**DING AUTOMOTIVE PTE LTD**

Blk 10 #01-20 Sin Ming
Industrial Est Sec C
Singapore 575645

Without Prejudice to our
driver's Injury claims

OUR REF: 50112507/TP/SHC799T/AD/07/03/2020/DD
YOUR REF: GBB8726C/--

23 March 2020

To: MOTOR CLAIMS DEPARTMENT

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04/07

THE CONCOURSE SINGAPORE 199555

ACCIDENT INVOLVING : SHC799T AGAINST GBB8726C 07/03/2020

LOCATION ALONG : CTE TOWARDS CITY

We refer to the above matter:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7%	Amount After GST
Cost of Repair	\$ -	4	\$ 830.00	\$ 58.10	\$ 888.10
Loss Of Rental	\$ 103.43	4	\$ 413.72	\$ -	\$ 413.72
Loss Of Income	\$ 80.00	4	\$ 320.00	\$ -	\$ 320.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 183.43	4	\$ 1,565.59	\$ 58.23	\$ 1,623.82

The accident was caused solely by the negligence of your insured/driver and as a results , We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Letter of Demand	☺	Rental Invoice
☺	Repair Bill	☺	Letter of Authority
☺	Repair Estimate (External Survey Only)	☺	Discharge Voucher
☺	GIA Report/Accident Police Report	☺	Certificate of Insurance
☺	LTA 3 rd Party Search Fee	☺	
☺	Mileage Record	☺	

Our client has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.
Please look into our client's claim and revert soonest as possible.

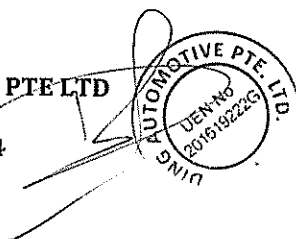
Your Sincerely,

DD HASHIM

DING AUTOMOTIVE PTE LTD

TEL: +65 81160811

FAX: +65 6452 0614



LETTER OF AUTHORITY

Accident involving SHC799T & G9BB5726C on 7/3/2020 along LTE

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHC799T which was rented to Hirer/Driver Mr/Ms John Lay Beng NRIC I2491895, hereby authorize Ding Automotive Pte Ltd on this date 09/3/2020 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

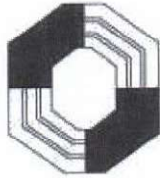
I/We further authorize that agreed settlement sum for cost of repair, loss of income and rental, survey report fee or any legal fee, third party vehicle insurance particulars enquiry fee etc., be made in favour of Ding Automotive Pte Ltd and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop



Hirer/Driver Signature

A handwritten signature of the Hirer/Driver, written in black ink on a horizontal line.



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023171
DATE : 10 JUNE 2020

*Without Prejudice
to our driver's Injury claim*

DISCHARGE VOUCHER

I/We, M/s CITYCAB PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBB 8726C the sum of Singapore Dollar One Thousand Five Hundred Three and Cents Eighty Two Only (\$1,503.82) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC 799T and GBB 8726C on 07 March 2020 along CTE TOWARDS CITY.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GREENWAVE ENGINEERING PTE LTD AND/OR MIA MAMUN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **DING AUTOMOTIVE PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

CITYCAB PTE LTD / 07/07/2020

.....
Name of vehicle owner /Date

DING AUTOMOTIVE PTE LTD
BLK 10, #01-20 SIN MING IND EST. SEC C,
SINGAPORE 575645
Tel: 6452 1208 Fax: 6452 0614

REPAIR BILL

M/S: LONPAC INSURANCE

ACCIDENT DATE: 07/03/2020

REF:--

OIC: CLAIMS OFFICER

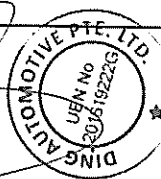
OUR REF: SHC799T

DATE: 23/03/2020

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Cost of Repair -SHC799T	\$ 830.00	\$ 830.00
REMARKS :		SUB TOTAL :	\$ 830.00
		7% GST	\$ 58.10
		GRAND TOTAL :	\$ 888.10

Yours faithfully,

Authorise Signature of Ding Automotive Pte Ltd



DATE	DESCRIPTION	MILEAGE ODOMETER READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		7	1	7	9	1	2		FROM	TO
8/3/2020	VEHICLE ACCIDENT (IN)	7	1	7	9	1	2	KM	11:00	
14/3/2020	VEHICLE ACCIDENT (OUT)	7	1	7	9	1	4	KM		13:50

VEHICLE NUMBER: SPR-7997 HIRER/DRIVER SIGN: [Signature]

REMARKS :

- 1) _____
- 2) _____
- 3) _____
- 4) _____
- 5) _____

Our Ref: CC20030132



Date: 09 March 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/03/2020 @ 20:30 hrs
ALONG CTE TOWARDS CITY
INVOLVING GBB8726C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0799T** (the "Taxi"). The Taxi was hired to **KOH LAY BENG IC NO SXXXX189J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

\$103.43 (w/o GST)

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-040036
Date of Request: 09/03/2020

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 09/03/2020
Enquiry By Noor Hadiana Hereini Binti Hashim
Vehicle No. GBB8726C
Accident Date 08/03/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB8726C	Lonpac Insurance Bhd	14/08/2019-13/08/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-040036

Date of Request: 09/03/2020

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 09/03/2020
Enquiry By Noor Hadiana Hereini Binti Hashim
Vehicle No. GBB8726C
Accident Date 08/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 5 June 2020 9:38 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Dear Jia Le,

Kindly proceed as proposed.

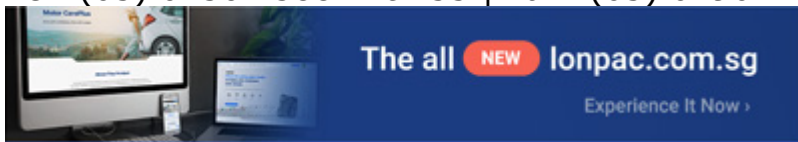
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Thursday, 4 June 2020 5:40 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Lonpac Ref: **19/20/20/VC05/023171**

LKK Ref: CC4/LPC20003789/T1da3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 12/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver swerved to third party lane and resulted accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**DING AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,444.50	\$ 888.10
2. Loss of Rental (4days x \$103.43)	\$ 413.72	\$ 413.72 (4days x \$103.43)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 200.00 (4days x \$50)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,180.22	<u>\$ 1,503.82</u>

**03days recommendation for repair + 1PRS = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 5 May 2020 11:43 AM

To: Jia Le (LKK Auto)

Cc: MT_Claim_SG

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

For your necessary action.

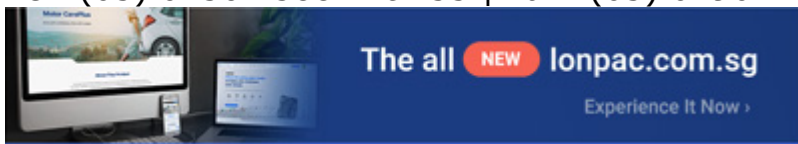
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN

Sent: Monday, 16 March 2020 8:47 am

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Lonpac External - Confidential

Our Ref : 19/20/20/ VC05/023171

Dear Jia Le,

We shall seek clarifications with our insured.

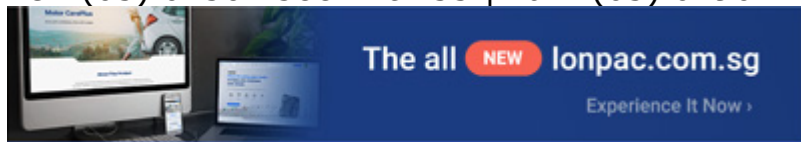
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Friday, 13 March 2020 5:48 pm

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Dear Gerald,

Attached herewith the taxi's video footage for your viewing. The video shows that insured vehicle initially was in lane 3, but slowly keeping near to right white line and side swiped taxi's left rear left portion.

Therefore, we are of the view that the liability is not in insured favour.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 12 March 2020 4:39 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

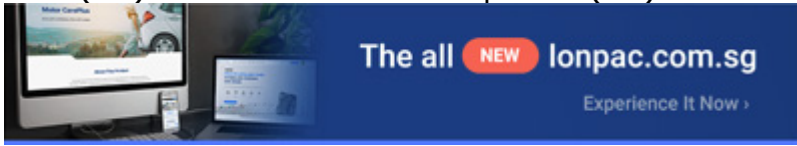
Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Kindly assess liability before proceeding with Direct Settlement as our insured is claiming against the taxi.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 12 March 2020 4:27 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

LPC ref: 19/20/20/VC05/023171
LKK REF: CC4/LPC20003789/T1da3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 799T on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 9 March, 2020 3:54 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 9 March 2020 3:32 PM

To: 'assignments@lkkauto.com'

Cc: MT_Claim_SG

Subject: FW: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT [External Confidential]

Lonpac External - Confidential

Our Ref : 19/20/20/VC05/023171

Dear Sirs,

Kindly liaise with the workshop for the survey.

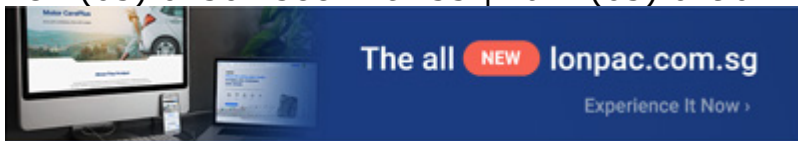
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Taxis Customer Service [<mailto:taxiscs@stengg.com>]

Sent: Monday, 9 March 2020 2:53 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; CHEW BENG KEE <bkchew@lonpac.com>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR ARRANGEMENT

Dear Officer,

Kindly please arrange survey for vehicle **SHC799T**. Vehicle already grounded inside workshop. Survey location will be at 31 Corporation Road.

Best Regards,
VADIVELAN MOHAN
Ding Automotive Pte Ltd
Hp : 96891857 / 62657130



This email has been checked for viruses by AVG antivirus software.
www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SHC 799T

INSPECTION





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SHC 799T

RE-INSPECTION

