

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 5 August 2020 3:46 PM
To: Claims Dept of CTI; Tan Kah Leong
Cc: Admin A
Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kba3) on 04/03/2020

Dear Sir/Mdm,

Due to insured driver been arrested and unable to file the actual accident , we will submit survey report at our end for file closure.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 26 May 2020 11:32 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kba3) on 04/03/2020

Dear All,

Please find enclosed GIA report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, May 26, 2020 11:25 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kba3) on 04/03/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 5 May, 2020 12:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Our insured has yet to report the accident to us.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, May 5, 2020 12:13 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Wednesday, 15 April 2020 9:03 PM
To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

Without Prejudice

Dear Mei Kwan,

We regret to inform that our insured has yet to report the accident.

Thank you.

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Regards

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, April 15, 2020 12:04 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Thursday, 12 March 2020 4:48 PM
To: Mei Kwan (LKKAuto); Vic (LKKAuto)
Subject: Re: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

Without Prejudice

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Thank you.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 12, 2020 4:18 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201254/GBD3069M /TKL - - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, March 12, 2020 3:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD3069M (OI : CTI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI20003743/Kha3) on 04/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 342Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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