

Our Ref: GBC9585E200302

Date: 13/03/2020

Your Ref:

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120  
Attn: Motor Claims Department

Dear Sir / Madam

**Traffic Accident Along** Paya Lebar Road  
**Involving** GBC9585E **and** SLD5452H **On** 02/03/2020

We/I, Messers **Goldbell Leasing Pte Ltd** (ROC No: **199001196N** ), the registered owners of m/vehicle GBC9585E at all material times of the above accident. Our/my vehicle was surveyed by "AIG Asia" authorized appraiser and we/I based our/my claims on his recommendation for S\$ 1,600-00 being the repair for 03 Days (Strictly on a Without Prejudice Basis).

We / I have ascertained that you were the insurers of the driver of m/vehicle SLD5452H when the same was involved in the aforesaid accident with our/my m/vehicle – GBC9585E.

We/I whereby you are the insurers of m/vehicle SLD5452H and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – GBC9585E has suffered loss and damage as follows:

Cost of repairs	S\$	<u>1,600-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>60-00</u>		<u>120-00</u>
LOU Fee for <u>03</u> days @S\$ <u>60-00</u>		<u>180-00</u>
Rental Fee Invoice No: _____		<u>-</u>
GIA / LTA search fee		<u>7-45</u>
Towing Fee (Cash Sale No: _____ )		<u>-</u>
<b>Total Amount</b>	<b>S\$</b>	<u>1,907-45</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBC9585E as follows:-


- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s **Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

f 

The owner of m/vehicle GBC9585E  
Messers **Goldbell Leasing Pte Ltd**  
cc. Liu's Bro Auto Engineering Workshop



## Authorization To Act

Attn: Motor Claims Department  
AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") No. 14 Benoi Road Singapore 629887 (address), owner of GBC9585E (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBC9585E that was damaged pursuant to the accident which occurred on 02/03/2020 (date) along Paya Lebar Road (location) involving SLD5452H ("the accident").


I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 11th day of November (month) 20 21 (year)

3<sup>rd</sup> Party Claimant:

Workshop:

Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No.14 Benoi Road

Singapore 629887

Nric/ROC No: 199001196N

Signature: 

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

ROB No: 53291793J



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, LIU'S BROTHER AUTO ENGINEERING WORKSHOP ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,800.00 (Global Sum) for vehicle no. GBC 9585E that was damaged pursuant to the accident which occurred on 02/03/2020 (date) along PAYA LEBAR ROAD (location) involving vehicle no/s SLD 5452H.

This is pursuant to the inspection conducted on 06/03/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOLDBELL LEASING PTE LTD (the third party claimant") of vehicle no. GBC 9585E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBC 9585E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11th (day) of November (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)  
Liu's Brother Auto Engineering Workshop  
ROB No: 53291793J  
NO. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883



**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBC9585E200302

**Final Bill****Customer**

Name: AIG Asia Pacific Insurance Pte Ltd

Address Motor Claims Department

78 Shenton Way #07-16

AIG Building Singapore 079120

Date: 19-03-20

Vehicle No: GBC9585E

Model/Make: Fiat Doblo 1.6D

Cargo MJ (M)

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Bumper	\$ 627.00	\$ -
2	Bumper Clips 1 set	\$ 50.00	\$ -
3	Bumper Reinforcement	\$ 475.30	\$ -
4	Bumper Reverse Sensor 1 set	\$ 220.00	\$ -
5	End Panel	\$ 620.00	\$ -
	To check all wiring & electrical component for proper function	\$ 50.00	\$ -
	Remove and refix rear bumper reverse sensor	\$ 120.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 400.00	\$ -
	To putty & spray painting & including touch up paint on accident affected area	\$ 500.00	\$ -

Total Parts &amp; Labour of estimate for damaged vehicle

\$ 3,062.30

Total amount in Lump Sum Basis for repaired vehicle

\$ 1,600.00

SDLS: One Thousand Six Hundred Only



M/s Liu's Brother Auto Engrg Wks



[Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Mar 2020 / 15:11:40

Receipt Date/Time : 05 Mar 2020 / 15:11:40

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200305-002245

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLD5452H			
	As at 02 Mar 2020/14:25:00			
	Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLD5452H			
	Enquiry Fee	7.00	0.49	7.49
	20200305150939180700			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx8946			
	Credit Card:			7.45
	Visa/MasterCard			
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Re: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 29/7/2021 5:01 PM

To: Mabel Boo <MabelBoo@gbcr.com.sg>

Cc: Lee, Ming-Yao <MingYao.Lee@aig.com>; BenChuaWK@gbcr.com.sg <BenChuaWK@gbcr.com.sg>; WennisLiewLW@gbcr.com.sg <WennisLiewLW@gbcr.com.sg>

Dear Mabel,

We have received a copy of your client accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mabel Boo <MabelBoo@gbcr.com.sg>

**Sent:** Tuesday, 13 July 2021 9:48 AM

**To:** jenny chong <jenny@esteemperf.com.sg>; Lee, Ming-Yao <MingYao.Lee@aig.com>

**Cc:** Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Wennis Liew Lai Wei <WennisLiewLW@gbcr.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Good Day, Ms. Jenny,

Please refer to attach required documents and proceed with GIA Reporting.

Please also assist to print out the email thread and show Lai Huat Meng Kee.

We need to do reporting as we have received claim from Third Party. Attempt to propose for Mutual but to no avail.

It is an old case, with no reporting been made during point of accident. Hence, we have no records of the damages.

Stay Safe.

Thank you!



**Mabel Boo** | Executive, Customer Care (Traffic)  
Goldbell Car Rental Pte Ltd

t: +65 6603 9394 | m: +65 8740 6461 | f: +65 6225 1029 | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)



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---

**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Monday, July 12, 2021 5:22 PM  
**To:** Mabel Boo <MabelBoo@gbcr.com.sg>; Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>  
**Cc:** Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Natasha Izlyn Bte Imran <Natashalzlyn@gbcr.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel,

Wish to check on this as we have received reminder from third party workshop.

Please look into it urgently to avoid additional costs.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Lee, Ming-Yao  
**Sent:** 07 July 2021 15:31  
**To:** Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>; Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>  
**Cc:** Ben Chua Wei Kiat <[BenChuaWK@gbcr.com.sg](mailto:BenChuaWK@gbcr.com.sg)>; Natasha Izlyn Bte Imran <[Natashalzlyn@gbcr.com.sg](mailto:Natashalzlyn@gbcr.com.sg)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel,

We refer to above mentioned case.

Please be informed that we have received the LOD from third party repairer and wish to check if there is any arrangement of private settlement?

If you wish us to handle the matter, kindly report the accident.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Lee, Ming-Yao  
**Sent:** 19 January 2021 14:53  
**To:** Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>; Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>  
**Cc:** Ben Chua Wei Kiat <[BenChuaWK@gbcr.com.sg](mailto:BenChuaWK@gbcr.com.sg)>; Natasha Izlyn Bte Imran <[Natashalzlyn@gbcr.com.sg](mailto:Natashalzlyn@gbcr.com.sg)>  
**Subject:** RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel,

This is noted. Do update us if there is mutual settlement.

Thanks!

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

---

**From:** Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>

**Sent:** 19 January 2021 09:25

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>; Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>

**Cc:** Ben Chua Wei Kiat <[BenChuaWK@gbcr.com.sg](mailto:BenChuaWK@gbcr.com.sg)>; Natasha Izlyn Bte Imran <[Natashalzlyn@gbcr.com.sg](mailto:Natashalzlyn@gbcr.com.sg)>

**Subject:** [EXTERNAL] RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

**Importance:** High

This message is from an external sender; be cautious with links and attachments.

Good Day, Ming Yao,

Will try to do lodge the report by today. The sketch plan and circumstances of accident are not filled up and have notified customer.

Further, I will try propose for Mutual Settlement with GBL.

Thank you!

**Mabel Boo | Goldbell Car Rental Pte Ltd**  
Executive, Customer Care (Traffic)

DID: +65 6603 9398 | Tel: +65 6838 6300 |  
Fax: +65 6225 1029 |  
Mobile: +65 8740 6461 |

---

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Monday, January 18, 2021 6:32 PM

**To:** Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>

**Cc:** Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>; Ben Chua Wei Kiat <[BenChuaWK@gbcr.com.sg](mailto:BenChuaWK@gbcr.com.sg)>

**Subject:** RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Suhaimi,

Writing to check if report has been filed?

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

---

**From:** Lee, Ming-Yao

**Sent:** 03 December 2020 16:31

**To:** Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>



Cc: Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>; Ben Chua Wei Kiat <[BenChuaWK@gbcr.com.sg](mailto:BenChuaWK@gbcr.com.sg)>

**Subject:** RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Suhaimi,

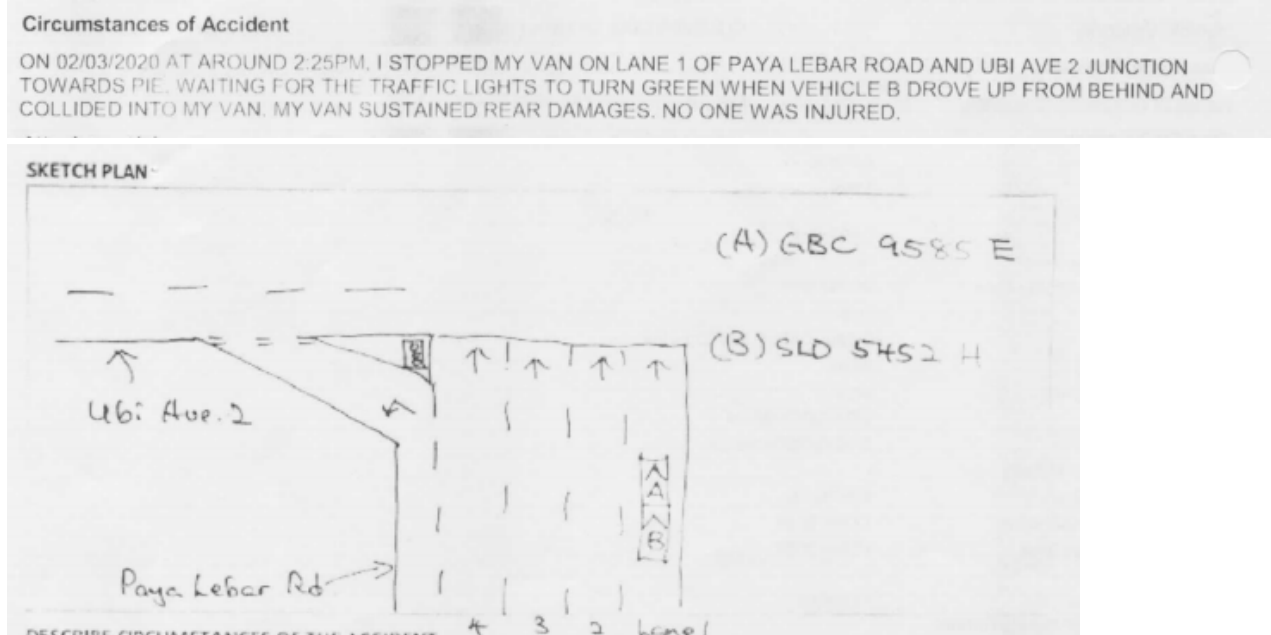
Below is information provided by third party :

Date & Time of Accident : 02/03/2020, about 2.25pm

Location : Along Paya Lebar Road

Driver of SLD5452H is Mr. Mohamed Farid.

Circumstance of accident as below :



Hope it clarifies. Upon reporting, appreciate to let us know for immediate handling.

Thank you.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

---

**From:** Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>

**Sent:** 02 December 2020 17:44

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Cc:** Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>; Ben Chua Wei Kiat <[BenChuaWK@gbcr.com.sg](mailto:BenChuaWK@gbcr.com.sg)>

**Subject:** [EXTERNAL] RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

**This message is from an external sender; be cautious with links and attachments.**

Dear Ming Yao ,

Can we have more details reference to the above incident .

Eg> time and exact location .

Regards

**Md Suhaimi Bin Hussain | Goldbell Car**



**Rental Pte Ltd**  
Executive, Customer Care

DID: +65 6603 9761 | Tel: +65 6838 6300 |  
Fax: +65 6225 1029 |  
Mobile: |

---

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Sent:** Tuesday, 1 December 2020 6:20 PM  
**To:** Mabel Boo <[MabelBoo@gbcr.com.sg](mailto:MabelBoo@gbcr.com.sg)>; Md Suhaimi Bin Hussain <[MdSuhaimi@gbcr.com.sg](mailto:MdSuhaimi@gbcr.com.sg)>  
**Subject:** Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel / Suhaimi,

We refer to above mentioned accident where we are insurer of your company's vehicle, SLD5452H.

We received property damage claim from owner of GBC9585E – Goldbell Leasing Pte Ltd.

In order for us to review the matter, please assist to report.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	06 Mar 2020 17:41	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	06 Mar 2020 17:41	<b>Clim Veh Model Changed</b>	(203193) FIAT DOBLO 1.3 D SX Cargo (M).	[A] Lee Su Li
3	06 Mar 2020 17:41	<b>Clim Created</b>	Reg No: GBC9585E. Acct Date: 2020/03/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ)	[A] Lee Su Li
4	06 Mar 2020 17:41	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	06 Mar 2020 17:41	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/17	[A] Lee Su Li
6	06 Mar 2020 17:41	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	06 Mar 2020 17:41	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	06 Mar 2020 17:42	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	06 Mar 2020 17:42	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lee Su Li
10	23 Mar 2020 17:30	<b>Clim Dtl Modified</b>	Claimant's Name: - -> GOLDBELL LEASING PTE LTD.	[A] Lee Su Li
11	15 Jul 2021 08:54	<b>Clim Registration Modified</b>	Acct Time:00:00:00->14:00:00.	[I] AIG OneClaim Integration User
12	29 Jul 2021 17:17	<b>Adj Rpt Initiated</b>		[A] CHEW HSIAO TONG
13	29 Jul 2021 17:17	<b>Insured Phone No Updated</b>	[None] -> [+6587861229]	[A] CHEW HSIAO TONG
14	29 Jul 2021 17:17	<b>Clim Dtl Modified</b>	Insured ID: -> 200710651D. Claim Conclusion: -> 1.	[A] CHEW HSIAO TONG
15	29 Jul 2021 17:17	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/03/17.	[A] CHEW HSIAO TONG
16	29 Jul 2021 17:17	<b>Clim Details Notified</b>		[A] CHEW HSIAO TONG
17	29 Jul 2021 17:29	<b>Adj Mandate Request</b>	Cur.Req:1847.45:Liability: 100%(B27) *Quantum: (a)COR: \$1,600.00 + (b)LOU(4days x \$60.00): \$2 40.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,847.45 *3 recommendation repair days + 1PRS = 4 days *For your approval please.	[A] CHEW HSIAO TONG
18	14 Sep 2021 15:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/17	[I] Lee, Ming-Yao
19	14 Sep 2021 15:42	<b>Adj Mandate Set</b>	Approved:1847.45.	[I] Lee, Ming-Yao

Date From  Date To  Audit Type

### ACTIVITY

[26/03/2021 14:16] CHEW HSIAO TONG:  
Called OI at 6603 9398. Spoken to Mabel about accident reporting. She will check and get back.  
[19/03/2020 17:42] Lee Su Li:  
OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2461403	06 Mar 2020 17:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBC9585E	SLD5452H	11.77
2712814	29 Jul 2021 17:17:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBC9585E	SLD5452H	11.00





## POSTING FORM FOR REGISTERED SERVICE

- NOTES : a) Please provide all information required and produce this form and receipt for all enquiries.  
 b) \*Please tick where applicable. Item shall be assumed to be S\$0 in value if "Value" field is left blank.  
 c) Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee Goldbell Car Rental Pte Ltd 10 Raeburn Park, #02-01 Singapore 088702		Local / Overseas-Posting (Delete Accordingly) Type : ( ) Package (Overseas Only) (✓) Letters / Printed Papers	AR* : (✓) Y ( ) N Value : Insurance: S\$
01-SL054524		Contents:	Applicable for overseas posting only

## Sender's Agreement

- I have read, understood and agreed to the terms and conditions of the Registered Service on the posting overleaf and as available on the following weblink, <https://www.singpost.com/registered-service-T&Cs>.
- I certify that all the information provided by me is true and the item(s) does not contain any hazardous or prohibited items.
- I agree and understand that for non-delivery of outbound registered mail item to overseas for reasons other than due to incomplete or inaccurate addresses provided, the maximum liability of SingPost is limited to Singapore Dollars Sixty-Eight (S\$68.00) per item or the declared value of the item, whichever is lower.
- I agree and understand that compensation will not be payable on article such as coins, bank notes, currency notes or securities of any kind payable to bearer.
- I understand that the availability of the signed Advice of Receipt is subject to the recipient of the item and the Overseas Postal Administration providing the acknowledgement.
- I understand that the return of Advice of Receipt is non-trackable as such SingPost does not provide information on the Advice of Receipt (including its status or location).

P116

Name &amp; Signature

Date

03.2020

Singapore  
POST

Tanjong Pagar  
Singapore Post Limited  
10 Eunos Road 8  
Singapore Post Centre  
Singapore 408600  
GST Reg. No. : M2-0105651-9  
Customer Service Hotline: 1605

Date/Time 28/10/2020 12:48

No. Description Amount(\$)

1 Accept Registered Service 0.00  
 1. Ref: RC3550332675SG Ctry : SG  
 Transaction No.: 8447203020075

2 Sale of Postage Label (Domestic) 2.54  
 Quantity: 1  
 Unit price: 2.54  
 Total GST: 0.17  
 Ref.: RC3550332675SG  
 Insurance: 0.00  
 Postage paid: 2.54  
 Transaction No.: 8447203020076

3 Accept Registered Service 0.00  
 1. Ref: RC355033275SG Ctry : SG  
 Transaction No.: 8447203020077

4 Sale of Postage Label (Domestic) 2.54  
 Quantity: 1  
 Unit price: 2.54  
 Total GST: 0.17  
 Ref.: RC355033275SG  
 Insurance: 0.00  
 Postage paid: 2.54  
 Transaction No.: 8447203020078

Total GST 0.34  
 Total Amount 5.08

Cash 6.00

Change Due -0.92

PAID

COVID-19 has severely impacted international movement of people and goods as countries implement additional border controls and restrictions on international travel. As a result, airlines have drastically reduced international services, leading to a significant reduction in air freight capacity and frequency to and from Singapore to all international destinations. Please note that shipments to and from overseas will result in substantial delay, even as we work round the clock with our partner airlines and posts.

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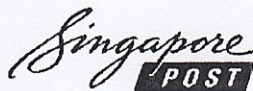
Thank you for giving us the opportunity to serve you. Please visit [www.singpost.com](https://www.singpost.com) for detailed Terms and Conditions.



copy - Lytle - 3/3/20



MPR-03120090022796



MacPherson Road  
Singapore Post Limited  
10 Eunos Road 8  
Singapore Post Centre  
Singapore 408600  
GST Reg. No. : M2-0105651-9  
Customer Service Hotline: 1605

Date/Time 30/3/2020 10:19  
No. Description

Amount(\$)

1	Sale of Registered Service	0.00
1.	Ref: RC282739079SG Ctry : SG Transaction No.: 8024200900048	
2.	Ref: RC282739082SG Ctry : SG Transaction No.: 8024200900049	
3.	Ref: RC282739096SG Ctry : SG Transaction No.: 8024200900050	
4.	Ref: RC282739105SG Ctry : SG Transaction No.: 8024200900051	
5.	Ref: RC282739119SG Ctry : SG Transaction No.: 8024200900052	
6.	Ref: RC282739122SG Ctry : SG Transaction No.: 8024200900053	
7.	Ref: RC282739136SG Ctry : SG Transaction No.: 8024200900054	

5	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282739105SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024200900055	

6	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282739119SG	

Insurance:	0.00
Postage paid:	2.54
Transaction No.:	8024200900055

7	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282739122SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024200900055	

8	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282739136SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024200900055	

Total GST 1.19  
Total Amount 17.78

Cash 17.78

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at [singpost.com/spreecard](http://singpost.com/spreecard)

Thank you for giving us the opportunity to serve you. Please visit [www.singpost.com](http://www.singpost.com) for detailed Terms and Conditions.

Singapore POST

(Kharchne)

Singapore Post Limited  
(Reg. No. 199201623M)  
10 Eunos Road 8  
#08-30 Singapore Post Centre  
Singapore 408600

Tel: 1605  
To check delivery status or to raise an enquiry on your Registered item, please visit [www.singpost.com](http://www.singpost.com)

### POSTING FORM FOR REGISTERED SERVICE

#### NOTES :

- Please provide all information required and produce this form and receipt for all enquiries.
- Please tick where applicable. Item(s) shall be assumed to be \$50 in value if "Value" field is left blank.
- Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee  
GOLDBELL CAR RENTAL PTE LTD  
#02-01  
SINGAPORE 098702

DOA:02/03/2020 (SLD5452H-01, GBC9585E-TP)

#### Sender's Agreement

- I have read, understood and agreed to the terms and conditions of posting overseas.
- I certify that all the information provided by me is true and the item(s) does not contain any hazardous or prohibited items.
- I have read, understood and agreed to the terms and conditions of posting overseas, in accordance to the T&Cs of the Registered Service.
- Compensation for loss or damaged item sent via Registered Service shall be not exceed \$500 or commercial value of item declared, whichever is lower. Compensation will not be payable on cash vouchers, cheques or other paper based items which may be represented as fraudulent value.

Name & Signature

Date

Local / Overseas Posting (Delete Accordingly)

AR: ( ) Y ( ) N

Type: ( ) Package (Overseas Only)

( ) Letters / Printed Papers

Contents:

Value: \$

Insurance: \$

Applicable for overseas posting only