

## Jasper Chua (LKK Auto)

---

**From:** Focus Auto <claims@focusauto.com.sg>  
**Sent:** Tuesday, 18 August 2020 12:13 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** focus.autopteltd@yahoo.com.sg; Admin A  
**Subject:** REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT  
GANTRY ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - DISCHARGE VOUCHER /  
LOA  
**Attachments:** img-818120032.pdf

Dear Jasper

Kindly refer to the attached for your reference and necessary action.

Thank you

*Best Regards*

**Jenny Koh**

### Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Jasper Chua (LKK Auto)" <jasperchua@lkkauto.com>  
**Sent:** 8/18/20 11:53 AM  
**To:** "claims@focusauto.com.sg" <claims@focusauto.com.sg>  
**Cc:** "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>, Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - ACCEPTANCE

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for the acceptance.

Please duly sign the **DV** enclosed and return together with the following document to **us (LKK)** for our necessary action: -

## 1. Original Authorisation to Act

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Focus Auto <claims@focusauto.com.sg>  
**Sent:** Tuesday, 18 August 2020 11:40 AM  
**To:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Cc:** focus.autopteltd@yahoo.com.sg; Admin A <admin-a@lkkauto.com>  
**Subject:** REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - ACCEPTANCE

Dear Jasper

We are pleased to inform you that your offer is accepted.

Kindly forward the Discharge Voucher to us.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Jasper Chua (LKK Auto)" <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** 8/17/20 12:59 PM  
**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Cc:** "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)" <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - RE-SEND LOD

**Without Prejudice**

Dear Mdm,

As spoken , settlement breakdown as below :

1. Cost of Repair (w/GST)	\$ 2,568.00
2. Loss of Rental (3 days x \$60.00)	\$ 180.00
3. LTA/GIA Search Fee	\$ 31.00
<b>Total</b>	<b>\$ 2,779.00</b>

Kindly confirm acceptance

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jasper Chua (LKK Auto)

**Sent:** Thursday, 13 August 2020 12:23 PM

**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - RE-SEND LOD

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$2,750.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Thursday, 30 July 2020 10:35 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - RE-SEND LOD

Dear Jasper

As per requested, kindly refer to the attached for your reference and necessary action.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Jasper Chua (LKK Auto)" <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** 7/29/20 5:38 PM  
**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Cc:** "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)" <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** RE: REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - STATUS

WITHOUT PREJUDICE,

Dear Sir/Mdm,

Can you kindly resend the LOD to me, for me to expertise the process ?

Thanks

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Saturday, 25 July 2020 12:30 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** REMINDER 1 - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - STATUS

Dear Jasper

We refer to the above mentioned.

Kindly advise on the status.

Your assistance and prompt reply is much appreciated.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Jasper Chua (LKK Auto)" <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** 7/7/20 10:09 AM  
**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Cc:** "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)" <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** RE: REMINDER - YOUR REF : LKK CC4/AIG20003688/Ubs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - STATUS

Without Prejudice

Dear Sir/ Madam,

I will be taking over for Vic's case.

We refer to your below email.

Please be informed that we are currently seeking for mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.



“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Monday, 6 July 2020 2:19 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** REMINDER - YOUR REF : LKK CC4 / AIG20003688 / Uhs3 OUR REF : SLR 9631 H  
ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY  
ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - STATUS

Dear Vic

Kindly refer to the above mentioned and advise on the status.

LOD was emailed to you on 24 March 2020, reminder was emailed to you on 27 April 2020 and checking status on 4 June 2020 as well.

Up to date, there was still no response from your end.

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** 6/4/20 12:09 PM  
**To:** <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>, "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)"  
<[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** YOUR REF : LKK CC4 / AIG20003688 / Uhs3 OUR REF : SLR 9631 H ACCIDENT INVOLVING SLR 9631 H & SME 3076 G ALONG CLEMENTI MALL EXIT GANTRY ON 21 FEBRUARY 2020 AT ABOUT 1200 HOURS - STATUS

Dear Vic

Kindly refer to the above mentioned and advise on the status.

LOD was emailed to you on 24 March 2020 and reminder was send to you on 27 April 2020 as well.

Up to date, there was still no response from your end.

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800