGJ898R - Claim Handler: Chong Boon Sen

Approved:11871.13:Please proceed to authorize repairs up to \$11,871.13 BEFORE Excess of \$950.00. RE-INSPECTION of vehicle required.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Chong Boon Sen	Date:	11 Mar 2020

Preliminary Advice

Vehicle No	: SGJ898R	Accident Date	: 08/03/2020
Make	: BENTLEY CONTINENTAL GT V8	Policy No.	: DMPCSN30209019000
Assignment Date	: 10/03/2020	Excess	: S\$950.00
Date of Inspection	: 11/3/2020	Est. Duration of Repair	: 6
Inspection At	: CYCLE & CARRIAGE INDUSTRIES PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,279.62
Revised Amount	:S\$	11,547.37
Check Items (Estimated)	:S\$	323.76
Total	:S\$	11,871.13

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	78,669.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,331.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	114A
Vehicle Details	
Vehicle No.:	SGJ898R
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Mar 2020
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	GLC250 4MATIC (R18 LED)
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	27492030943079
Chassis No.:	WDC2539462F206638
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$44,644.00
Original Registration Date:	24 Apr 2017
First Registration Date:	24 Apr 2017
Transfer Count:	1
Actual ARF Paid:	\$54,502.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Apr 2027
PARF Rebate Amount:	\$40,876.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,106.00
COE Rebate Amount:	\$37,793.00
Total Rebate Amount:	\$78,669.00

The information contained herein is correct as at 11 Mar 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/03/2020 08:51
Date Of Accident	08/03/2020 19:40
Exact Location Of Accident	LKK Auto Insurance hence notify
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGJ898R
Insured/Policyholder	
Name Of Registered Owner	GOH YEN NEE
Passport No/FIN	SXXXX114A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91160062
Alternative Phone No	OFFICE-90990038

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	GLC250
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN30209019000
Cover Note Number	

Driver

Name of Driver	MOK LIP YANG (MO LIYANG)
Passport No/FIN	SXXXX763F
Date Of Birth	08/11/1974
Occupation	INDOOR
Date Of Driving Pass	03/01/2003
Driving Experience	17 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90990038
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	1 ROBIN DRIVE #04-02
Postcode	258261
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : NA GENDER: : FEMALE
Passenger 2	NAME: : NA GENDER: : MALE
Passenger 3	NAME: : NA GENDER: : FEMALE
Passenger 4	NAME: : NA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD9785T
Vehicle Make/Model/Colour	RENAULT
Details Of Properties	
Vehicle Category	TAXI

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

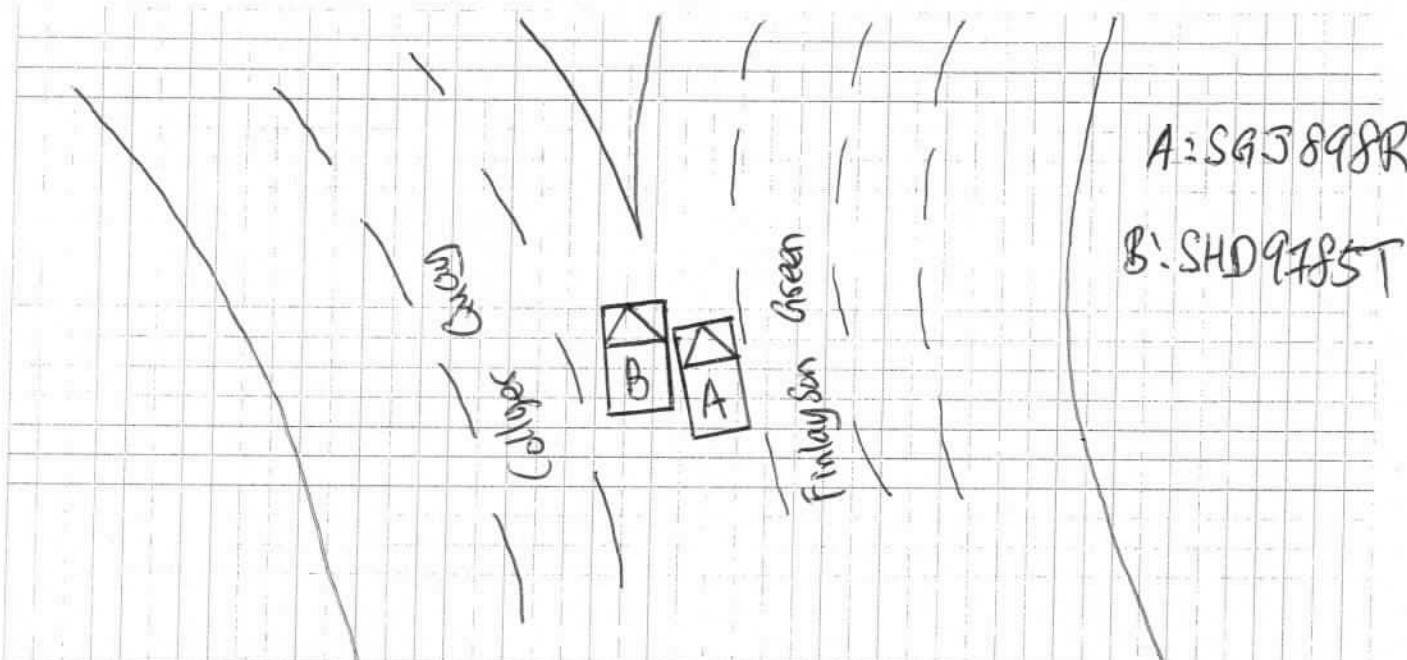
Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's
Name:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Collyer Quay towards Marina Boulevard. was knocked on the left side by a taxi. This was along the left most lane of Finlayson Green towards Marina Boulevard at the Y lane split.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's

Name: _____

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

Acknowledged by Repairer

ESTIMATE FOR SGJ898R

CHINA TAIPING INSURANCE (S) PTE LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No **42007**
Reg No/Reg Date **SGJ898R / 24/04/2017**
Date In/Mileage **/ 35435**
Chassis No **WDC2539462F206638**
Engine No **27492030943079**
Make/Model **MB/MB GLC 250 4MATIC SUV (X253)**
Colour/Trim **029 996 Hyacinth Re/ 041 101 ARTICO Blac**

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	09/03/2020/ 19:30	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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Z REQUEST

Customer Request
M BPNSUN
POLICY NO/ACC DATE : DMPCSN3020901900 // 8-3-2020
DRIVE IN/EXCESS : 9-3-2020 // TBA
DATE IN/DATE SURVEY:
BY/AUTHORIZED ON :

A BPILAB	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				1920.	2880.00
A BPIRES	RESPRAY FRONT BUMPER & LH/FRONT FENDER & HOOD				1800.	2100.00
A BPILAB	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT		0.10	✓		380.00
A BPILAB	TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT			✓		120.00
A BPILAB	TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT			✓		540.00
S BPNSUB	LABOUR TO REMOVE AND INSTALL TYRE FROM RIM, (RUN FLAT) WHEEL BALANCE AND INSTALL NEW VALVE HEAD			✓		60.00
M LH/COVER BUMPER & FENDER AREA		1.00	224.96	00.00	cut	224.96
M LEFT FRONT FENDER		1.00	895.61	00.00	bt	895.61
M LH/INTERMEDIATE LAYER		1.00	15.68	00.00	nn	15.68
M FRONT BUMPER		1.00	1343.58	00.00	de	1343.58
M LH/BASIC MOUNTING FOR BUMPER		1.00	69.46	00.00	rev	69.46
M IMPACT ABSORBER		1.00	148.49	00.00	nn	148.49
M BOTTOM BASIC MOUNTING FOR BUMPER		1.00	308.08	00.00	nn	308.08
M LH/FRONT DISK WHEEL		1.00	779.44	00.00	cut	779.44
M LEFT HEADLAMP UNIT		1.00	3414.32	00.00	cut	3414.32

Go Chee Han

DID : 6771 4336 HP : 9181 7717

Email : cheehan.go@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

Confirmed & accepted by

Tan Jiah 97495749 / 67418434
Revert, Not Authorise 11/3/20e 1pm
Ex \$ 950 06 days

Nett 13,279.62

7% GST on 13279.62 929.57

Total Payable 14,209.19

Authorized signatory and company stamp

Removal before paint.

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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