	Kenneth		20003784/ks MENT (Office)			6	
From (Person	ong zi Hui	of	msig	D	ate/Time:	3.9.20	5.04p. M
Estimated Con	st:		Bill to:				
To Inspect Ve	chicle No: S			Insured:	SLJ	2686n	)
at Workshop	m/s Chung	40-P		Tel:	6750	6142	
of 10	na yishun li	nd Plant A +	101-374				
Policy No:			Claim No:				
Sum Insured:			Excess:				
Make of Veh: (Client's Recerv				D	.O.A.	5.3.2020	13
CA / REV	REP. / REV 24	HRS Person Contac	ted: June	Ve	H.O.D. End	OUT)	
Date/Time	Action/Instruction	(V) ESTIN					
			stegies pu	1 -1570	9/2015		
	27.1 37.37.1	M - (31 GAT 17	weath / Chiphons	17.00	64/0	1/ 7017	
							wei

1014

161

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Shawn Ngo Sau Wei

Date: 18 Mar 2020

# Preliminary Advice

Insured Vehicle No : SLJ2686M

TP Vehicle No

: SJT7133E

Accident Date

: 05/03/2020

Make

: HYUNDAI AVANTE

Assignment Date

: 11/03/2020

Date of Inspection : 16/03/2020

Est. Duration of Repair

: 5 days

Inspection At

: Cheng Hoe Motor Pte Ltd (Yishun)

Blk 1019 #01-374/382, Yishun Industrial Park A

Singapore 768761

# Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,431.82
Revised Amount	:S\$	2,576.64
Check Items (Estimated)	:S\$	1,715.79
Total	:S\$	4,292.43

Lump Sum Repair

:S\$

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:SS

#### Remarks

The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## Summer Lee (LKK Auto)

From:

Ong Zi Hui <zihui\_ong@sg.msig-asia.com>

Sent: To:

Monday, 9 March, 2020 5:04 PM assignments; Admin-D (LKKAuto)

Cc:

Crystal Lee

Subject:

Survey Request - Manual Assigned

Attachments:

7133.pdf

# Repair Survey (Single Joint Expert) - SJT7133E DOA: 05/03/20 SLJ2686M (GRAB)

#### Manual Assigned

Dear LKK.

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you.

Ong Zi Hui

Admin Officer, Claims Serivces

D: +65 6643 1320 | F: +65 6225 7402 | zihui\_ong@sg.msig-asia.com



# MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg











A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Monday, 9 March 2020 2:53 PM

To: 'June Phua ( Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: Winnie Chua <pingping chua@sg.msig-asia.com>

Subject: RE: Repair Survey (Single Joint Expert) - SJT7133E DOA: 05/03/20 SLJ2686M (GRAB)

Hi,

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

#### Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene\_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg 🕡 🎯 🛅 🖸

A Member of MS&AD INSURANCE GROUP

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

From: June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Monday, 9 March 2020 1:59 PM

To: Helene Phua < helene phua@sg.msig-asia.com> Cc: Winnie Chua <pingping chua@sg.msig-asia.com>

Subject: Re: Repair Survey (Single Joint Expert) - SJT7133E DOA: 05/03/20 SLJ2686M (GRAB)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

Our selection as below :-

#### 1) LKK Auto Consultants Pte Ltd

Pls assist to arrange for survey.

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: Helene Phua

Sent: Monday, March 9, 2020 10:06 AM

To: chmotor@singnet.com.sq

Cc: Winnie Chua

Subject: RE: Repair Survey (Single Joint Expert) - SJT7133E DOA: 05/03/20 SLJ2686M (GRAB)

We refer to your email dated 07/03/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- LKK Auto Consultants Pte Ltd 1)
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- MSIG In-House Surveyors (Appointment is full on 09/03/2020) 7)

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

Xing Guo Qiang	6) Chow Bo Xiong	_
Kenneth Kong	7) Siew Meng Hui	_
3) Marcus Chua	8) Daniel Chan	
4) Ng You Han	9) Victor Png	
5) Gary Soon	10) Samuel Phun	_

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

#### NB:

- (a) \*Fast lane settlement is not applicable for cases that liability is in dispute\*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

#### Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene\_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220



A Member of MS&AD INSURANCE GROUP

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

From: June Phua ( Cheng Hoe Motor) [mailto:chmotor@singnet.com.sg]

Sent: Saturday, 7 March 2020 12:21 PM

To: Motor Survey < motorsurvey@sg.msig-asia.com > Subject: Repair Survey (Single Joint Expert) - SJT7133E

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

OUR CLIENT: SJT7133E

DOA - 05/03/2020 @1830hrs

YR INSURED - SLI2686M

We refer to the above.

Under Protocol - SJE, pls provide list of surveyors for our selection.

Thank you.

Rgds, June

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

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# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

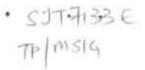
Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	810Z
Vehicle No.:	
7.5 (A. 1.5 (A	SJT7133E
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2020
Vehicle Make:	HYUNDAI
Vehicle Model:	AVANTE 1.6 AT ABS D/AB 2WD 4DR
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	G4FC9U746888
Chassis No.:	KMHDU41BMAU894242
Maximum Power Output:	89.7 kW (120 bhp)
Open Market Value:	\$11,432.00
Original Registration Date:	28 Oct 2009
First Registration Date:	28 Oct 2009
Transfer Count:	2
Actual ARF Paid:	\$11.432.00
Intended PARF Rebate Details	The second of the second secon
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	•
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	30 Sep 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$14,743.00
COE Rebate Amount:	\$13,465.00
Total Rebate Amount: Message	\$13,465.00
Please note that the 5-year COE for this vehicle upon COE expiry or when the vehicle reaches its	cannot be further renewed. The vehicle must be de-registered statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 06 Mar 2020

OK

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761 TEL 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg GST:201001158E RCB NO:201001158E



M/S: MSIG INSURANCE (S) PTE LTD (SGX)

16 RAFFLES QUAY

#24-01 HONG LEONG BUILDING

SINGAPORE 048581

TEL: 68277660

ATTN: Motor Claim Department

Estimate No:

ES2090265/YISHUN Date: 16 Mar 2020

Policy No:

Veh Reg No:

Make/Model:

Not Notherske Clary &? Chassis No: Engine No: Resurry After Paint

Chassis No:

G4FC9U746888

28/10/2009

5112536905

HYUNDAI HYUNDAI

AVANTE 1.6 AT ABS D/AB 2WD 4DR

KMHDU41BMAU894242

SJT7133E

Accident Date: TP Veh Reg No:

WS Ref:

Claim Type:

05/03/2020 SLJ2686M

Third Party

TP/MSIG/YS

			7	_	
	Estimate Repair Cost to Veh	icle No :S			PAGE:1/1
	Description	U/Price	Quantity	List Price	Amount
	List Price			<u>SS</u>	<u>S\$</u>
1142	REAR BUMPER	489.10	1 PC	Bu 489.10	1
2	REAR BUMPER REINFORCEMENT	270.00	1 PC	CM 270.00	
3	REAR BUMPER SPONGE	109.90	1 PC	CM 109.90	
4	REAR BUMPER REINFORCEMENT BRACKETS	67.36	2 PCS		7
5	REAR BUMPER CLIPS	3.50	6 PCS	4 11-11-11	
6	REAR BOOT	1,031.16	1 PC	Bn 1,031.16	
7	REAR BOOT LOGO	23.30	1 PC	Me 23.30	
8	REAR BOOT EMBLEM (AVANTE)	31.20	1 PC	Ma 31.20	-
9	REAR BOOT INNER LOCK	118.80	1 PC	Acr 118.80	-
10	REAR BOOT INNER RUBBER	79.30	1 PC	70 79.30	2
11	REAR END PANEL	493.80	1 PC	By 493.80	2
			(4)	2,802.28	
			Less 20%	560.46	2,241.82
	Special Net				7
12	A STATE OF S	350.00	1 PC	350.00	- 4300sm
13		55.00	1 PC	NEC 55.00	
14		30.00	1 PC	Ac 30.00	
15	REAR BOOT EMBLEM (LIMITED EDITION)	40.00	1 PC	Mc 40.00	
16	REAR NUMBER PLATE	35.00	1 PC	35.00	X
17	REVERSE SENSOR	200.00	1 SET	14my 200.00 710.00	710.00
	Labour				, ,
18	REMOVE & REFIX REAR BUMPER ASSY, REAR BOOT & ATTACHMENT, TAILLAMPS, CUT, WELD & RENEW PANEL, KNOCK & REPAIR REAR SPARE TYRE COMPARTMENT & REALIGN THE SAME	700.00	1 LA	700.00	bod
19	PUTTY & RESPRAY ON REAR BUMPER, LOWER SKIRT, REAR BOOT, REAR PANEL & REAR AFFECTED AREAS	750.00	1 LA	750.00	700
20		30.00	LLA	30.00	
				1,480.00	1,480.00
	LKK Auto Consultants hence notify			1941	WATER TO THE PARTY.
	the Repairer of the following:	- 1		Total	S\$ 4,431.82
	<ul> <li>To resurvey before/after sorary painting</li> </ul>	1	Add G	ST @ 7%	310.23
	<ul> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> </ul>		Total Amour		S\$ 4,742.05

- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

AUTHORISED SIGNATURE

For Cheng Hoe Motor Pte Ltd

#### LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/MSG20003784/KSF3N2

Date:

31/03/2020

REFERENCE

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

29141713

Claimant Vehicle

SJT7133E

Insured Vehicle No:

SLJ2686M

No: Date of Loss:

05/03/2020

Nature of Claim:

TP

621217 Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**SJT7133E** 

Make & Model:

HYUNDAI AVANTE, 1.6 ABS D/AB 2WD (A)

Engine No:

G4FC9U746888

Reg. Date:

28/10/2009 (Man. Year: 2009)

Chassis No:

KMHDU41BMAU894242

Colour

Metallic Black

Odometer:

136639 km

Engine Capacity: Market Value/New Car Price:

1591 cc N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable):

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

185/65R15

Rear Tyre Size:

185/65R15

Front Left Side: Front Right Side: Yokohama 8 mm

Rear Left Side: Rear Right Side:

Yokohama 8 mm Yokohama 8 mm

Yokohama 8 mm The above values represent the remaining tyre treads depth

Repairer's	Adjuster's	Difference	Diff %
2,951.82	2,704.05	247.77	8.39
0.00	0.00	0.00	
1,480.00	1,330.00	150.00	10.14
0.00	0.00	0.00	
0.00	0.00	0.00	
4,431.82	4,034.05	397.77	8.98
	3,200.00		
4,431.82	3,200.00	1,231.82	27.79
310.23	224.00	86.23	27.80
4,742.05	3,424.00	1,318.05	27.79
	2,951.82 0.00 1,480.00 0.00 0.00 4,431.82 4,431.82 310.23	2,951.82 2,704.05 0.00 0.00 1,480.00 1,330.00 0.00 0.00 0.00 0.00 4,431.82 4,034.05 3,200.00 4,431.82 3,200.00 310.23 224.00	2,951.82     2,704.05     247.77       0.00     0.00     0.00       1,480.00     1,330.00     150.00       0.00     0.00     0.00       0.00     0.00     0.00       4,431.82     4,034.05     397.77       3,200.00     1,231.82       310.23     224.00     86.23

INSPECTION

Date of Assignment:

11/03/2020

Date Inspected:

16/03/2020 Inspected At:

Cheng Hoe Motor Pte Ltd (Yishun)

Blk 1019 #01-374/382, Yishun Industrial Park A

Singapore 768761

Estimated Period of Repair:

5.0 days

Adjuster:

KENNETH KONG

Manager:

Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 31 Mar 2020)

Parts: HYUNDAI AVANTE 1.6 ABS D/AB 2WD (A) (Catalogue:Merimen Singapore 1.0) 143

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJT7133E)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with Validity:

the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty P	art No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	489.10 FL	*489,10 FL
2	1		*REAR BUMPER REINFORCEMENT	Cracked	270.00 FL	*270.00 FL
3	1		*REAR BUMPER SPONGE	Cracked	109.90 FL	*109.90 FL
4	2		*REAR BUMPER REINFORCEMENT BRACKETS	Repair	134.72 FL	*-FL
5	6		*REAR BUMPER CLIPS	Necessary	21.00 FL	*21.00 FL
6	1		*REAR BOOT	Buckled	1,031,16 FL	*1,031.16 FL
7	1		*REAR BOOT LOGO	Necessary	23.30 FL	*23.30 FL
8	1		*REAR BOOT EMBLEM (AVANTE)	Necessary	31.20 FL	*31.20 FL
9	1		*REAR BOOT INNER LOCK	Dented	118.80 FL	*118.80 FL
10	1		*REAR BOOT INNER RUBBER	Dented	79.30 FL	*79.30 FL
11	1		*REAR END PANEL	Bent	493.80 FL	*493.80 FL
12	1		*REAR BUMPER LOWER SKIRT }	Dented	350,00 FS	*300.00 FS
13	1		*REAR BUMPER LOWER SKIRT MOULDING }	Necessary	55,00 FS	*-FS
14	1		*REAR BOOT EMBLEM (SPORT)	Necessary	30,00 FS	*30.00 FS
15	1		*REAR BOOT EMBLEM (LIMITED EDITION)	Necessary	40.00 FS	*40.00 FS
16	1		*REAR NUMBER PLATE	Serviceable	35.00 FS	*-FS
17	1		*SET REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS
F=Fr	anchise par	rt. S=SpcN	lett, L=ListItemDisc.	-		
				Sub Total (S\$)	3,512.28	3,237.56
			- List Item Discount on L Items 20.	.00/20.00% (S\$)	560.46	533.51
			·	Total Parts (S\$)	2,951.82	2,704.05

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recomi	mended	Labour
I VCCC/IIII	Heliueu	Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	REMOVE & REFIX REAR BUMPER ASSY,REAR BOOT & ATTACHMENT,TAILLAMPS,CUT,WELD & RENEW PANEL,KNOCK REPAIR REAR SPARE TYRE COMPARTMENT & REALIGN THE SA		700.00	600.00
2	PUTTY & RESPRAY ON REAR BUMPER, LOWER SKIRT, REAR BOOT, REAR PANEL & REAR AFFECTED AREAS	New	750.00	700,00
3	RUSTPROOFING	New	30.00	30.00
	Gross La	abour Cost (S\$)	1,480.00	1,330.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >