

Personal

ASS. REC. BY:

REF:

3/28/MS420003689/TLV d362

Initial Instructions:

Surveyor: Tan FLY

ASSIGNMENT (Office)

From (Person):

Ongzi Hui

of

MSLG

Date/Time:

4:39pm 6/3/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBB 6098 U

Insured:

Gy 5032k

at Workshop m/s

Hua chin Motor

Tel:

6896 6619

of

50 Bukit Sntok Street 23 # 02-02

Policy No:

1000952649

Claim No:

239742

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 2/02/2020

CA / REV / REP. / REV 24 HRS

Cup?

H.O.D. Endorsement:

Date/Time:

4:43pm 6/3/2020

Person Contacted:

COCO

Vehicle: IN/OUT

Date/Time

Action/Instruction

Estimate ✓

FBB 6098 U - X

Gy 5032k - X

17/3/20

Submit PRS. Est repair range \$2000 - \$3000

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Mar 2020		09 Mar 2020 09:59 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	AAA INTEGRATE PTE LTD, Co. Reg. No.: 201015470K, Tel: +6597883556			
Main Claimant:	NANI FITRIANI BINTE LUKMAN ZAKARIA, ID: T0001281A			
Vehicle Reg. No.:	FBB6098U	Date of Loss:	28/02/2020 21:00 - :59 [1 Months and 27 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 239742	Policy/Cover Note No.:	1000952649 (TP, Fire & Theft) Coverage: 29/04/2019 - 28/04/2020	
Vehicle Reg. No. (Insured):	GY5032K	Policy No. (Claimant):		
		Excess:	S\$0.00	
Repairer:	Hua Chin (2000) Trading Motor Service Centre (HQ) 50 BUKIT BATOK STREET 23, #02-02 MIDVIEW BUILDING, 659578 Bukit Batok - Tel: 68966619			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]			
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 10/03/2020]			
Driver/Custodian (Insured):	PETHAPERUMAL YOGANATHAN (), NRIC: G2327946R, Tel: +6593534029 Email:			
Adj Asg. Remarks:	(MANUAL ASSIGN), Liab: clear. Disagree on SJE. Contact: Mr Lim @ 6896 6619.			

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Friday, 6 March 2020 4:39 PM
To: assignments; Admin-D (LKKAuto)
Cc: Crystal Lee
Subject: FW: TP FBB6098U DOA: 28/02/20 GY5032K (MSIG) MAB/10868/20/ana
Attachments: 06032020160427.pdf; 06032020151440-0001.pdf

TP FBB6098U DOA: 28/02/20 GY5032K (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 6 March 2020 4:08 PM
To: Mahadi Abu Bakar <mab_law06@yahoo.com.sg>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>; Han Chengyuan <chengyuan_han@sg.msig-asia.com>
Subject: RE: TP FBB6098U DOA: 28/02/20 GY5032K (MSIG) MAB/10868/20/ana

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

From: Mahadi Abu Bakar <mab_law06@yahoo.com.sg>

Sent: Friday, 6 March 2020 3:49 PM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Subject: Re: TP FBB6098U DOA: 28/02/20 GY5032K (MSIG) MAB/10868/20/ana

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

ATTN: MS HELENE PHUA

Dear Madam

CLAIMANT: MS NANI FITRIANI BINTE LUKMAN ZAKARIA

ACCIDENT INVOLVING GY 5032 K & FBB 6098 U ALONG WEST COAST VALE OUTSIDE PARC RIVIERA CONDO ON 28/02/2020 AT ABOUT 9.40 PM

We refer to the above matter and to your email dated 06/03/2020.

Please be informed that our client objects to all the motor surveyors proposed and prefers to have Mr Dylan Lee of M/s Lee Appraisal Services to be appointed as a single joint expert.

Kindly let us know whether you are agreeable to the appointment of Mr Dylan Lee from M/s Lee Appraisal Services as a single joint expert within the next two (2) working days.

Kind regards

Mr Mahadi Abu Bakar

MAHADI ABU BAKAR & PARTNERS
(UEN No. 53179837/B)
Advocates & Solicitors
#14-01 Tong Eng Building
101 Cecil Street
Singapore 069533

Telephone: (65) 6225 2355 (3 lines)
Facsimile: (65) 6227 9913

CONFIDENTIALITY NOTICE This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

On Friday, 6 March 2020, 03:30:40 pm GMT+8, Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your faxed dated 06/03/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1) Xing Guo Qiang 6) Chow Bo Xiong
- 2) Kenneth Kong 7) Siew Meng Hui
- 3) Marcus Chua 8) Daniel Chan
- 4) Ng You Han 9) Victor Png
- 5) Gary Soon 10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(c) *Fast lane settlement is not applicable for cases that liability is in dispute*

(d) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

MAHADI ABU BAKAR & PARTNERS

ADVOCATES AND SOLICITORS

#14-01 TONG ENG BUILDING, 101 CECIL STREET, SINGAPORE 069533

TEL: 62252355

FAX: 62279913

YOUR REF: GY 5032 K

6 March 2020

OUR REF: MAB/10868/20/ana

Claims Department
MSIG Insurance (Singapore) Pte Ltd

BY EMAIL ONLY
helene_phua@sg.msig-asia.com

ATTN: MS HELENE PHUA

Dear Madam

CLAIMANT: MS NANI FITRIANI BINTE LUKMAN ZAKARIA
ACCIDENT INVOLVING GY 5032 K & FBB 6098 U ALONG WEST COAST VALE
OUTSIDE PARC RIVIERA CONDO ON 28/02/2020 AT ABOUT 9.40 PM

We refer to the above matter.

Please note that we have our client's instructions to proceed to appoint Mr Dylan Lee from M/s Lee Appraisal Services as our motor surveyor to conduct the survey on our client's motorcycle no. **FBB 6098 U**.

You will have your own separate motor surveyor to conduct the survey.

Kindly contact Mr Lim W. Koon of motor-workshop M/s Hua Chin (2000) Trading Motor Service Centre at office no. **6896 6619**, address 50 Bukit Batok Street 23 #02-02 Midview Building Singapore 659578.

Please let us have a copy of the inspection report upon receiving it.

Yours faithfully

cc. 1) Client

- 2) M/S HUA CHIN (2000) TRADING
MOTOR SERVICE CENTRE
ATTN: MR LIM W.KOON
(Your Ref no. **FBB 6098 U**) - For your attention

BY FAX ONLY
6515 5190

- 3) M/S LEE APPRAISAL SERVICES
ATTN: MR DYLAN LEE
- Please survey the motorcycle no. **FBB 6098 U**

BY EMAIL ONLY
dylanleeas@gmail.com

enc

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 281A

Vehicle Details

Vehicle No.: FBB6098U

Vehicle to be Exported: No

Intended Deregistration Date: 10 Mar 2020

Vehicle Make: YAMAHA

Vehicle Model: T135

Primary Colour: White

Manufacturing Year: 2007

Engine No.: 5YP718750

Chassis No.: 5YP718750

Maximum Power Output: -

Open Market Value: \$1,788.00

Original Registration Date: 02 Jun 2007

First Registration Date: 02 Jun 2007

Transfer Count: 7

Actual ARF Paid: \$269.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 31 Mar 2022 ✓

COE Category: D - Motorcycle

COE Period(Years): 5

PQP Paid: \$3,128.00

COE Rebate Amount: \$1,286.00

Total Rebate Amount: \$1,286.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 10 Mar 2020

OK



15

Bike model

Type of vehicle

Any

Price from

Any

Price To

Any

Class

Any



[SGBIKE.MART.COM.SG](#)

Yamaha T135 Spark

Listing Type	Field Ad
Brand	Yamaha (listing/usedbike/brand/yamaha)
Model	Yamaha T135 Spark (listing/usedbike/model/yamaha-t135-spark)
Engine Capacity	135cc
Classification	Class 2B (listing/usedbike/model/motorcycle-for-sale/class/2b)
Registration Date	24/01/2006
COE Expiry Date	23/01/2026 (5 years 10 months left)
Mileage	-
No. of owners	-
Type of Vehicle	Cube (listing/usedbike/model/motorcycle-for-sale/cube)

Price: SGD\$6000

DETAILS

Original Parts. Hot Us At Aljunied Motor Works. Well Maintained Condition. Seldom Use. Trade In Welcome.

SIMILAR BIKES



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/03/2020 17:38
Date Of Accident	28/02/2020 21:40
Exact Location Of Accident	WEST COAST ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBB6098U
Insured/Policyholder	
Name Of Registered Owner	NANI FITRIANI BINTE LUKMAN ZAKARIA
NRIC No	T0001281A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98212164
Alternative Phone No	OTHERS-98212164

Vehicle Particulars

Manufacturer	YAMAHA
Model	T135
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5104578239-01 (TP)
Cover Note Number	

Driver

Name of Driver	NANI FITRIANI BINTE LUKMAN ZAKARIA
NRIC No	T0001281A
Date Of Birth	10/01/2000
Occupation	INDOOR
Date Of Driving Pass	11/09/2018
Driving Experience	1 YEAR AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98212164
Fax Number	
Contact Number	OTHERS-98212164
Email Address	NOEMAIL

Address	BLK 223A #04-849 JURONG EAST STREET 21
Postcode	601223
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO MOTORCYCLIST
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	JURONG EAST NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: NO. 92 BOON LAY WAY , POSTCODE: 609962 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8999999 - FAX NO: 66655791
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER POLICE REPORT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GY5032K
Vehicle Make/Model/Colour	TOYOTA LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	PETHAPERUMAL YOGANATHAN
NRIC/Passport Number	G2327946R
Contact Number	93534029
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	NANI FITRIANI BINTE LUKMAN ZAKARIA
Approximate Age	20
Injuries Sustain	ABRASION ON LEFT ELBOW, STOMACH AREA AND RIGHT KNEE, SUSPECTED LIGAMENT TEAR
Injured person in which vehicle?	FBB6098U
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	YES
Address	BLK 223A #04-849 JURONG EAST STREET 21
Postcode	601223

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

05 MAR 2020

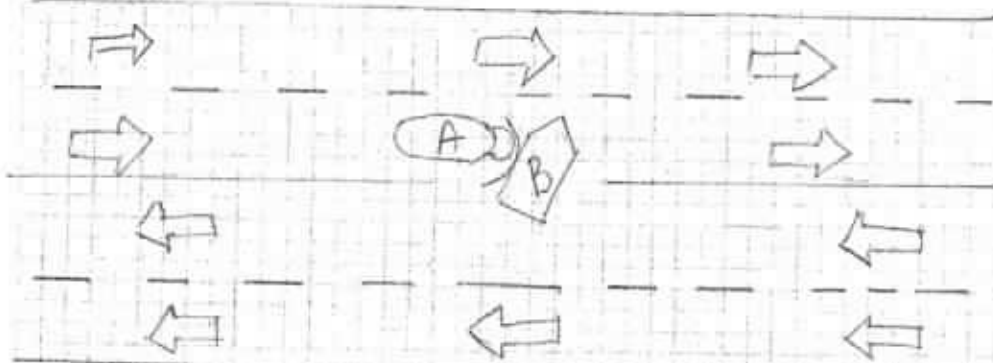
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:

NG WING KIN JAMES
admin.vac@vicom.com.sg

SKETCH PLAN



A: FBB6098U
B: GY5032/K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer
Police
Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Signature of Reporting Centre Personnel

05 MAR 2020

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature

Name: NG WING KIN JAMES

NRIC/BRN No:

admin.vac@vicom.com.sg



**SINGAPORE
POLICE FORCE**



T/20200229/2128

1 of 3

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

Report No. T/20200229/2128

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 29/02/2020 22:00	Vide Report No.:	Station Diary No.: 107
--	------------------	---------------------------

Informant's Particulars

Name of Informant: NANI FITRIANI BINTE LUKMAN ZAKARIA			Address: APT BLK 223A JURONG EAST STREET 21 #04-849 SINGAPORE 601223	
ID Type / ID No.: NRIC NO / T0001281A			Contact No.: Home/Office: Mobile: 98212164	
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Female	Age: 20	Date of Birth: 10/01/2000	Type of Informant: Rider	
Race: Indonesian			Language:	Institution / School Name:
Occupation: Student			Driving Licence Information: Class: 2B Date of Expiry:	

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 28/02/2020 21:40	Type of Location: Straight Road
Location: Along Road 1 WEST COAST ROAD				
Along West Coast Vale outside Parc Riviera condo				
Weather: Clear	Road Surface: Dry		Road Speed Limit:	
Traffic Flow: Two Way	Traffic Control: Not Controlled		Traffic Volume: No Traffic	
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBB6098U	Motorcycle	YAMAHA	T135	White	Seriously Damaged	0
GY5032K	Lorry	TOYOTA			No Damage	5

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FBB6098U	NTUC Income Insurance Co-Operative Limited	5104578239-01	10/07/2019	02/06/2020



**SINGAPORE
POLICE FORCE**



T/20200229/2128

2 of 3

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

Report No. T/20200229/2128

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	NANI FITRIANI BINTE LUKMAN ZAKARIA	ID No.	T0001281A
Related Vehicle	FBB6098U (Motorcycle)	Contact No.	98212164
Hospital/Clinic	NATIONAL UNIVERSITY HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B Date of Expiry: NIL
Date Treatment	28/02/2020	Date Discharge	29/02/2020
No. of Days granted Medical Leave	06	Degree of Injury	Serious

Brief Details.

On the 28/02/2020 at about 2140hrs, I was coming out from Parc Riviera condominium to west coast vale road. A lorry driver (GY5032K) made an illegal U-turn and I could not stopped in time and my motorcycle (FBB6098U) front smashed against the lorry left side.

As a result of the accident, my motorcycle front is seriously damaged while the lorry I am unsure if it sustain any damage at all. The particulars of the lorry driver is namely Pethaperumal Yoganathan (G2327946R). Subsequently, the ambulance came and I was then conveyed to NUH for further checks.

The traffic police also were at the scene and I was given a case card however I am unsure where I placed it. I received a total of 6 days medical leave from 28/02/2020 to 04/03/2020 for my injuries. I sustained abrasion on my left elbow, stomach area and right knee. My motorcycle do not have any camera installed.



**SINGAPORE
POLICE FORCE**



T/20200229/2128

3 of 3

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

Report No. T/20200229/2128

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Sgt 2 TAN WEE JIAN

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Sr Staff Sgt MOHAMMED FEROUZ BIN HUSSEIN

Contact No.: 65476206

Signature Of Informant:

Date/Time:

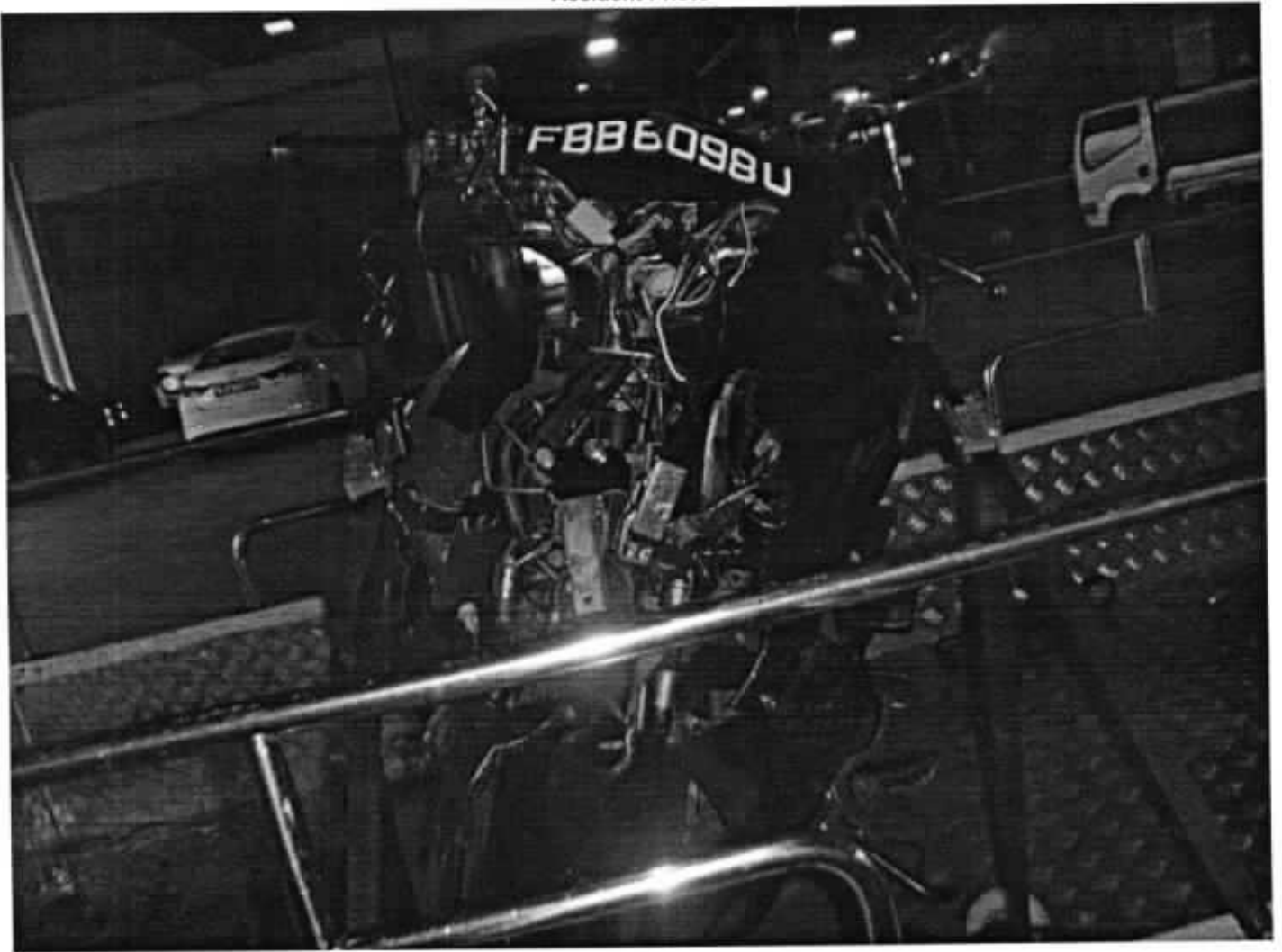
29/02/2020 22:00

Classification Of Case:

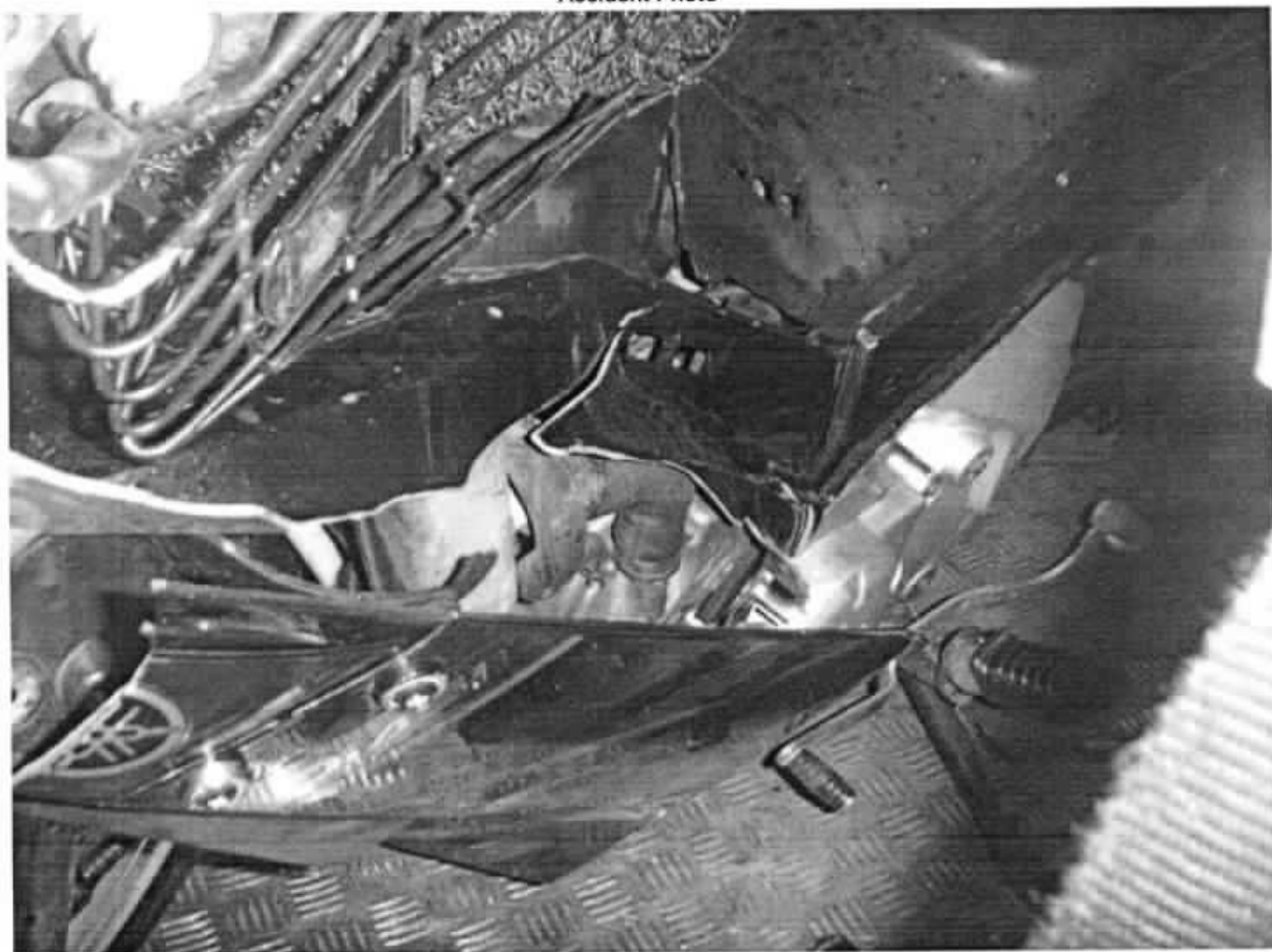
Authentication Stamp

NP168

Accident Photo



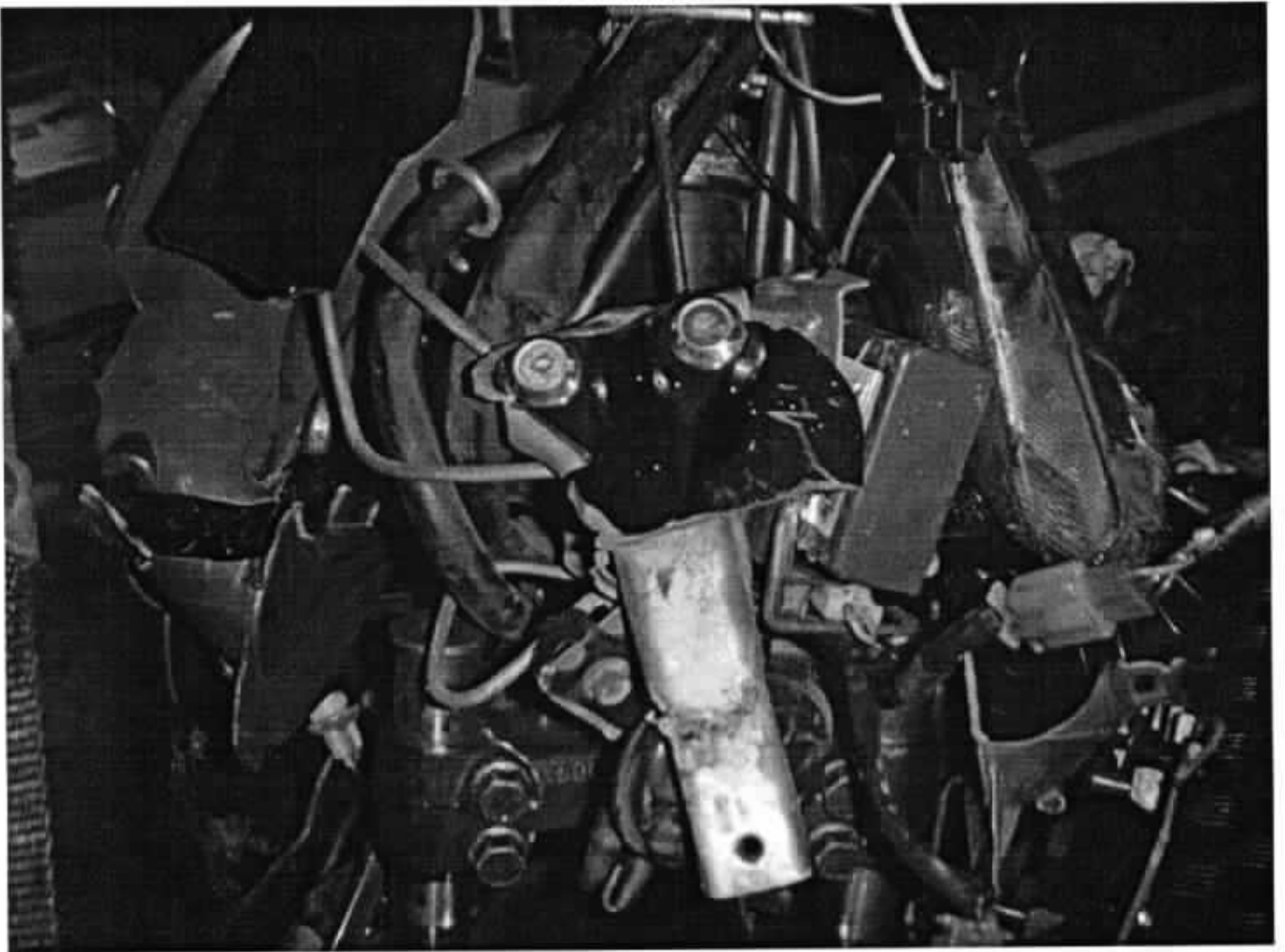
Accident Photo



Accident Photo



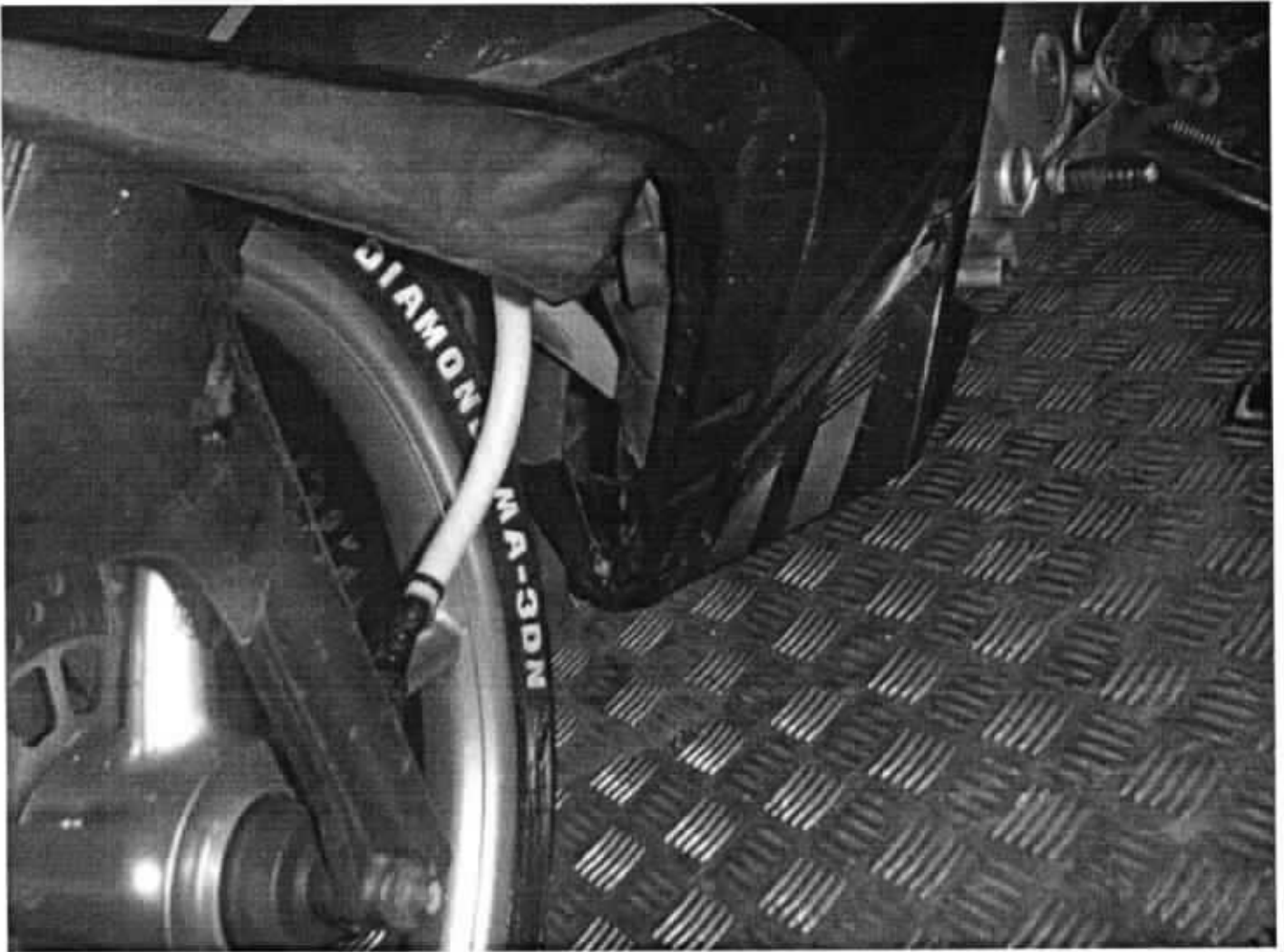
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo








































...CLAIM SUBFOLDER...(Pending for Survey Report)















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Mar 2020		09 Mar 2020 09:59 Edit Adj Rpt	\$50.00 Edit Estimates	\$50.00 View Rpt		Pending for Survey Report Cancel Case



Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	AAA INTEGRATE PTE LTD , Co. Reg. No.: 201015470K, Tel: +6597883556								
Main Claimant:	NANI FITRIANI BINTE LUKMAN ZAKARIA , ID: T0001281A								
Vehicle Reg. No.:	FBB6098U	Date of Loss:	28/02/2020 21:00 - :59 [152 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 239742	Policy/Cover Note No.:	1000952649 (TP, Fire & Theft) Coverage: 29/04/2019 - 28/04/2020						
Vehicle Reg. No. (Insured):	GY5032K	Policy No. (Claimant):							
		Excess:	\$50.00						
Repairer:	Hua Chin (2000) Trading Motor Service Centre (HQ) 50 BUKIT BATOK STREET 23, #02-02 MIDVIEW BUILDING, 659578 Bukit Batok - Tel: 68966619								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 10/03/2020]								
Driver/Custodian (Insured):	PETHAPERUMAL YOGANATHAN (), NRIC: G2327946R, Tel: +6593534029 Email:								
Adj Asg. Remarks:	(MANUAL ASSIGN). Liab: clear. Disagree on SJE. Contact: Mr Lim @ 6896 6619.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***FBB6098U (239742)**
[GY5032K]
TP
NANI FITRIANI BINTE LUKMAN ZAKARIA
Feb 28 2020 9:00PM
[AAA INTEGRATE PTE LTD]
Hua Chin (2000) Trading Motor Service Centre

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
2	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
3	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
4	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
5	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
6	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
7	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
8	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
9	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
10	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
11	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
12	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
13	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
14	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
15	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
16	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
17	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
18	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
19	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
20	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
21	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
22	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
23	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
24	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
25	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
26	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
27	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
28	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
29	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
30	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
31	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
32	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
33	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
34	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
35	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
36	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
37	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
39	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
40	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
41	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
42	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
43	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
44	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
45	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
46	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
47	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
48	17/03/20 12:31	General View	 Load JPG	<input checked="" type="checkbox"/>
49	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
64	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
71	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
72	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
73	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
74	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
75	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
76	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
77	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
78	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
79	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
80	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
81	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
82	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
83	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
84	17/03/20 12:33	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
85	17/03/20 12:33	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
86	17/03/20 12:33	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
87	17/03/20 12:33	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
88	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
89	17/03/20 12:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	09/03/20 09:41	PRI	 Load PDF	
2	09/03/20 09:41	TP GIA	 Load PDF	
3	09/03/20 09:54	Disagree on SJE	 Load PDF	
4	09/03/20 09:54	Workshop Details	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	09/03/20 09:57	email - Manual Assign	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG20003689/T1VD3E2

Date: 19/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 1000952649

Claimant Vehicle No : FBB6098U

Insured Vehicle No : GY5032K

Date of Loss: 28/02/2020

Nature of Claim: TP

Claim No: 239742

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBB6098U

Make & Model: YAMAHA T135, 135cc

Engine No: 5YP718750

Reg. Date: 02/06/2007 (Man. Year: 2007)

Chassis No: 5YP718750

Colour: Black

Odometer: 0 km

Engine Capacity: 135 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 70/90 R17

Rear Tyre Size: 70/90 R17

Front Left Side: Maxxis 5 mm

Rear Left Side: Maxxis 5 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 09/03/2020

Date Inspected: 09/03/2020 Inspected At:

Hua Chin (2000) Trading Motor Service
Centre (HQ)
50 BUKIT BATOK STREET 23, #02-02
MIDVIEW BUILDING
Singapore 659578

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 19 Mar 2020)

Parts: N/A YAMAHA T135 135cc (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for FBB6098U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >