

## Print Sent Message

This mail is associated with :

**\*SHF724T (C0361230)**  
**[SKD1048E]**

TP  
TRANS-CAB SERVICES PTE LTD  
Oct 30 2015 5:00PM  
[CHIAM, TAT LIANG (DO NOT SETTLE)]  
Trans-cab Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 31/05/2017 14:11 PM.  
**To** ernest.tay@axa.com.sg; AXA\_SG  
**CC** vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com  
**Subject** **Re: Direct Settlement - Accident Involving SKD1048E (OI : AXA - C0361230) and SHF724T (TP : LKK REF - CC4/AXA15019938/Kyg3) on 30.10.2015**

Dear Ernest,

Further to the below matter and above mentioned case.

We had checked with TP repairer and there is no video footage available for this case. Furthermore, TP repairer did not provide us the LOD for our further negotiating and settlement.

Since there is no further development, we will temporary close the matter at our end and will submit wp report to your good office.

In future, if there is new development we will continue handle the matter accordingly.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com; AXA\_SG

Sent On: 23/09/2016 05:48 PM

Subject: Re: Direct Settlement - Accident Involving SKD1048E (OI : AXA - C0361230) and SHF724T (TP : LKK REF - CC4/AXA15019938/Kyg3) on 30.10.2015



redefining / insurance



AXA INSURANCE SINGAPORE PTE LTD

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☎ (65) 6338 2522

🌐 [www.axa.com.sg](http://www.axa.com.sg)

Dear Jas,

Please advise if you have manage to obtain the video.

Thank you.

With regards,  
Ernest

<-- Original Message -->

From: LKK\_HQ

To: AXA\_SG; ernest.tay@axa.com.sg

CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 19/01/2016 10:40 AM

Subject: Re: Direct Settlement - Accident Involving SKD1048E (OI : AXA - C0361230) and SHF724T (TP : LKK REF - CC4/AXA15019938/Kyg3) on 30.10.2015

Dear Ernest,

Further to the below matter.

We had contacted to our insured on 15/12/2015 and 16/12/2015. However, insured did not answer our calls.

We had managed to talk to insured a while ago and verified the circumstances of the accident. We also informed him we are still pending evidence from Third Party.

FYI, Insured is strongly disputing on PD claim and BI claim as well.

We will try to get a video footage from Third Party and keep you update the outcome.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

CC: vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com; AXA\_SG

Sent On: 18/01/2016 04:20 PM

Subject: Re: Direct Settlement - Accident Involving SKD1048E (OI : AXA - C0361230) and SHF724T (TP : LKK REF - CC4/AXA15019938/Kyg3) on 30.10.2015

Dear Jas,

Insured feedback to our call centre in asking no notification of claim.

Please advise urgently if any contact has been made to our insured or at least a letter notification has been sent.

Thank you.

With regards,  
Ernest

<-- Original Message -->

From: LKK\_HQ

To: ernest.tay@axa.com.sg

CC: AXA\_SG; vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 25/11/2015 11:20 AM

Subject: Direct Settlement - Accident Involving SKD1048E (OI : AXA - C0361230) and SHF724T (TP : LKK REF - CC4/AXA15019938/Kyg3) on 30.10.2015

Dear Ernest,

As per instruction, we will proceed direct settlement for this case.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)