

Lonpac Insurance Bhd
300 Beach Road
#17- 04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 02 July 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLS566S & GBB7417B ON 05.03.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$ 10200.95
Car Rental	:	S\$ 513.60
GIA search fee	:	S\$ 2.00
Total	:	S\$ 10716.55

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SL5566S & G88747B ON 5.03.2020

I, Wong Her Shaun owner of Vehicle Registration No. SL5566S
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name :

NRIC No.:

(Date) 06/03/2020

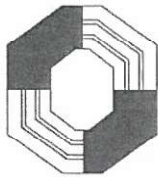
In the presence of:

Name :

NRIC No.:

(Date)

Inthiran A/L Thurasamy
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance
Singapore 119977



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC00/023166(Kenny)
DATE : 18 AUGUST 2020

DISCHARGE VOUCHER

I/We, **WONG HER SHANN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBB7417B** the sum of Singapore Dollar Ten Thousand Seven Hundred Sixteen and Fifty-Five cents Only (\$10,716.55) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SLS566S** and **GBB7417B** on 05 March 2020 along outside No. 1 Jalan Mengkudu.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / VERT ENERGIE PTE LTD (UDDIN JULHASH)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LIMITED**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1448858

Date IN : 16/03/2020

Motor Claim Advisor: Inthiran A/L Thurasamy

Page No. : 1 of 2

Invoice Number : 2249684 / WSB

Invoice Date : 30/06/2020

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Dr Wong Her Shann (Wang HeXian)
1 Jalan Mengkudu
Sembawang Hills Estate

Singapore 577389

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.
SLS566S

CHASSIS NO.
WBA2J520407E04071

REGN. DATE
05/07/2019

MODEL
M240I COUPE

MILEAGE
3998

- - - - L A B O U R 1 - - - -

To replace front bumper, both grilles, front panel V strut,
front crosslink, air duct radiator and front bonnet etc
including to remove and
install body parts in order to carry out painting job.

To respray front bumper and front bonnet.

To check electrical wiring systems at the front section
for proper function.

To remove old PDC assembly, replace damaged parts and
reconnect to new bumper including conduct checks for
proper function.

To carry out body cavity preservation.

Sundries.

Xpel film coating for bumper and bonnet.
(by owner)

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 5.3.2020.. 3RD PARTY CAR : GBB7417B.

YOUR REF: 19/20/20/VCOO/023166

VEHICLE WAS SURVEYED BY STEVE FROM LKK ON 16.03.2020.
AUTHORIZED BY KHANCHNA FROM LKK AUTO VIA EMAIL ON
12.3.2020.

PROPOSE CAR RENTAL = \$513.60. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT
1,700.00

2,102.00
150.00

150.00

100.00

80.00

1,700.00

0.00

0.00

0.00

Total Labour 1: **5,982.00**

- - - - P A R T S - - - -

BONNET

FRT SHOCK ABSORBER (M)

AIR DUCT RADIATOR

FRT BUMPER PANEL PRIMED (M/PDC)

FRONT PANEL V STRUT

PLAQUE 82MM

FRONT CROSSLINK

Retail
Qty Price

1 1,178.70

1 46.95

1 105.35

1 1,118.50

1 112.75

1 71.60

1 169.10

NETT

1,178.70

46.95

105.35

1,118.50

112.75

71.60

169.10

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
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Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1448858	Page No. : 2 of 2
Date IN : 16/03/2020	Invoice Number : 2249684 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 30/06/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

BLIND RIVET	2	1.35	2.70
FRT END SUPPORT	1	16.45	16.45
LICENCE PLATE BASE (M)	1	83.50	83.50
FRT RH GRILLE (CERIUM GREY)	1	281.50	281.50
FRT LH GRILLE (CERIUM GREY)	1	281.50	281.50
Total Parts :			3,468.60

- - - - L A B O U R 2 - - - -

To supply front silver emboss lettering black base number plate with bracket

NETT
83.00

Total Labour 2: **83.00**

Labour Charges :	4,285.00	Total Labour & Parts Charges :	S\$ 9,533.60
Parts Charges :	3,468.60	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	1,780.00	Invoice Total Amount Exclude GST :	S\$ 9,533.60
		GST @ 7% :	S\$ 667.35
		Invoice Total Amount Include GST :	S\$ 10,200.95

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 10,200.95**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.

DR WONG HER SHANN

1 JALAN MENGKUDU
SINGAPORE 577389

SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 ☎ (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 21-MAR 2020

R.A. No. 61013624 / Liyana Binte Sutar

TITLE	: DR	KILOMETER OUT/IN	: 3888 / 3977
AUTHORIZED DRIVER	: WONG HER SHANN	KILOMETER DRIVEN	: 89
NRIC/PASSPORT NO.	: I	PETROL LEVEL OUT/IN	: FULL / 7 / 8
MAKE & MODEL	: BMW 330i A/4 LUXURY	DATE & TIME OUT	: 16-MAR 2020 08:00
CAR REGISTRATION NO.	: SMN3409H / UNIT # : 0003398	DATE & TIME IN	: 20-MAR 2020 17:00
CAR GROUP GIVEN	: R	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: R	NO. OF DAY(S) CHARGED	: 4 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
4 DAY(S) @ \$120.00 / DAY			480.00	33.60	513.60
SUB-TOTAL			480.00	33.60	513.60
REMARKS: BMW OWNER: SLS566S PML MCA: INTIRAN \$120/DAY (LONPAC)		TOTAL (SGD) :	480.00	33.60	513.60
* ITEMS NOT SUBJECT TO GST					
		MC XXXXXXXXXXXXXXX1416			-513.60
		BALANCE DUE			0.00

NOTE:

I/WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

OCBC Bank

wirecard

HERTZ - ALEXANDRA
305 ALEXANDRA ROAD
#05-05 VANTAGE AUTOMOTIVE CENTRE
SINGAPORE 159442

DATE/TIME: 21/03/20 11:16:57
MID: 000888100063996
TID: 39263134 INV: 013919
BATCH: 004143 TRACE: 022526
ORDER: 013919-004143022526
APR/AUTH CODE: T07540

MOTO SALES

MASTER **** * 1416
ENT: Manual REF: 000011022526

BASE : S\$ 513.60

TOTAL : S\$ 513.60

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT.
**** CUSTOMER COPY ****

This is a system generated invoice hence no signature is required.

Printed on 21-Mar-2020 11:13
Entered by Nur Ezham Omar

**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #05-05

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Email: reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT: CASH

HIRER'S DETAILS

TITLE : DR
NAME : WONG HER SHANN
ADDRESS : 1 JALAN MENGKUDU
SINGAPORE 577389

NRIC/PASSPORT NO. : ISSUE: 22/09/2004

ISSUED BY : SINGAPORE

LICENSE : EXPIRY: 01/12/2999

ISSUED BY : SINGAPORE

NATIONALITY : D.O.B.: 23/02/1974

FREQUENT FLYER NO.:

LOCAL CONTACT : 8388113

HOTEL :

COMPANY'S DETAILS

NAME :

ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

ADDITIONAL DRIVERS:

x

Additional Driver

RENTAL AGREEMENT NUMBER : 61013624

RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003398 / SMN3409H
MAKE & MODEL : BMW 330i A4 Luxury
CAR GROUP GIVEN : R CHARGE: R
KILOMETER OUT : 3,888
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 16/03/2020 08:00
DUE DATE & TIME IN : 21/03/2020 08:00
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 120.00

EXTRA DAY @ S\$ 120.00

EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 642.00**FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

REMARKS

BMW OWNER: SLS566S

PML MCA: INTHIRAN

\$120/DAY (LONPAC)

HI RESERVATIONRES. ID# SD000007415
Liyana Binte SutarTACO#:
REF SRC: PHONEPrinted on 14-Mar-2020 12:37
Entered by: Liyana Binte Sutar

Motors Company

TAX INVOICE

Our Ref No: GR-20-039392

Date of Request: 06/03/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 06/03/2020
Enquiry By Melanie Setiawati
TP Vehicle No. GBB7417B
Accident Date 05/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Third Party Insurer Enquiry

Our Ref No: GR-20-039392

Date of Request: 06/03/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 06/03/2020
Enquiry By Melanie Setiawati
TP Vehicle No. GBB7417B
Accident Date 05/03/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB7417B	Lonpac Insurance Bhd	29/12/2019-28/12/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, August 13, 2020 1:28 PM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: MANDATE REQUEST - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

Lonpac External - General

Dear Khanchna

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 3 August 2020 3:44 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

LPC ref: 19/20/20/VC00/023166
LKK REF: CC4/LPC20003814/Eka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 09/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver reversed and collided into TP vehicle. We are of the view that liability is down against Insured.

Summary to offer to third party repairer "PERFORMANCE MOTORS LIMITED" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,738.37	\$ 10,200.95
2. Loss of Rental (4 days x \$120) (w/GST)	\$ 513.60	\$ 513.60
3. GIA Search	\$ 2.00	\$ 2.00
Total	\$ 14,253.97	<u>\$ 10,716.55</u>

**5 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 6 July 2020 9:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

Lonpac External - General

Dear Mei Kwan

Please see LOD from Performance Motors for your action.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: KENNY LIM CHING GHEE

Sent: Friday, 20 March 2020 11:22 am

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

Lonpac External - General

Dear Mei Kwan

Please proceed with direct settlement. Thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO)

Sent: Thursday, 19 March 2020 6:26 pm

To: KENNY LIM CHING GHEE ; ONG LI LI

Cc: MT_Claim_SG ; Khanchna (LKK Auto) ; Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

LPC ref: 19/20/20/VC00/023166

LKK REF: CC4/LPC20003814/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLS 566S on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 10 March, 2020 4:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

Lonpac External - General

Dear Mei Kwan

As requested, please see attachment for a copy of our Insured's GIA report.

Thank you

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 10 March 2020 3:56 pm

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

LPC ref: 19/20/20/VC00/023166

LKK REF: CC4/LPC20003814/ka3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 9 March, 2020 3:14 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 9 March, 2020 9:58 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020 Our Ref: 19/20/20/VC00/023166(Kenny) [External General]

Lonpac External - General

Without Prejudice

Dear Nivitha

Please arrange survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]
Sent: Monday, 9 March 2020 9:04 AM
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <long@lonpac.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SLS566S & GBB7417B ON 05/03/2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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