

## Jasper Chua (LKK Auto)

---

**From:** Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>  
**Sent:** Thursday, 3 September 2020 11:45 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Admin A; Jason Tea  
**Subject:** [MANDATE GIVEN] RE: SEEK MANDATE [EXPRESS SETTLEMENT VIA LKK] – D20001658MFSH – TPD 1 \*\*\* LKK REF: CC3/FCI20003686/Kba3

Dear Jasper,

We refer to your below email.

We agree to your recommendation to settle the matter @ \$1,973.07 (all in).

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

---

**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Wednesday, 2 September 2020 12:24 pm  
**To:** Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Subject:** SEEK MANDATE [EXPRESS SETTLEMENT VIA LKK] – D20001658MFSH – TPD 1 \*\*\* LKK REF: CC3/FCI20003686/Kba3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 23,614.68	\$ 1,670.53

<b>Loss of Rental (\$101.27 x 2 days)</b>	\$ 202.54	\$ 202.54
<b>Loss of Income (\$50.00 x 2 days)</b>	\$ 100.00	\$ 100.00
<b>Proposed Total</b>	<b>\$ 23,917.22</b>	<b>\$ 1,973.07</b>

Breakdown of days is as follows:

Recommended repair days	2
-------------------------	---

For your approval and/or further instruction please.

Best Regards,  
Jasper Chua | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>  
Sent: Wednesday, 26 August 2020 5:16 PM  
To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Subject: RE: [EXPRESS SETTLEMENT VIA LKK] – D20001658MFSH – TPD 1 \*\*\* LKK REF: CC3/FCI20003686/Kba3

Dear Jasper,

We refer further to the below email.

Please advise if the Survey Report is available and put up quantum mandate request as we have received LOD from TP workshop.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company  
Regn. No. 195000106C  
A Member of Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 10 June 2020 12:42 pm

To: May Chua <maychua@msfirstcapital.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [New LOD] – D20001658MFSH – TPD 1 \*\*\* LKK REF: CC3/FCI20003686/Kba3

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Kindly assist.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: May Chua <maychua@msfirstcapital.com.sg>

Sent: Wednesday, 10 June, 2020 12:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: [New LOD] – D20001658MFSH – TPD 1

Dear Mei Kwan,

We have received LOD from transcab.

Please let us have your update on matter Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor\_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Sent: Wednesday, 10 June 2020 11:03 am

To: May Chua <maychua@msfirstcapital.com.sg>

Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Subject: [New LOD] – D20001658MFSH – TPD 1

Dear OIC

Rec'd by hand.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, June 8, 2020 9:15 PM

To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Subject: Scan Data from FX-D440ED

Sent by: teosweekeong [TeoSweeKeong@msfirstcapital.com.sg]  
Number of Images: 5  
Attachment File Type: PDF

Device Name: ApeosPort-V C6680 T2  
Device Location: