

## Jasper Chua (LKK Auto)

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**From:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Sent:** April 28, 2020 3:22 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: <SEEK MANDATE> RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8568R (OI : FCI - D20000538MFSH) and YP5071G (TP : LKK REF - CC6/FCI20003740/Uha3) on 20/01/2020

Dear Jasper,

Please offer as per below:

COR : \$650.00  
LOU : \$240-\$400 (\$80 x 03-05 days)  
LTA : \$7.45  
**Total : \$897.45 - \$1,057.45**

Thank you

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, 27 April 2020 12:48 pm  
**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: <SEEK MANDATE> RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8568R (OI : FCI - D20000538MFSH) and YP5071G (TP : LKK REF - CC6/FCI20003740/Uha3) on 20/01/2020

Dear Rachel ,

Gentle reminder as below.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jasper Chua (LKK Auto)

**Sent:** April 9, 2020 1:43 PM

**To:** [RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** FW: <SEEK MANDATE> RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8568R (OI : FCI - D20000538MFSH) and YP5071G (TP : LKK REF - CC6/FCI20003740/Uha3) on 20/01/2020

Dear Rachel,

Sorry Rachel this is the correct email with files.

We refer to the matter above.

It was reported that Insured vehicle change lane and hit third party.

As such, in view of BOLA 15, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 1,000.00	\$ 650.00
Loss of Use (\$80 x 5 days)	\$ 400.00	\$ 400.00
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 1,407.45</b>	<b>\$ 1,057.45</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	3 days
Weekend/ Downtime	2 days
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

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**From:** Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

**Sent:** Thursday, 2 April, 2020 10:49 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8568R (OI : FCI - D20000538MFSH) and YP5071G (TP : LKK REF - CC6/FCI20003740/Uha3) on 20/01/2020

Dear Vic,

Please proceed with express settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, March 23, 2020 9:46 AM

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8568R (OI : FCI - D20000538MFSH) and YP5071G (TP : LKK REF - CC6/FCI20003740/Uha3) on 20/01/2020

Dear Rachel,

We refer to the above matter.

Liability: 100% (BOLA 15 – OID CHANGED LANE)

Remarks: Insured vehicle was changing lane when the accident happened.

We attached below for your reference:

- Marked TP estimate
- Preliminary Advice

Kindly let us have your approval on liability.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 11 March, 2020 5:36 PM

**To:** Motor Claims

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8568R (OI : FCI - TBA) and YP5071G (TP : LKK REF - CC6/FCI20003740/Uha3) on 20/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle YP 5071G at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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