Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Tuesday, 24 March 2020 2:41 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Dear Gerald,

We have checked with third party and they confirmed the date of accident on 07 March 2020.

Thank you.

Best Regards,

Chan Jia Le | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Tuesday, 24 March 2020 12:53 PM

To: Jia Le (LKK Auto) **Cc:** MT Claim SG

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Please verify with the third party on the date of accident as our insured's report states 8 March 2020.

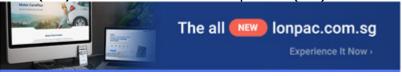
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN Sent: Monday, 16 March 2020 8:47 am

To: 'Jia Le (LKK Auto)' < <u>JiaLe@lkkauto.com</u>>
Co: MT Claim SG <mt claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Lonpac External - Confidential

Our Ref: 19/20/20/ VC05/023171

Dear Jia Le,

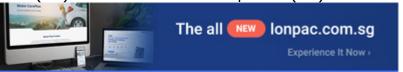
We shall seek clarifications with our insured.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Friday, 13 March 2020 5:48 pm

To: GERALD POH WEE BIN

Cc: MT Claim SG

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Dear Gerald.

Attached herewith the taxi's video footage for your viewing. The video shows that insured vehicle initially was in lane 3, but slowly keeping near to right white line and side swiped taxi's left rear left portion.

Therefore, we are of the view that the liability is not in insured favour.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 12 March 2020 4:39 PM

To: Mei Kwan (LKKAuto)

Cc: MT Claim SG; Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Kindly assess liability before proceeding with Direct Settlement as our insured is claiming against the taxi.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 12 March 2020 4:27 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com >; Jia Le (LKK Auto) < JiaLe@lkkauto.com >; Admin A

<admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

LPC ref: 19/20/20/VC05/023171 LKK REF: CC4/LPC20003789/T1da3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 799T on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 9 March, 2020 3:54 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com'>; assignments < assignments@lkkauto.com'>

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 9 March 2020 3:32 PM

To: 'assignments@lkkauto.com'

Cc: MT Claim SG

Subject: FW: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT [External Confidential]

Lonpac External - Confidential

Our Ref: 19/20/20/VC05/023171

Dear Sirs,

Kindly liaise with the workshop for the survey.

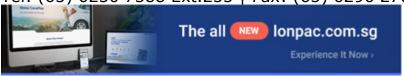
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Taxis Customer Service [mailto:taxiscs@stengg.com]

Sent: Monday, 9 March 2020 2:53 pm

To: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; CHEW BENG KEE <<u>bkchew@lonpac.com</u>> **Cc:** kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: ACCIDENT INVOLVING SHC799T AND GBB8726C ON 07/03/2020 SURVEYOR

ARRAGEMENT

Dear Officer,
Kindly please arrange survey for vehicle SHC799T . Vehicle already grounded inside workshop. Survey location will be at 31 Corporation Road.
Best Regards, VADIVELAN MOHAN Ding Automotive Pte Ltd Hp: 96891857 / 62657130
This email has been checked for viruses by AVG antivirus software. www.avg.com