

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 2 October 2020 5:05 PM  
**To:** 'jasminetan'; 'Ng Wai Yin'  
**Cc:** 'Amanda Tay'; Claims  
**Subject:** RE: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]  
**Attachments:** DS FORM\_SHF724T.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly get your client to sign the DS form enclosed and return together with the following documents to us(LKK) for our further action: -

- Authorisation to Act signed by your client with company stamp.
- Before paint photos

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** jasminetan <jasminetan@transcab.com.sg>  
**Sent:** Friday, 2 October 2020 2:56 PM  
**To:** 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Amanda Tay' <amanda.tay@transcab.com.sg>; Claims <claims@transcab.com.sg>  
**Subject:** Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

### Without Prejudice

Dear Hsiao Tong

Please proceed to send the DV.

Thank you.

Regards  
Jasmine Tan  
2.10.2020

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Thursday, 16 July 2020 2:35 PM  
**To:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>  
**Cc:** 'Amanda Tay' <[amanda.tay@transcab.com.sg](mailto:amanda.tay@transcab.com.sg)>  
**Subject:** FW: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Hi Jasmine

Below offer pending your approval.

*Ng Wai Yin*

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 16 July, 2020 2:06 PM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$2,200.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Friday, 3 July 2020 9:03 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** FW: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Without Prejudice

Dear Hsiao Tong

Are there any offer making to us?

Kindly bear with us the time-bar period.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Wednesday, 17 June, 2020 11:57 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** FW: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Without Prejudice

Dear Hsiao Tong

Are there any offer making to us?

Our taxi's was travelling straight on his lane, your client suddenly swerved lane and causing this accident.

Hope you can review can review our claim with your best offer.

Kindly bear with us the time-bar period.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 12 May, 2020 2:47 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Without Prejudice

Dear Hsiao Tong

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 17 March, 2020 10:53 AM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Without prejudice

Dear Hsiao Tong

We regret to inform that we do not have video footage for this case, however we enclosed our driver statement report for your investigation.

Our taxi's was travelling straight on his lane, your client suddenly swerved lane and causing this accident.

Hope you can review can review our claim with your best offer.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 16 March, 2020 4:37 PM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Your Ref: AAD1511-014 (SHF724T) // Our Ref: CC4/AXA15019938/Kpa3q2-1 [ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015]

Your Ref: **AAD1511-014 (SHF724T)**  
Our Ref: CC4/AXA15019938/Kpa3q2-1

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKD 1048E(AXA) AND SHF 724T ON 30/10/2015**

We refer to the above matter.

Please advise if there is any video footage from your client for this matter.

Thanks.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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[www.avg.com](http://www.avg.com)