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PRE-REPAIR INSPECTION REQUEST - SLP442G vs FBK7588T (OI) on D.O.A.: 24/12/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

Sent: Friday, 6 March, 2020 1:08:22 PM

Hi.

Please refer to the enclosed request from Lion City Rental.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

Sent: Friday, March 6, 2020 10:19 AM **To:** Hor, Yinrul < Yinrul. Hor@aig.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Chin, Lee-Ying < Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com>; Teo,

Ericweihong <a>Ericweihong.Teo@aig.com; Lion City Rentals ARC <a>lcrarc@lioncityrentals.com.sg>

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

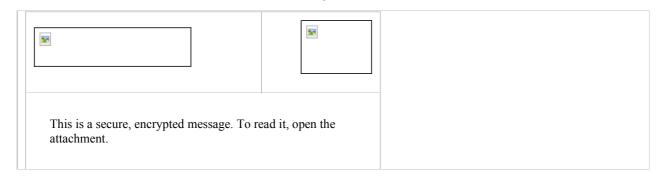
FBK7588T AND SLP442G ON 24/12/2019

This message is from an external sender; be cautious with links and attachments.

Dear sir
We would like LKK to survey the car
Thanks & Best Regards
S.T.Sim
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre

Singapore 737869

On Fri, Mar 6, 2020 at 9:51 AM Hor, Yinrul < <u>Vinrul.Hor@aig.com</u>> wrote:



Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。 閲覧には添付ファイル を開いてください。

<u>Click here</u> by 2020-03-12 20:51 CDT to read your message. After that, open the attachment.

More Info

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From: Yinrul.Hor@aig.com

To: siaktong@lioncityrentals.com.sg **Cc:** Kok-Chong.Lim@aig.com ,Lee-

Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Divyashni.Subramaniam@aig.com ,Ericweihong.Teo@aig.com ,Icrarc@lioncityrentals.com.sg

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBK7588T AND SLP442G ON 24/12/2019

Date: Fri, 6 Mar 2020 01:51:11 +0000

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 <u>Yinrul.Hor@aig.com</u> | <u>www.aig.sq</u>

From: Hor, Yinrul

Sent: Thursday, March 5, 2020 9:48 AM

To: 'siaktong@lioncityrentals.com.sg' <siaktong@lioncityrentals.com.sg>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Lion City Rentals ARC <Icrarc@lioncityrentals.com.sg>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBK7588T AND SLP442G ON 24/12/2019

Without Prejudice

Your Reference : SLP442G Our Reference : FBK7588T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Wednesday, March 04, 2020 4:20 PM

To: AIG SGP, Claims-Survey **Cc:** Lion City Rentals ARC

Subject: [EXTERNAL] Re: 3rd party survey for SLP442G

This message is from an external sender; be cautious with links and attachments.

Dear sir

Please arrange 3rd party survey for the following car

Our Insured: SLP442G Your Insured: FBK7588T Date of accident: 24/12/2019

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat #04-35/36 Carros Centre Singapore 737869

