Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Friday, 6 March, 2020 9:32 AM

To: 'Venessa Chan - SGUser'; assignments

Cc: 'Motor Claims SG - SG Common'; 'Clara Li Zirong - SGUser'; Admin A

Subject: RE: Pre-repair Inspection for SLW 2622D (You Insured vehicle no : SLE 6796D)

Follow Up Flag: Follow up Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser [mailto:venessa.chan@fwd.com]

Sent: Thursday, 5 March 2020 5:23 PM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common; Clara Li Zirong - SGUser

Subject: Pre-repair Inspection for SLW 2622D (You Insured vehicle no : SLE 6796D)

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Thursday, 5 March 2020 5:21 pm

To: Precise Auto Service (Support@preciseauto.sg)

Cc: Motor Claims SG - SG Common <<u>motorclaims.sg@fwd.com</u>>; Clara Li Zirong - SGUser <<u>clara.li@fwd.com</u>> **Subject:** (Urgent!!!) Fwd: Pre-repair Inspection for SLW 2622D (You Insured vehicle no : SLE 6796D)

Hi Arine,

Noted with thanks.

We will proceed to assign (Marcus Chua) LKK Auto Consultants.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Precise Auto Service (Support@preciseauto.sg)

Sent: Thursday, 5 March 2020 5:16 pm

To: Venessa Chan - SGUser ⟨<u>venessa.chan@fwd.com</u>⟩

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >; Clara Li Zirong - SGUser < clara.li@fwd.com > **Subject:** [EXTERNAL] Re: (Urgent!!!) Fwd: Pre-repair Inspection for SLW 2622D (You Insured vehicle no: SLE 6796D)

Dear Ms. Vanessa,

Please ignore the above email, we would like to select <u>Mr. Marcus Chua from LKK Auto Consultants Pte</u> <u>Ltd</u> as our SJE.

Thanks & Regards Arine

On Thu, 5 Mar 2020 at 17:13, Precise Auto Service (Support@preciseauto.sg) wrote:

Dear Sir,

We refer to your email on dated 05-03-2020. We regrettable to inform your that we are unable to agree your surveyors list.

Our proposed list of surveyors for Single Joint Expert are as follows: -

- 1. Andrew OwYong;
- 2. Vincent Ng;
- 3. Choo Beng Hai:
- 4. Leslie Lim:
- 5. Tan Chin Suan:
- 6. Patrick Ng Kong Beng;
- 7. Matthew Yong Chin Ng;
- 8. Ong Hock Leng;
- 9. Jayson Liaw Leong San; and
- 10. William Ng.

Kindly contact the repairers, M/s Precise Auto Service at 67457367 for pre-repair inspection arrangements.

Thanks & Regards Arine

Ailic

On Thu, 5 Mar 2020 at 15:11, Venessa Chan - SGUser (venessa.chan@fwd.com) wrote:

WITHOUT PREJUDICE

Dear Arine,

Refer to your email dated on 05.03.2020 of the PRI Notice of your client's vehicle SLW2622D;

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Precise Auto Service <<u>Support@preciseauto.sg</u>>

Sent: Thursday, 5 March 2020 2:34 pm

To: Motor Claims SG - SG Common ⟨motorclaims.sg@fwd.com⟩

Cc: SG Corporate Contact <<u>contact.sg@fwd.com</u>>

Subject: [EXTERNAL] (Urgent!!!) Fwd: Pre-repair Inspection for SLW 2622D (You Insured vehicle no : SLE

6796D)

Dear Sir,

We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.

Please arrange to do pre-repair inspection for SLW 2622D in our workshop ASAP.

Thank You!

Best Regards
Arine
T: 6745 7367 F: 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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Follow us on social media:
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attachments.

T: 6745 7367 F: 6841 3390 E: support@preciseauto.sg W: www.preciseauto.sg A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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Follow us on social media:
https://www.instagram.com/preciseautosvs/
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T: 6745 7367 F: 6841 3390
E: support@preciseauto.sg W: www.preciseauto.sg
A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
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ATTENTION:

Follow us on social media:

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