Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 15 November 2021 4:10 PM

To: 'jasminetan'; 'Wai Yin Ng'

Cc: Admin A; 'Claims'

Subject: RE: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on

04/03/2020 -- CC3/AIG20003762/Kks3

Attachments: DV_SHD5145S.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jasminetan <jasminetan@transcab.com.sg> Sent: Monday, 15 November 2021 12:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you.

Regards Jasmine Tan 15.11.2021

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, 14 November 2021 10:39 am

To: Wai Yin Ng < waiyin.ng@transcab.com.sg >; Jasmine Tan < jasminetan@transcab.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

4th Reminder Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 07/07/2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: Monday, 4 October 2021 11:35 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>

Cc: Admin A admin-a@lkkauto.com; Claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 07/07/2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: Monday, 27 September 2021 9:58 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 07/07/2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Friday, 3 September 2021 3:42 pm

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 07/07/2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 7 July 2021 11:06 am **To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your email below.

We have our principal instruction to maintain our offer at a global sum of \$6,050.00(all-in) as surveyor recommended 2 repair days and we have offered up to 4days which is reasonable.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Friday, 25 June 2021 8:57 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A admin-a@lkkauto.com; Claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims at \$6,350.00 (all-in).

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 24 June, 2021 5:39 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm,

We refer to your email below.

We are prepared to improve our offer at a global sum of \$6,050.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Saturday, 19 June 2021 11:39 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm,

We are seeking further mandate from AIG and will get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Sent: Friday, 18 June 2021 5:06 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Hsiao Tong

Have you consider the below counter offer for this case?

Please proceed to send us the DV if you are agreeable.

Thank You Best Regards, Ng Wai Yin Finance Department

TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng

Sent: Monday, 24 May, 2021 8:41 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims at \$6,500.00 (all-in).

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 22 May, 2021 1:04 PM

To: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,900.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Sent: Monday, 17 May 2021 10:13 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Hsiao Tong

For a guick amicable settlement, we are prepared to settle our claims as follow:-

Cost of Repair : \$5,411.69

Loss of Rental: \$786.45 (\$112.35 x 7 days – accident happening on Wed, driver reported on Thurs, survey on Fri, repair

crossover weekend)

Loss of income: \$350.00 (\$50 x 7 days)

LTA : \$7.49

.____

Total \$6,555.63

=========

Please proceed to send us the DV if you are agreeable.

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 14 May, 2021 5:08 PM

To: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,700.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Sent: Monday, 22 March 2021 1:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Hsiao Tong

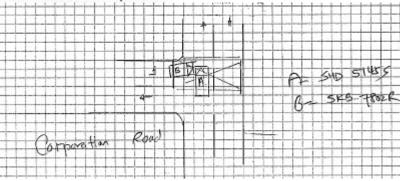
We regret to inform that we do not have video footage for this case.

However we enclosed statement report for your investigation. Our driver is travelling straight while your client is drive out from the left without checking for oncoming vehicle and hit onto our taxi left side portion.

Kindly advise your offering soon so that we can expedite and process the claims.

Circumstances of Accident

On 04.03.2020 at about 1715hours, I was travelling straight on the extreme left lane along Corporation Road. Sudi impact. Vehicle B (SKB7802R) which drive out from 51 Corporation Road without checking for oncoming Vehicle a taxi's left side front portion.





Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 22 March, 2021 12:55 PM **To:** Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 Email: <u>chewht@lkkauto.com</u> Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
S(408933)
From: Su Li (LKK Auto) < <u>suli@lkkauto.com</u> >
Sent: Wednesday, 17 February 2021 5:48 PM
To: Wai Yin Ng < <u>waiyin.ng@transcab.com.sg</u> >; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u> > Cc: Admin A < <u>admin-a@lkkauto.com</u> >; Claims < <u>claims@transcab.com.sg</u> >
Subject: Fw: TCS REF: AAD2003-035 Accident involving SKB7802R & SHD5145S on 04/03/2020
CC3/AIG20003762/Kks3
Without Prejudice
Dear Sir / Madam,
Thank you for your email.
mank you for your chian.
Our respective case handler will look into the matter and get back to you in due course.
Hi Hsiao Tong,
FYNA, CC3/AIG20003762/Kps3
111A, CC3/AIG20003702/Rp33
To check availability of the case handler, you may contact the undersigned.
*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related
documents will be in softcopy. Any inconvenience caused is much regretted.
Thank you.
mank you.
Doot Donousia
Best Regards,
Cultil Admin Cunnart
Su Li Admin Support
LKK Auto Consultants Pte Ltd

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>
Sent: Wednesday, February 17, 2021 4:24 PM

To: Admin A <<u>admin-a@lkkauto.com</u>> **Cc:** Claims <<u>claims@transcab.com.sg</u>>

Subject: FW: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Sir

Please advise your offering soon so that we can expedite and process the claims.

Thank You Best Regards, *Ng Wai Yin* Finance Department

TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 2 September, 2020 3:05 PM **To:** 'Khanchna (LKK Auto)' < <u>khanchna@lkkauto.com</u>>

Cc: 'Admin A' admin-a@lkkauto.com>; 'claims' claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020 --

CC3/AIG20003762/Kks3

Without prejudice

Dear Khanchna

Are there any offer making to us?

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Thursday, 4 June, 2020 2:30 PM

To: Zhe Wei < < heepei.kek@transcab.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg>

Subject: FW: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

FYNA, our ref CC3/AIG20003762/Kks3

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Zhe Wei [mailto:zhewei.kek@transcab.com.sg]

Sent: Thursday, 4 June 2020 2:22 PM

To: Admin A **Cc:** claims

Subject: TCS REF: AAD2003-035 -- Accident involving SKB7802R & SHD5145S on 04/03/2020

Without Prejudice

Dear Sir

We are making a claim against your client SKB7802R.

Enclosed is our LOD for your perusal and action.

Original hard copy will mailed to you by post.

Hope to receive your offer soon.

Thank you.

Best Regards, Kek Zhewei Claims Officer

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330 Website: www.transcab.com.sg



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