

Re: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 29/7/2021 5:01 PM

To: Mabel Boo <MabelBoo@gbcr.com.sg>

Cc: Lee, Ming-Yao <MingYao.Lee@aig.com>; BenChuaWK@gbcr.com.sg <BenChuaWK@gbcr.com.sg>; WennisLiewLW@gbcr.com.sg <WennisLiewLW@gbcr.com.sg>

Dear Mabel,

We have received a copy of your client accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mabel Boo <MabelBoo@gbcr.com.sg>

Sent: Tuesday, 13 July 2021 9:48 AM

To: jenny chong <jenny@esteemperf.com.sg>; Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Wennis Liew Lai Wei <WennisLiewLW@gbcr.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Good Day, Ms. Jenny,

Please refer to attach required documents and proceed with GIA Reporting.

Please also assist to print out the email thread and show Lai Huat Meng Kee.

We need to do reporting as we have received claim from Third Party. Attempt to propose for Mutual but to no avail.

It is an old case, with no reporting been made during point of accident. Hence, we have no records of the damages.

Stay Safe.

Thank you!



Mabel Boo | Executive, Customer Care (Traffic)
Goldbell Car Rental Pte Ltd

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From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, July 12, 2021 5:22 PM
To: Mabel Boo <MabelBoo@gbcr.com.sg>; Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>
Cc: Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Natasha Izlyn Bte Imran <Natashalzlyn@gbcr.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel,

Wish to check on this as we have received reminder from third party workshop.

Please look into it urgently to avoid additional costs.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao
Sent: 07 July 2021 15:31
To: Mabel Boo <MabelBoo@gbcr.com.sg>; Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>
Cc: Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Natasha Izlyn Bte Imran <Natashalzlyn@gbcr.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel,

We refer to above mentioned case.

Please be informed that we have received the LOD from third party repairer and wish to check if there is any arrangement of private settlement?

If you wish us to handle the matter, kindly report the accident.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
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Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao
Sent: 19 January 2021 14:53
To: Mabel Boo <MabelBoo@gbcr.com.sg>; Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>
Cc: Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Natasha Izlyn Bte Imran <Natashalzlyn@gbcr.com.sg>
Subject: RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel,

This is noted. Do update us if there is mutual settlement.

Thanks!

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Mabel Boo <MabelBoo@gbcr.com.sg>

Sent: 19 January 2021 09:25

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>

Cc: Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>; Natasha Izlyn Bte Imran <Natashalzlyn@gbcr.com.sg>

Subject: [EXTERNAL] RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Importance: High

This message is from an external sender; be cautious with links and attachments.

Good Day, Ming Yao,

Will try to do lodge the report by today. The sketch plan and circumstances of accident are not filled up and have notified customer.

Further, I will try propose for Mutual Settlement with GBL.

Thank you!

Mabel Boo | Goldbell Car Rental Pte Ltd

Executive, Customer Care (Traffic)

DID: +65 6603 9398 | Tel: +65 6838 6300 |

Fax: +65 6225 1029 |

Mobile: +65 8740 6461 |

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Monday, January 18, 2021 6:32 PM

To: Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>

Cc: Mabel Boo <MabelBoo@gbcr.com.sg>; Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>

Subject: RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Suhaimi,

Writing to check if report has been filed?

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao

Sent: 03 December 2020 16:31

To: Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>

Cc: Mabel Boo <MabelBoo@gbcr.com.sg>; Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>

Subject: RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Suhaimi,

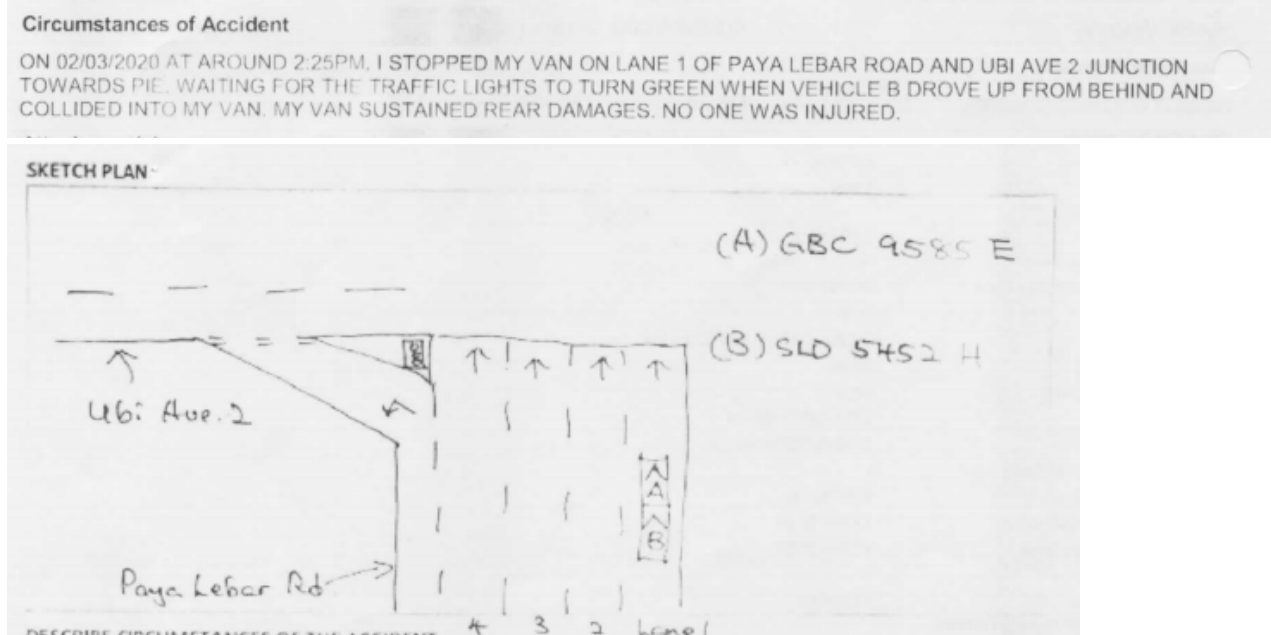
Below is information provided by third party :

Date & Time of Accident : 02/03/2020, about 2.25pm

Location : Along Paya Lebar Road

Driver of SLD5452H is Mr. Mohamed Farid.

Circumstance of accident as below :



Hope it clarifies. Upon reporting, appreciate to let us know for immediate handling.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

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78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>

Sent: 02 December 2020 17:44

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Mabel Boo <MabelBoo@gbcr.com.sg>; Ben Chua Wei Kiat <BenChuaWK@gbcr.com.sg>

Subject: [EXTERNAL] RE: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao ,

Can we have more details reference to the above incident .

Eg> time and exact location .

Regards

Md Suhaimi Bin Hussain | Goldbell Car

Rental Pte Ltd
Executive, Customer Care

DID: +65 6603 9761 | Tel: +65 6838 6300 |
Fax: +65 6225 1029 |
Mobile: |

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 1 December 2020 6:20 PM
To: Mabel Boo <MabelBoo@gbcr.com.sg>; Md Suhaimi Bin Hussain <MdSuhaimi@gbcr.com.sg>
Subject: Our Ref : 9017579162SG-003 | Accident Involving SLD5452H & GBC9585E on 02/03/2020

Hi Mabel / Suhaimi,

We refer to above mentioned accident where we are insurer of your company's vehicle, SLD5452H.

We received property damage claim from owner of GBC9585E – Goldbell Leasing Pte Ltd.

In order for us to review the matter, please assist to report.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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