#### Merimen e-Ciairis N ( NS INC 20003720/TIS/53/2 ASS, REC. BY: ASSIGNMENT SMB1305 AVRRegn: 2013, Jan Veh No: Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover Estimated Cost: Truck / Trailer or OD / TP / WS / TP RES / OD RES / EVA / INV / MV cc /05/8 MAN AZZ Make: To Inspect Vehicle No: Insured / Std / NI / NA A/C: Multi Colour at Workshop m/s T/Radio: Insured / Std / NI / NA Sp.Reading οf YM 9181L Eng/No: Insured: WMAH2222307001722 C/Na: Policy No. Gen. Cond: Good / Fair / Poor / Burnt Claims No. Steering: Inorder / Jammed / Leaked / Burnt or Excess: Sum Insured: Inorder / Jammed / Leaked / Burnt or (Client's Record) Modi: Nil / S/Rim / STD A/Rim or Make of Veh: Tyre Size: (Policy Condition) BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / O/S NIS Remark: The yeh had commenced its repair at the time of inspection. TOYO / YOKO or Rear Front Bal. or Market Value: R/Bal. mm Consistent?: Yes or No. mm IDAC Accident Rport: Consistent?: Yes or No L/Bal. GIA / PR Seen: D.O.A. Res.: Yes or No days Est. Repairs: 3 Val.: Yes or No Survey held at Lum Sum: Des. of Damages: Frt / Rear ( O/S )/ N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS Vehicle: IN / OUT The U/C / Chassis frame / Body Structure affected due to collision. Person Contacted: Date: Action / Instruction Date / Time SMIB 13e15A - NS/ MC16017 222/ Eligh 302 PIVON RECEIVED Days Of Repair: : Preli, Report Survey Fee: Resurvey No. of Trip: 160 : Final Report Typist Transportation: Date/Time, File Rubinn to? S+RS SI : Site Insp (\$ Add Fee: 2) Interview (\$ Photos Tech, Invs (\$ Others Reper Former:

Weetend (\$

\$ 4,100/- 45)

160

TOTAL

nous | 02 | 20 | 5051

# **Enquire Transaction History**

CMBINOGA

Transaction History Details

Log Date/Time:

02 Mar 2020 / 11:28:40

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

YM9181L

Transaction Type:

18.32 Insurance Enquiry

(GIRO Payment)

Channel:

External Agency

User ID:

ESASBAHO - BALQISH

BINTE ABDUL HALIL

Business

Transaction

20200302112840668418

Reference No.:

Search Date / Time: 29 Feb 2020 17:02:00

Insurance

NTUC INCOME INS CO-OP LTD

Company:

Information displayed is correct as at the log date and time.

**Enquire Related Logs** 

Back to List

TP Claims against NTUC Income: Follow-Through Survey

Date: 18/03/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
-	MT/1083993-004	COMFORT TRANSPORTATION PTE LTD	SH 8525H	SJR SDOBH	09/02/2020	03:00	\$ 107,609,71	\$ 29,350.00
7	MT/1088751-001	SMRT BUSES LTD	SM8 1305A	YM 9181L	29/02/2020	17:00	\$ 8,925.38	5 4,100.00

# Shirley Hiew (LKK Auto)

From:

Taufikh (LKKAuto)

Sent:

Tuesday, 17 March 2020 10:17 am

To:

'Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)'; SUR; Admin A

Cc:

'Koo Yew Chung (Auto Svcs/ARC/ARC)'; 'AutoSvs-ARC (Bus)'; Shirley Hiew (LKK Auto)

Subject:

RE: Finalisation - SMB1305A (BUS/02/20/5051) - NTUC

Hi Catherine,

CR I/s \$4100, 4 days.

Regards Taufikh Lkk Auto

From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) [mailto:catherineleesc@smrt.com.sg]

Sent: Monday, 16 March 2020 2:33 PM To: Taufikh (LKKAuto); SUR; Admin A

Cc: Koo Yew Chung (Auto Svcs/ARC/ARC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB1305A (BUS/02/20/5051) - NTUC

Hi Taufikh,

Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalised amount is \$4,100/- @ 4 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg





This email has been checked for viruses by AVG antivirus software. www.avg.com MBR120027105 / SMRT Automotive Services Pts Ltd • Woodlands \*ENTRY, DATE & TIME: 02/03/2020 13:27 SUBMITTED BY: Lim Sing Sine

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT STATEMENT
02/03/2020 13:27
29/02/2020 17:00
AYER RAJAH EXPRESSWAY (AYE) TOWARDS MCE BEF ALEXAN
SINGAPORE
DETAILS OF OWN VEHICLE
SMB1305A
SMRT BUSES LTD
1XXXXX292D
NOEMAIL
OFFICE-80000000
MAN
MAN NL320F ( A22 )
NO
THIRD PARTY
BUS
MS FIRST CAPITAL INSURANCE LTD
THIRD PARTY
YES
D-19093203MFBP
LIM LAM WAN

 Name of Driver
 LIM LAM WA

 NRIC No
 SXXXX308D

 Date Of Birth
 16/11/1958

 Occupation
 OUTDOOR

 Date Of Driving Pass
 24/04/1980

Driving Experience 39 YEARS AND 10 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-80000000

Fax Number

Contact Number

EMail Address NOEMAIL

Address NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

\*

Insurance Company of Driver's Own Vehicle

•

#### General Information of the Accident

Type Of Accident SIDE SWIPE
Weather Conditions CLEAR
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

.

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

8

### **Details of Police Action**

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

CHOA CHU KANG NPC

Police Station Address

ROAD: 20 CHOA CHU KANG ST 52 #01-02 , POSTCODE: 689286 ,

COUNTRY: SINGAPORE

Police Station Contact

TEL NO: - FAX NO:

Was notice of intended Prosecution given?

NO

If Yes, against whom?

## Circumstances of Accident

REFER TO POLICE REPORT T/20200301/2004 On 29/02/2020 at about 1700hrs, I was driving my company bus bearing SMB1305A along AYE near to exit 6. I was driving along the third lane. There was a lorry driving along the second lane coming close to my vehicle. From my side mirror, I saw the lorry approaching and leaning towards my lane and I tried to avoid the lorry but was unable to move away as my bus was already near to the road shoulder and was about to hit onto the metal barriers. The lorry's left side was already grazing against the right side of my vehicle. The lorry subsequently filtered into my lane and continued to drive. I followed the lorry and honked the lorry but the lorry did not slow down. The cars beside me saw the incident and honked the lorry as well. Subsequently, the lorry stopped at the side of the road. After the lorry stopped, I stopped my bus and made a check on my passengers. During this period, the lorry drove off. I am unable to recall the last alphabet of the lorry but I remembered that the license plate number was YM9181 and I do not have any particulars of the other party. I wish to state that the lorry had no intention to stop as I honked the lorry multiple times and the lorry showed no intention in slowing down. I followed the lorry for quite a distance before the lorry finally made a stop. I do not understand why the lorry continued to move towards my bus even after he had already side swipe onto my bus. My bus had 8 passengers on board and they informed that they were not injured. My bus suffered damages where the right side of the bus metal part had scratches from the rear to the front of the vehicle. The driver room's window had cracked and the side mirror had fallen off. The police subsequently came and gave me a case card vide D/20200229/0121. I had already informed the matter to my company. There is camera inside the vehicle.

## Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PENDING DOWNLOAD

Was there any audio recorded?

NO

Vehicle Registration Number

. \* Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

YM9181L

COMMERCIAL VEHICLE

NTUC INCOME INSURANCE CO-OPERATIVE LTD

# SKETCH PLAN

buc | 02 | >0 | 5051

CM BIDOGA

## IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers Tawyers/Taw firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims:
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Date & Time:

Policyholder's Signature Date & Time: Driver's Signature (if driver is not the policyholder)

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

ETCH PLAN			a	OMBIDAT A
			6	) SMB1305A ) YM9181L
			C	/ TWITIETL
		(A)		
	(0)		AYE	
SCRIBE CIRCUMSTANCES	S OF THE ACCIDENT			
ACRIDE CIRCUMSTANCES	S OF THE ACCIDENT			
CLADATION				
	Sculars are true in every reco	ect		
	iculars are true in every resp	ect.	(SEL	**
	iculars are true in every resp	ect.	SEL SEL	

Date & Time:

NRIC/FIN No.:





Police Station Of Origin: Choa Chu Kang N.P.C 20 Choa Chu Kang Street 52 #01-02 SINGAPORE 689286 Tel No: 1800-7659999 1 of 3 Report No. T/20200301/2004

REPORT OF A TRAFFIC ACCIDENT

	ne Report N 020 01:42	Made:	Vide Report No.: D/20200229/0121	Station Diary No.		
Informa	int's Partic	ulars				
Name o	f Informant I WAN		Address: APT BLK 703 CHOA CHU SINGAPORE 680703	J KANG STREET 53 #13-62		
	/ ID No.: O / S13223	08D	Contact No.: Home/Office: Mobile: 81258637			
Nationality: SINGAPORE CITIZEN		EN	Email:			
Sex: Male	Age: 61	Date of Birth: 16/11/1958	Type of Informant: Driver			
Race: Chinese			Language: Institution / School Na			
Occupation: Bus driver			Driving Licence Information: Class: 3,4,5 Date of Expiry:			

Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 29/02/2020 17:00	Type of Location Straight Road	
Location: Along Road 1 AYER RAJAH Weather: Clear	HEXPRESSWAY	Road Surface:		Road Speed Limit:	
Cicai		Dry Traffic Control		Traffic Volume:	
Traffic Flow: One Way		Not Controlled		Fraπic Volume: Moderate	

Details of V	ehicle Involved			CALL DESIGNATION OF THE PERSON NAMED IN	STATE OF THE PARTY OF	The Builting III
Vehicle No:	Type	Make	Model	Color	Condition	No of Passenger
SMB1305A	Bus/Coach/Mi nibus				Seriously Damaged	8
YM9181 (Not Accurate)	Lorry			White	23/18/95	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA





P dice Station Of Origin: C toa Chu Kang N.P.C 20 Choa Chu Kang Street 52 #01-02 S INGAPORE 689286

S INGAPORE 689286 Tel No: 1800-7659999 2 of 3 Report No. T/20200301/2004

#### CONTINUATION OF REPORT

Diver						
Name	LIM LAM WAN			ID No	2	S1322308D
Related Vehicle	SMB1305A (Bus/Co	SMB1305A (Bus/Coach/Minibus)				81258637
Hospital/Clinic	NIL	NIL				Class: 3,4,5 Date of Expiry: NIL.
Date Treatment	NIL		Date Disc	charge	NIL	
No. of Days gran	ted Medical Leave	NIL	Degree o	f Injury	NIL	

#### Brief Details.

On 29/02/2020 at about 1700hrs, I was driving my company bus bearing SMB1305A along AYE near to exit 6. I was driving along the third lane. There was a lorry driving along the second lane coming close to my vehicle. From my side mirror, I saw the lorry approaching and leaning towards my lane and I tried to avoid the lorry but was unable to move away as my bus was already near to the road shoulder and was about to hit onto the metal barriers. The lony's left side was already grazing against the right side of my vehicle. The lorry subsequently filtered into my lane and continued to drive. I followed the lorry and honked the lorry but the lorry did not slow down. The cars beside me saw the incident and honked the lorry as well. Subsequently, the lorry stopped at the side of the road.

After the lorry stopped, I stopped my bus, and made a check on my passengers. During this period, the lorry drove off. I am unable to recall the last alphabet of the lorry but I remembered that the license plate number was YM9181 and I do not have any particulars of the other party.

I wish to state that the lorry had no intention to stop as I honked the lorry multiple times and the lorry showed no intention in slowing down. I followed the lorry for quite a distance before the lorry finally made a stop. I do not understand why the lorry continued to move towards my bus even after he had already side swipe onto my bus.

My bus had 8 passengers on board and they informed that they were not injured. My bus suffered damages where the right side of the bus metal part had scratches from the rear to the front of the vehicle. The driver room's window had cracked and the side mirror had fallen off.

The police subsequently came and gave me a case card vide D/20200229/0121.

I had already informed the matter to my company. There is camera inside the vehicle.





Police Station Of Origin: Choa Chu Kang N.P.C 20 Choa Chu Kang Street 52 #01-02 SINGAPORE 689286 Tel No: 1800-7659999

3 of 3 Report No. T/20200301/2004

CONTINUATION OF REPORT

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-25	KC GO	re.	n	201	an	
	n-u	w	••		-65-6-1	

NP168

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report.  J / Sgt 2 EELICIA GOH MIN EN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 01/03/2020 01:42
Officer In Charge Of Case: TP / GIT / Sgt 3 RASHIDAH BINTE AZMAN Contact No.: 65476216	Classification Of Case:
Authentication Stamp	



SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Park E4, Singapore 797705 FAX Number: 63685592 Estimator Telephone Number: 68682823

Date Generated : 02/03/2020 User ID : JeongCH

Academ Reporting Number : 68662672

	Section A - Ac	cident Details		
Registration Number	5MB1305A			
Case Reference Number	BUS/02/20/5051			
Registration Date	1/24/2013			
Company Type	SMRT Buses Ltd			
Make	MAN			
Modet	A22			
Name of Driver	LIM LAM WAN			
Type of Accident	Side Swipe			
Accident Data and Time	2/29/2020 5:02 PM			
Applied Date and Time	2/29/2020 E 54 PM			
s Buryeyar Raquired?	No			
Survey by				
Vehicle is Towed Back?	No			
Fowed Back Case and Time				
Replacement Vehicle issued?	No			
Job Card Number	000			
Special Instruction to ARC if any	SMB1305A - RIGHT RE YM9181L (TP) - INSURE		TION	
Prepared Date and Time	3/2/2020 11/49 AM			
Chansis Number	WMAA22ZZ3D7001722			
Vileage				
Mork Shop				
Repair Completion Date and Time				
	Section B - Summan	of Bonnie Esti	mutes	
humana of Danals Estimates	Section B - Summary	of Repair Esti	mates	
Summary of Repair Estimates	100000000000000000000000000000000000000	of Repair Esti		vevor. If applicable
Summary of Repair Estimates	Section B - Summary Quotation from ARC	of Repair Esti		veyor, if applicable
	100000000000000000000000000000000000000	of Repair Esti		veyor, if applicable
Total Labour Cost	Quotation from ARC	of Repair Esti	Adjusted by Sur	veyer, if applicable
Total Labeur Cost Fotal Spray Cost	Quotafion from ARC 82 680 00	of Repair Esti	Adjusted by Sur	veyer, if applicable
Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost	Quotation from ARC \$2 680.00 \$1,112.00	of Repair Esti	Adjusted by Sur \$0.00 \$0.00	veyer, if applicable
Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost	Quotation from ARC \$2,650.00 \$1,112.00 \$5,163.38	of Repair Esti	Adjusted by Sur \$0.00 \$0.00 \$0.00	veyer, if applicable
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Summary of Repair Estimates  Fotal Labour Cost  Fotal Spray Cost  Fotal Spray Part Cost  Fotal Other Cost  FOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date  Bignature	Quotation from ARC \$2,880.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.38 \$0.00 \$1,00 Jeong Choon Hwee 02/03/2020 12:38 PM	of Repair Esti	Adjusted by Sur \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	veyer, if applicable
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Fotal Labour Cost Fotal Sprey Cost Fotal Sprey Fart Cost Fotal Other Cost FOTAL COST Lump Sure Total Number of Repair Days Pepared / Adjusted By ARC / Surveyor Sign Off Date Bignature Remarks	Quotation from ARC \$2,880.00 \$1,112.00 \$5,163.36 \$0.00 \$8,925.38 \$0.00 5.0 Jeong Choon Hweel 02/03/2020 12:38 PM	Accident Invo	Adjusted by Sur \$0.00 \$0.00 \$0.00 \$0.00	veyor, if applicable



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68862823

Accident Reporting Number 68662672

Date Generated : 02/03/2020

										103/2020 congCH
			Secti	ion D - Detr	ails of Repair E	stimates				
art 1 - Labou	ur Works									
lob Scope				Quotation fr	rom AR			Adjusted by Surveyor	e, if applicable	A .
	INSTALL ALL ABO FECTED AREAS	OVE ITEMS AND	REPAIR OTHERS	\$2,650.00				231	16 2/20	
Fotal Labour	State and Construction			\$2,550.00						
Part 2 - Spray	y Painting & Pan	nel Beating Ret	atad Works							Ã.
Job Scope				Quotation fr	rom ARC			Adjusted by Surveyo	or, if applicable	
TO PUTTY & R	ESPRAY			\$1,112.00				9	42	#
Total Spray Pa	sinting & Panel Be	eating		\$1,112.00					-	
Part 3 - Other	Costs - Accide	nt and Acciden	nt Repair Related Expens	54						-
Job Scope				Quotation fr	om ARC			Adjusted by Surveyor	r, if applicable	П
.ump Sum Adji	justment by Surveyo	or .		\$0.00						
Fotal Other Co.	ets			\$0.00						
Part 4 - Span	n Parts / Material	i Usage								A Company
Part Number	Portion	Stock Number		Quantity		21/4 - 2/41	- Herman	Estimator Approved	-	
717177		0.000	SMRT LOGO	1.00	\$200.00	0.00	\$200.00	Replace	NE!	1000
3010161	BODY RH	4001MS1- ACCE467	MIRROR, VIEW: FRONT, R H. FOR MAN	947	\$1,244.90	8.00		Replace	Mis	XX
3010162	BODY RH	4001M01- ACCE46	ARM,MIRROR VIEW FRONT RH,FOR MAN	1.00	\$287.50	10.00	\$258.75	Replace	mis-	12
3010163	GLASS	4001Y01- GLASS5150	GLASS DRIVER WINDOW FOR MAN A22 BUS	1.00	\$1,423.20	10.00	\$1,260,88	Replace	and	
1006313	CONSUMABLE	SIKAS Primer- 296 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80,00	Replace	NEI	
1006214	CONSUMABLE		ADHESIVE DIRECT GLAZING	12.00	\$37.00	0.00	\$444.00	Reptace	nell	-
1006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	West /	
3010073	Body	F01001-CW253	2 DOME FRONT FOR MAN A22 BUS	1.00	\$2,817.50	10.00	\$2,535.75	Replace	ina_	11
1009983	BODY RH	A01001-CW572	2 PANEL SIDE RZ.FOR MAN AZZ BUS	1.00	\$366.60	18.00		Reptace	bt/	7R
Fotal					\$6,536.70		\$6,454.22			1
Added Spare	Parts / Material	Usage After St	urveyor Signed off							1) to
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	/ /mysry
Fotal .										10/3/200
				To resurve  To display  Parts pric  Third part	Consultants in the folion by before all the folion by demaged partitions are subject to my source is on a plantification(s) mentary termin a portion according to the first according t	pray pairming (a) during resur- to confirmation a "Without Proj () is allowed	plotice, prese	Resun	2	
Page 2 of 2				Admosts Signatur	ledged by Reptil	र्च			inc /hhan	stran.

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SMRT Automotive Services Pla Ltd

50 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685582

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 16/03/2020

User ID : CatherineLee

	Section A - Acciden	t Details				
Registration Number	SMB1305A					
Case Reference Number	BUS/02/20/5051					
Registration Date	24/1/2013					
Company Type	SMMT Buses Ltd					
Make	MAN					
Model	A22					
Name of Driver	LIM LAM WAN					
Type of Accident	Side Swipe					
Accident Date and Time	29/2/2020 5:02 PM					
Accident Reported Date and Time	29/2/2020 6:54 PM					
Is Surveyor Required?	Yes					
Survey by						
Vehicle is Towed Back?	No					
Towed Back Date and Time						
Replacement Vehicle issued?	No					
Job Card Number	24105983					
Special Instruction to ARC if any	SMB1305A - RIGHT REAR T FI	SHT REAR T FRONT PORTION				
Prepared Date and Time	2/3/2020 11:49 AM	YMB181L (TP) - INSURED WITH NTUC				
Chassis Number	WMAA22Z3D7001722					
Minage						
Repair Completion Date and Time	Section B - Summary of Re	pair Estimates				
Repair Completion Date and Time	Section B - Summary of Re	pair Estimates  Adjusted by Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost	Quotation from ARC \$2,650.00	Adjusted by Surveyor, if applicable \$2,120.00				
Total Labour Cost Total Spray Cost	Quotation from ARC \$2,650.00 \$1,112.00	Adjusted by Surveyor, if applicable 52,120.00 5942.00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost	Quotation from ARC \$2,650,00 \$1,112,00 \$5,163.36	Adjusted by Surveyor, if applicable 52,120.00 5942.00 \$1.667.90				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Spray Part Cost  Total Other Cost	Quotation from ARC \$2,650.00 \$1,112.00 \$5,163.36 \$0.00	Adjusted by Surveyor, if applicable \$2,120.00 \$942.00 \$1,667.90 (\$612.40)				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Spray Part Cost  Total Other Cost	Quotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36	Adjusted by Surveyor, if applicable 52,120.00 5942.00 51.667.90 (5612.40) 54,117.50				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total	Quotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.08	Adjusted by Surveyor, if applicable 52,120,00 5942,00 51,667,90 (5612,40) 54,117,50 54,100,00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.00	Adjusted by Surveyor, if applicable 52,120,00 5942,00 51,667,90 (5612,40) 54,117,50 54,100,00 4.0				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By	Guotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.00 5.0 Jeong Choon Hwee	Adjusted by Surveyor, if applicable \$2,120.00 \$5842.00 \$1,667.90 (\$612.40) \$4,117.50 \$4,100.00 4.0 Tautlikh				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date	Quotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.00	Adjusted by Surveyor, if applicable \$2,120.00 \$342.00 \$1,867.90 (\$612.40) \$4,117.50 \$4,100.00 4.0 Taufikh 02/03/2020 4/16 PM				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By	Guotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.00 5.0 Jeong Choon Hwee	Adjusted by Surveyor, if applicable \$2,120.00 \$5842.00 \$1,667.90 (\$612.40) \$4,117.50 \$4,100.00 4.0 Tautlikh				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date	Guotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.00 5.0 Jeong Choon Hwee	Adjusted by Surveyor, if applicable \$2,120.00 \$342.00 \$1,867.90 (\$612.40) \$4,117.50 \$4,100.00 4.0 Taufikh 02/03/2020 4/16 PM				
Ropair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date  Signature	Guotation from ARC \$2,850.00 \$1,112.00 \$5,163.36 \$0.00 \$6,925.36 \$0.00 5.0 Jeong Choon Hwee	Adjusted by Surveyor, if applicable 52,120.00 5842.00 51.867.90 (\$612.40) 54,117.50 34,100.00 4.0 Tauflikh 02/03/2020 4:16 PM				
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Space Part Cost  Total Space Part Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Case  Signature	Quotation from ARC  \$2,850.00  \$1,112.00  \$3,163.36  \$0.00  \$8,925.38  \$0.00  \$0.00  Jeong Choon Hwee  02/03/2020 12:38 PM	Adjusted by Surveyor, if applicable \$2,120.00 \$842.00 \$1.867.90 (\$612.40) \$4,117.50 \$4,100.00 4.0 Taufikh 02/03/2020 4:16 PM  Cumpourh Resurvey shar pairs				
Ropair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost  Total Spray Cost  Total Spray Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date  Signature	Quotation from ARC  \$2,850.00  \$1,112.00  \$3,163.36  \$0.00  \$8,925.38  \$0.00  \$0.00  Jeong Choon Hwee  02/03/2020 12:38 PM	Adjusted by Surveyor, if applicable 52,120.00 5842.00 \$1,667.90 (\$612.40) 54,117.50 54,117.50 54,117.50 7aurikh 02/03/2020 4:16 PM  Lumpouth Resurvey after pairs.				



SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Park 64, Singapore 757705 FAX Number : 63685592 Estimator Telephone Number: 68662523 Actident Reporting Number : 58652572

Date Generated | 16/03/2020

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THE REAL PROPERTY.		essantical and								
Idded Spare	Parts / Material	Jeage After Su	rveyor Signed off		1					
otal			MARI ASS BUS		\$6,536.70		\$2,084.88		N	
009983	BODY RH	A01001-CW572	PANEL, SIDE RZ, FOR MAN A22 BUS	1.00	\$366.60	100.00	\$0.00	Replace	Repair K	
010073	Body	F01001-CW262	DOME FRONT FOR MAN A22 BUS	1.00	\$2,817.50	100.00	\$0.00	Reprace	Repair R	
006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	Replace M4 -	
006314	CONSUMABLE	Sikaflex-265	ADHESIVE DIRECT GLAZING	12.00	\$37.00	0.00	\$444.00	Replace	Replace NL(	
006313	CONSUMABLE	5IKAB Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Reproce NOL	
010163	GLASS	4001Y01- GLASS5150	GLASS, DRIVER WINDOW FOR MAN A22 BUS	1.00	\$1,429.20	10.00	\$1,280.86	Replace	Replace Chun	
3010162	BODY FIH	4001M01- ACCE46	ARM,MIRROR VIEW-FRONT,RH,FOR MAN	1:00	\$287.50	100.00	\$0.00	Replace	Repair KR	
5010161	BODY RH	4001M01- ACCE467	MIRROR, VIEW FRONT, R H, FOR MAN	1.00	\$1,244.90	100.00	\$0.00	Replace	Repair XR	
			SMRT LOGO	1.00	\$200.00	0.00	\$200.00	Replace	Replace AL4 -	
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approve	
	Parts / Material									
Total Other Costs			\$0.00				(5612.40)			
Lump Sum Adjustment by Surveyor			\$0.00				(\$612.40)			
Jab Scope			Guotation from ARC				Adjusted by Surveyor, if applicable			
	Costs - Accider	nt and Accident	Repair Related Expens	id:						
Total Spray Painting & Panel Beating			\$1,112.00				\$942.00			
TO PUTTY & R	ESPRAY			\$1,112.00				\$942.00		
Job Scope			Guotation from ARC				Adjusted by Surveyor, if applicable			
Part 2 - Spray	Painting & Pan	el Beating Rela	ited Works							
Total Labour			\$2,650.00				\$2,120.00			
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.				\$2,650.00				\$2,120.00		
Job Scape				Quotation from AR				Adjusted by Surveyor, if applicable		
Part 1 - Labo	ur Works									
			Secti	on D - Deta	alls of Repair 6	stimates				



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTU	73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Ref.	NS/INC2000372	720/T1sf3e2			
#05-			Date:	20-03-2020 INC4				
1.	I STATE OF	Policy Particulars	:- THIR	D PARTY CLAIM				
	Insured Veh.	YM 9181L	Veh. I	nspected	SMB 1305A			
	Policy No.		Cover	rage (\$)	0.00			
	Claim No. MT/1088751-001		Exces	is (\$)	0.00			
	Assign From		Assign Date		02/03/2020			
2.	1 22 30	Vehicle Parti	culars &	& Condition				
	Make & Model	MAN A22	c.c		10518			
	Engine No.	HIDDEN	Year	of Reg.	2013			
	Chassis No.	WMAA22ZZ3D7001722	Colou	r	MULTI COLOUR			
	Odometer	2	Steering		IN ORDER			
	Brakes	IN ORDER	Modif	ication	NIL			
	General	GOOD						
3,		Condit	ions of	Tyres				
		Size	Make		Balance			
	R/H Front Tyre	275/70 R22.5	BRIDG	ESTONE	8 mm			
	L/H Front Tyre	275/70 R22.5	BRIDG	ESTONE	8 mm			
	R/H Rear Tyre	275/70 R22.5 (D)	BRIDG	ESTONE	8/8 mm			
	L/H Rear Tyre	275/70 R22.5 (D)	BRIDG	ESTONE	8/8 mm			
4.		Descripti	on of D	amages				
	THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.  DAMAGES SEE DETAILS.							
5.		Genera	l Inform	nation				
	Accident Date	29/02/2020	Inspe	ction Date	02/03/2020			
	Survey held at	SMRT AUTOMOTIVE SERVICE	ES PTE LTD					
	60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705							
5a.	00016 00	Remarks						
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.							
5b.		Estimate	Days o	f Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR: 4 Working Days							



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





# ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 1305A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	MIRROR, VIEW: FRONT, RH, FOR MAN	TO REPAIR SEE LABOUR	1,244.90	
1	ARM,MIRROR VIEW:FRONT,RH,FOR MAN	TO REPAIR SEE LABOUR	287.50	
1	GLASS, DRIVER WINDOW: FOR MAN A22 BUS	CRACKED	1,423.20	1,423.20
1	DOME:FRONT,FOR MAN A22 BUS	TO REPAIR SEE LABOUR	2,817.50	
1	PANEL, SIDE: R2, FOR MAN A22 BUS	TO REPAIR SEE LABOUR	366.60	
	LESS 10% DISCOUNT		-	-142.32
			6,139.70	1,280.88
	SPECIAL NETT ITEMS			
1	SMRT LOGO (SN)	NECESSARY	200.00	200.00
- 1	PRIMER (SIKA 206 G+P) (SN)	NECESSARY	80.00	80.00
12	ADHESIVE: DIRECT GLAZING @\$37.00 (SN)	NECESSARY	444.00	444.00
1	ACTIVATOR (SN)	NECESSARY	80.00	80.00
			804.00	804.00
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF MIRROR, VIEW FRONT, RH, FOR MAN, ARM, MIRROR VIEW FRONT, RH, FOR MAN, DOME: FRONT, FOR MAN A22 BUS AND PANEL, SIDE: R2, FOR MAN A22 BUS.		2,650.00	2,120.00
	TO PUTTY & RESPRAY.		1,112.00	942.00
			3,762.00	3,062.00
	GRAND TOTAL		10,705.70	5,146.88

Report Ref No. NS/INC20003720/T1sf3e2





RECOMMENDED COST OF LUMP SUM REPAIRS
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)

4,100.00

Report Ref No. NS/INC20003720/T1sf3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.