View Received Message

This mail is associated with:

*SMN7057M (6914267336SG)

OD Mar 5 2020 8:10AM [DONG SILING, ANNA] Premium Automobiles Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward	
AND DESCRIPTIONS OF THE PARTY O	AND DESCRIPTION OF THE PARTY OF	- CHARLES AND	Accommon management	ATTENDED TO THE PARTY OF THE PA	- CONTROL OF THE PARTY OF THE P	

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/03/2020 15:55 PM.

LKK_HQ

Subject Alert - Adj Mandate Approved (S\$27875.00) - SMN7057M - Claim Handler: Azlan, Syazairdina

Approved:27875.00:LH headlamp damage photos. Supplementary ok.

DOCUMENTS SUMMARY

There are no documents,

View Received Message

This mail is associated with:

*SMN7057M (6914267336SG)

OD
Mar 5 2020 8:10AM
[DONG SILING, ANNA]
Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 09/03/2020 12:13 PM.

Subject Alert - Adj Mandate Approved (S\$26734.00) - SMN7057M - Claim Handler: Gan, Hunchung

Approved: 26734.00: Authorize repair. LH headlamp damage photos. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

DOCUMENTS SUMMARY

From

There are no documents,

View Received Message

This mail is associated with:

*SMN7057M (6914267336SG)

OD Mar 5 2020 8:10AM [DONG SILING, ANNA] Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AIG As

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/03/2020 16:39 PM.

To Subject LKK_HQ

SMN7057M / OD / 05/03/2020 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you Gan, Hunchung

DOCUMENTS SUMMARY

There are no documents.

Yvonne Wong (LKK Auto)

From:

Yvonne Wong (LKK Auto)

Sent:

Monday, March 09, 2020 4:27 PM claims@premiumauto.com.sg; SUR

To: Subject:

RE: OD CLAIM FOR SMN 7057 M ON 5/3/2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SMN 7057M (excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

NOTE: LH HEADLAMP NEED DAMAGED PHOTO IF CHANGE.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg [mailto:claims@premiumauto.com.sg]

Sent: Monday, March 09, 2020 8:21 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMN 7057 M ON 5/3/2020

Dear all,

Kindly assist on repair approval urgently.

Best Regards, Kee Siang Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699

Note: This document has not been finalised. LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way #08-16 Singapore 079120

From:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park Singapore 408933

Attn:

Gan, Hunchung

Date:

17 Mar 2020

Preliminary Advice

Vehicle No

: SMN7057M

Accident Date

: 05/03/2020

Make

: AUDI A3

Policy No.

: 1900148091

Assignment Date

: 06/03/2020

Excess

: S\$600.00

Date of Inspection

: 06/03/2020

Est. Duration of Repair

: 9.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	51,684.00 (Includ supp \$1,141.00)
Revised Amount	:S\$	27,875.00 (Includ supp \$1,141.00)
Check Items (Estimated)	:S\$	9,292.00
Total	:S\$	37,167.00

Lump Sum Repair

:\$\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	46,847.00
Salvage Value	:S\$	
Margin for Repair	:S\$	53,153.00

Remarks

(Χ))	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
(35 74)	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
(33)	Other comments :

Note: This document has not been finalised. LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park Singapore 408933

Attn:

Date:

06 Mar 2020

Preliminary Advice

Vehicle No

: SMN7057M

Accident Date

: 05/03/2020

Make

: AUDI A3

Policy No.

: 1900148091

Assignment Date

: 06/03/2020

Excess

: \$\$0.00

Date of Inspection

: 06/03/2020

Est. Duration of Repair

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1 SINGAPORE 408699

: 9.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

26,734.00
9,292.00
36,026.00

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	46,847.00
Salvage Value	:S\$	
Margin for Repair	:S\$	53,153.00

Remarks

()	()	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

Nivitha (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Thursday, 5 March 2020 2:07 PM

To:

'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'

Cc:

'Claims'

Subject:

OD CLAIM FOR SMN 7057 M ON 5/3/2020

Attachments:

SMN 7057 M - 05032020.pdf

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 6/3/2020. Vehicle is in our compound.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

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 Date Of Report
 05/03/2020 13:47

 Date Of Accident
 05/03/2020 08:10

 Exact Location Of Accident
 CHANGI NAVAL BASE

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMN7057M

Insured/Policyholder

Name Of Registered Owner DONG SILING, ANNA

NRIC No SXXXX173F

 Email Address
 ANNA.ADSL@GMAIL.COM

 Mobile Phone No
 (LOCAL) +65-97121760

 Alternative Phone No
 OFFICE-97121760

Vehicle Particulars

Manufacturer AUDI

Model A3 SPORTSBACK 1.0 TF

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 1900148091

Cover Note Number

Driver

Name of Driver DONG SILING, ANNA

 NRIC No
 SXXXX173F

 Date Of Birth
 10/03/1990

 Occupation
 INDOOR

 Date Of Driving Pass
 14/03/2011

Driving Experience 8 YEARS AND 11 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-97121760

Fax Number

Contact Number OFFICE-97121760

EMail Address ANNA.ADSL@GMAIL.COM

Address BLK 318A ANCHORVALE LINK

#11-243

Postcode 541318

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

100 may 20 mag 20 m 200 mag 20 mag

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2 NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

IT HAPPENED IN CHANGI NAVAL BASE CAMP. WAS DRIVING A STRAIGHT ROAD AND AS IT WAS THE 'PREMIUM HOUR', THERE WAS A LONG STRETCH OF CARS. SO THE ACCIDENT HAPPENED ABOUT 100M AFTER ZEBRA CROSSING WHERE THE FRONT CARS SLOWED DOWN. JAM BRAKED BUT WAS TOO LATE. AFTER COLLISION, THREE CARS STOPPED TO CHECK THE DAMAGE, THE FIRST CAR CLAIMED THERE IS NO SCRATCHES AND NOT PURSUING. SECOND CAR GOT DAMAGED BY THE REAR END COLLISION.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKU9220G

Vehicle Make/Model/Colour

NISSAN X-TRAIL

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

SXXXX415G

Contact Number

97961997

Address

BLK 11 MARSILING DRIVE

#21-02

Postcode

730011

Insurance Company Name

Page 2 of 37

Address BLK 318A ANCHORVALE LINK

#11-243

Postcode 541318

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

_

Insurance Company of Driver's Own Vehicle

76

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

NO 2

involved in the accident

NO

Was any body injured in the Accident?

020128

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

...

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

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Was the accident reported to the police?

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Was there any audio recorded?

NO

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Vehicle Registration Number

SKU9220G

Vehicle Make/Model/Colour

NISSAN X-TRAIL

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

SXXXX415G

Contact Number 97961997

Address

BLK 11 MARSILING DRIVE

#21-02

Postcode

730011

Insurance Company Name

Nature Of Damage No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 5 MML 10

1725PO

Driver's Signature (If driver is not the policyholder)

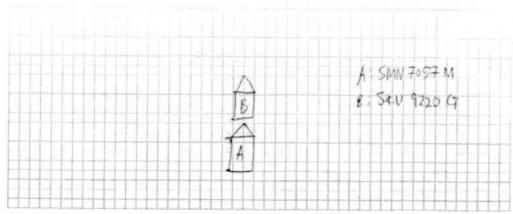
Date & Time:

Reporting Centre Personnel's Signature

Name: LIM BEL Sloves

NRIC/FIN NO. CASSS2569M

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

It han	pened in CHANGI NAVAL DATE CAMP. W	lardriving a chaight road
and a	is it was the "premium hour" their	e was a long attetch of
Olvs . J	so the accident lappened happened ab	out 100m after ochia
	where the front pay stowed should	
	" was too tate Jam brought but wa	
hree la	ard stopped to check the incide dama	age the first ar claimed
here f	, no scratches and not purning.	Lecond car got damage
y the	e war end collision. but	7
1	Control Confliction and	A THE STATE OF THE
		- CHI
-		

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: DTMM 20

Driver's Signature (If driver is not the policyholder) Date & Time

Reporting Centre Personnel's Signature
Name: UM BEL STONE
NRIC/FIN NO: 9855256919



DU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

EFFECTIVE DATE

Class 2 Motor Cars=< 3000kg with <<7 passengers, exclusive 14 Mar 2011 of the driver; and other motor vehicles << 2500kg

NP 428A

Licence No: 59011173F



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: DONG SILING ANNA

Period of Insurance : 26 Aug 2019 To 25 Aug 2021

: CHZ C31354

Engine No. Chassis No.

: WAUZZZ8V8KA099825

Vehicle No.

: SMN7057M

Policy No.

Issued Date

: 1900148091

Endorsement No.

: 26 Aug 2019

ABOUT THE COVER

Make/Model

: AUDI A3 Sportback 1.0 TFSI S tronic

Engine Capacity/Tonnage: 999.00 CC

Off Peak Car : No

Sum Insured : Market Value

First Year of Registration : 2019

Insuring with COE/PARF : Yes

Driver Restriction : NA Person or Classes of Persons Entitled to Drive*:

a) The Policyholder

a) The PolicyTwick of the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

DONG SILING ANNA - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRES (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OCBC Bank Ltd

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act. 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125277

PREMIUM LEASING -TKC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE Steffany Loh

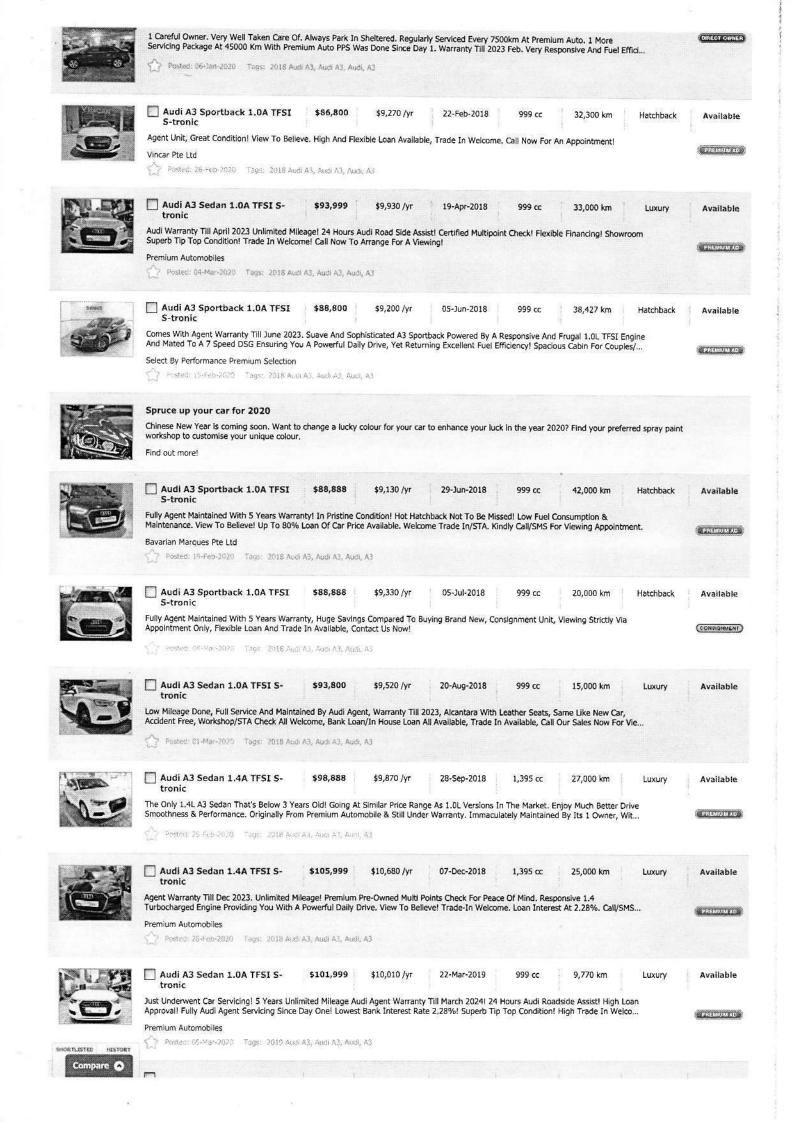
AIG No.2010

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Wehlele Gwiner Particulars Owner ID Type:	' Singapore NRIC
Owner ID:	173F
Venidelinasiis	
Vehicle No.:	SMN7057M
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2020
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	CHZC31354
Chassis No.;	WAUZZZ8V8KA099825
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$21,551.00
Original Registration Date:	26 Aug 2019
First Registration Date:	26 Aug 2019
Transfer Count:	0
Actual ARF Paid:	\$22,172.00
intendralization relations	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Aug 2029
PARF Rebate Amount:	\$16,629.00
Interned Collectorates Persits	
COE Expiry Date:	25 Aug 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,917.00
COE Rebate Amount:	\$30,218.00
Total Rebate Amount:	\$46,847.00

The information contained herein is correct as at 06 Mar 2020





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55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

t. Nora. knal@premiumauto.com.sg / ctalms@premiumauto.com.sg

WIP: 31752

Telefax

Estimate : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0245/2020/NS

Date : 5-Mar-20

Vehicle IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Dong Siling, Anna

Address : Bl 318A Anchorvale Link

#11-243

Singapore 541318

Telephone : +65 97121760
Type of Claim : Own Damage Claims

Policy No. : 1900148091

Vehicle No : SMN 7057 M

Model Code : Audi A3 Sportsback 1.0 TF

Model / Year : Aug-19
Engine No : CHZ C31354

Chassis No : WAUZZZ8V8KA099825

 Mileage
 : 10512

 Date In
 : 5-Mar-20

Estimated By : Johnny Boo / Allan Wu

Accident Date : 5-Mar-20

Place of Accident : Changi Navak Base

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMN 7057 M

_	S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendat	
	1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$360	1-00
	2	To remove and renew aircond condenser, additional radiator and radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N	\$ 1,200.00	\$1200	100
•	3	To dismantle both front door panel trim. To remove and reinstall both wing mirror assy.	S/N	\$ 700.00	* \$300	-00
	4	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. To repair both front doors. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.		\$ 7,000.00	3000 \$39	500-00
	5	To respray front bumper, both front fenders, bonnet, hinges, both upper A-pillars and both front doors		\$ 7,100.00	2750 +2 = 30 \$38	75\$3025α 25.
	6	To carry out pre-repair doagnostic check and post repair diagnostic check.	S/N	\$ 384.00	\$38	4-00
		TOTAL LABOUR CHARGES	•	\$ 9,260.00	16,444.00	

55 Ubi Road 1, Singapore 408699 Tel:6366 2323 Fax:6841 1183

Telefax

S/N	Parts Description		p -	Damage Parts & Prices S/Nett Remarks
1	FRONT BUMPER DSlot		\$	1,756.00 \$1404-80
2	FRONT BUMPER FIXING PARTS MA		\$	176.00 +
3	FRONT BUMPER GUIDE SECTION - LH / RH 126 C	2	\$	72.00 X
4	FRONT BUMPER GRILLE - CENTRE Man		\$	151.00 *
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE /~	eh	\$	280.00 +
6	FRONT BUMPER CLOSING ELEMENT - LH / RH	2	\$	560.00 X \$223-60
7	RADIATOR GRILLE Smusled		\$	1,338.00 \$1070-40
8	RADIATOR GRILLE - CLOSING ELEMENT Swashed		\$	180.00 - \$143-60
9	FRONT BUMPER AIR GUIDE GRILLE - LH / RH Hear	2	\$	354.00 f \$536
10	AIRCON STICKER 7 M	NEC	\$	7.00 \$10-29 5.36
11	CAUTION SIGN STICKER	NEC	\$	13.00 \$544-80 10.00
12	FRONT BUMPER SIDE REINFORCEMENT BEAM BEAT		\$	681.00 - 3142-405448
13	FRONT BUMPER FOAM FILLER PIECE Could		\$	178.00 - 491-60 142.41
14	FOAM FILLER PIECE COVER Could		\$	115.00 91.60
15	SIGNAL HORN - LH HIGH TONE		\$	188.00
16	SIGNAL HORN - RH LOW TONE AND ME		\$	188.00
17	FRONT FENDER - LH / RH RH Buelend	2	\$	1,604.00 802 \$641-20
18	FRONT FENDER ATTACHMENT PARTS NOC		\$	68.00 ? \$40-96
19	FRONT FENDER BRACKET - LH / RH Holee.	2	\$	52.00 🗶 🕆
20	FRONT FENDER BRACKET - LH / RH RH BENT	2	\$	90.00 ? \$11-92
	SUB TOTAL SPARE PARTS CHARGES	:	\$	8,051.00

Telefax

			<u>D</u>	amage Parts & P	rices
	S/N	Parts Description		S/Nett Re	marks
- -	21	FRONT FENDER BRACE - LH / RH REAR 2	\$	180.00 +	\$11-92
4	22	FRONT FENDER CLOSING ELEMENT - LH / RH	\$	116.00 +	\$45-92
	23	FRONT WHEEL HOUSING LINER - LH / RH	\$	318.00 F	\$127-20
	24	WHEEL HOUSING LINER ATTACHMENT PARTS FULL	\$	54.00 t	100× 300
	25	BONNET Dishld	\$	2,581.00	\$2064.80
	26	BONNET ATTACHMENT PARTS HEL	\$	155.00	\$91-84
	27	BONNET LID HINGE - LH / RH NY M 2	\$	116.00 🛪	
	28	SIDE SEAL - RH MM	\$. 39.00 +	
	29	BONNET GAS FILLED STRUT Dea	\$	112.00 +	
	30	BONNET EDGE PROTECTION - FRONT ALL	\$	26.00	\$20-80
•	31	BONNET CATCH HOOK Bent	\$	84.00 \	\$67-12
•	32	BONNET STRIKER - LH / RH HEAR Bent 2	\$	208.00 ?	\$165-60
	33	BONNET LID LOCK Danged. 2	\$	403.00 ?	\$322-40
•	34	BONNET BOWDEN CABLE - CENTRE Danged.	\$	54.00+	\$43-20
•	35	BONNET LID LOCK CABLE Danged. LED HEADLIGHT-LH/RH H could, fly smashed	\$	69.00 ⁺	\$55-20
	36	LED HEADLIGHT-LH/RH H could, Et smashed	\$	10,386.00	\$8308-80
	37	MAIN LIGHT ELECRONICS POWER MODULE - RH	\$	714.00 - P	
	38	LED WITH HEAT SINK - RH	\$	689.00	
	39	LIGHT CONTROL SYSTEM CONTROL UNIT THE MEC	\$	524.00	
•	40	VENTHOSE-RH Dayle.	\$	38.00 -	\$29-84
		SUB TOTAL SPARE PARTS CHARGES :	\$ 1	16,866.00	

Telefax

				D	amage Parts &	Prices
9	S/N	Parts Description			S/Nett Re	marks
	41	LIFT CYLINDER - LH / RH ZH XH MC	2	\$	268.00 🔞	
	42	LIFT CYLINDER HOSE Me		\$	64.00 X	
	43	LOCK CARRIER Could		\$	685.00	\$547-60
×	44	AIRCON CONDENSER Dented.		\$	519.00 ?	\$415-20
4	45	REFRIGERANT LINE Bent		\$	613.00	\$490-00
*	46	REFRIGERANT LINE But		\$	471.00?	\$376-40
*	47	REFRIGERANT LINE BRACKET		\$	25.00 7	\$20-00
•	48	REFRIGERANT LINE DUAL CLIP 744		\$	29.00 7	\$22-48
~	49	RADIATOR Sent		\$	932.00 ?	\$745-20
`	50	ADDITIONAL RADIATOR Bent		\$	851.00 ?	\$680-40
`	51	RADIATOR BRACKET - UPPER New	2	\$	78.00	\$62-24
	52	RADIATOR BUSH - LOWER 7	2	\$	19.00	\$14-56
	53	READY MIX COOLANT Nu		\$	169.00	\$134-72
	54	RADIATOR FAN RING		\$	182.00 🗶 .	
•	55	RADIATOR FAN RING Coulted.		\$	1,070.00 ?	\$856-00
	56	EXTERNAL TEMPERATURE SENSOR Nem		\$	55.00 🗡	
	57	TEMPERATURE SENSOR BRACKET New		\$	18.00 7.	
	58	INTAKE AIR DUCT COVER Deld		\$	28.00	\$21-84
•	59	AIR INLET Deformed.		\$	54.00?	\$42-80
	60	AIR DUCT ZERNOL		\$	19.00 🔾	
		SUB TOTAL SPARE PARTS CHARGES	: 1	\$ (5,149.00	

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				Damage Parts	& Prices
S/N	Parts Description			S/Nett	Remarks
61	AIR INTAKE DUCT Not NEC		\$	63.00	×
62	INTER COOLER GASKET per h		\$	13.00	+
63	AIR FILTER Men		\$	256.00	+
64	WATER DRAINAGE HOSE MA		\$	32.00	+
65	AIR INTAKE MANIFOLD Not New		\$	131.00	¥
66	RADIATOR AIR GUIDE-LH/RH RH Dislited	2	\$	46.00	23 .
67	RADIATOR AIR GUIDE - UPPER CENTRE		\$	12.00	1.
68	FRONT WINDOW SLOT SEAL - LH / RH Me w	2	\$	508.00	+
69	ROOF MOULDING - LH / RH	2	\$	1,112.00	+
70	FRONT NO PLATE BENT d	S/N	\$	60.00 i	\$60-00
71	SUNDRIES NEC		\$	500.00	\$60-00 \$84-56
	TOTAL SPARE PARTS CHARGES TOTAL LABOUR CHARGES	:	\$ \$	33,799.00 9,260.00	16,744.00
	GRAND TOTAL	1	\$	43,059.00	
	All charges are not inclusive of GST. Legend: Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.			50,543.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

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Name

Surveyed Date

Authorised Date

Excess Cost Liability

Remarks

Me Authorised, 09 Days

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd	Estimate No.	PA/OD/0245/2020/NS
78 Shenton Way	Date	12-Mar-20
#07-16 AIG Building	Service Advisor	Glory Tan
Singapore 079120	Pages	1 of 1
Attn: Mr. Adrian Ling - Motor Claims Dept	Regn No	SMN 7057 M
Tel: 6841 0055 - Fax: 6256 4315	Model No	Audi A3 Sportsback 1.0 TF

Quantity	Description	Ur	nit Price	Amount
<u>Parts</u>	1			
1	Bonnet catch hook	\$	60.00	
2	Bonnet bowden cable cover MS	\$	9.00	
3	Cover for plenum chamber cut	\$	169.00	
4	Water deflector strip RHS and	\$	63.00	
4 5	Radiator seal RHS outer by	\$	8.00	
6	Coolant hose with quick release coupling (~	\$	146.00	
7	Charge air cooler	\$	686.00	
	~			

TOTAL \$ 1,141.00

(2/03/2020

For Premium Automobiles Pte Ltd

Authorised Signature

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

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			Damage Part	ts &	Prices
S/N	Parts Description		S/Nett	F	Remarks
1	FRONT BUMPER		\$ 1,756.00	\$	1,404.80
2	FRONT BUMPER FIXING PARTS		\$ 176.00		
3	FRONT BUMPER GUIDE SECTION - LH / RH	2	\$ 72.00		
4	FRONT BUMPER GRILLE - CENTRE		\$ 151.00		
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENT	RE	\$ 280.00		
6	FRONT BUMPER CLOSING ELEMENT - LH / RH	2	\$ 560.00	\$	223.60
7	RADIATOR GRILLE		\$ 1,338.00	\$	1,070.40
8	RADIATOR GRILLE - CLOSING ELEMENT		\$ 180.00	\$	143.60
9	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2	\$ 354.00		
10	AIRCON STICKER	NEC	\$ 7.00	\$	5.36
11	CAUTION SIGN STICKER	NEC	\$ 13.00	\$	10.24
12	FRONT BUMPER SIDE REINFORCEMENT BEAM		\$ 681.00	\$	544.80
13	FRONT BUMPER FOAM FILLER PIECE		\$ 178.00	\$	142.40
14	FOAM FILLER PIECE COVER		\$ 115.00	\$	91.60
15	SIGNAL HORN - LH HIGH TONE		\$ 188.00		
16	SIGNAL HORN - RH LOW TONE		\$ 188.00		
17	FRONT FENDER - LH / RH	2	\$ 1,604.00	\$	641.20
18	FRONT FENDER ATTACHMENT PARTS		\$ 68.00	\$	40.96
19	FRONT FENDER BRACKET - LH / RH	2	\$ 52.00		
20	FRONT FENDER BRACKET - LH / RH	2	\$ 90.00	\$	71.92
	SUB TOTAL SPARE PARTS CHARGES	•	\$ 8,051.00	\$	4,390.88

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S/N	S/N Parts Description				Damage I S/Nett	art	arts & Prices Remarks	
	•	c/f			- CATTOCC	\$	4,390.88	
21	FRONT FENDER BRACE - LH / RH		2	\$	180.00	\$	71.92	
22	FRONT FENDER CLOSING ELEMENT - LH / RH		2	\$	116.00	\$	45.92	
23	FRONT WHEEL HOUSING LINER - LH / RH		2	\$	318.00	\$	127.20	
24	WHEEL HOUSING LINER ATTACHMENT PARTS			\$	54.00			
25	BONNET			\$	2,581.00	\$	2,064.80	
26	BONNET ATTACHMENT PARTS			\$	155.00	\$	91.84	
27	BONNET LID HINGE - LH / RH		2	\$	116.00			
28	SIDE SEAL - RH			\$	39.00			
29	BONNET GAS FILLED STRUT			\$	112.00			
30	BONNET EDGE PROTECTION - FRONT			\$	26.00	\$	20.80	
31	BONNET CATCH HOOK			\$	84.00	\$	67.12	
32	BONNET STRIKER - LH / RH		2	\$	208.00	\$	165.60	
33	BONNET LID LOCK		2	\$	403.00	\$	322.40	
34	BONNET BOWDEN CABLE - CENTRE			\$	54.00	\$	43.20	
35	BONNET LID LOCK CABLE			\$	69.00	\$	55.20	
36	LED HEADLIGHT - LH / RH		2	\$	10,386.00	\$	8,308.80	
37	MAIN LIGHT ELECRONICS POWER MODULE - RH			\$	714.00			
38	LED WITH HEAT SINK - RH			\$	689.00			
39	LIGHT CONTROL SYSTEM CONTROL UNIT			\$	524.00			
40	VENT HOSE - RH			\$	38.00	\$	29.84	
	SUB TOTAL SPARE PARTS CHARGES		•	\$	16,866.00	\$	15,805.52	

S/N	Parts Description				Damage	Par	ts & Prices
Ont	raits Description	-			S/Nett		Remarks
41	LIFT CYLINDER - LH / RH	c/f				\$	15,805.52
42			2	\$	268.00		
	LIFT CYLINDER HOSE			\$	64.00		
43	LOCK CARRIER			\$	685.00	\$	547.60
44	AIRCON CONDENSER			\$	519.00	\$	415.20
45	REFRIGERANT LINE			\$	613.00	\$	490.00
46	REFRIGERANT LINE			\$	471.00	s	
47	REFRIGERANT LINE BRACKET			\$	25.00	- Fi	376.40
48	REFRIGERANT LINE DUAL CLIP					\$	20.00
49	RADIATOR			\$	29.00	\$	22.48
50				\$	932.00	\$	745.20
	ADDITIONAL RADIATOR			\$	851.00	\$	680.40
51	RADIATOR BRACKET - UPPER		2	\$	78.00	\$	62.24
52	RADIATOR BUSH - LOWER		2	\$	19.00	\$	14.56
53	READY MIX COOLANT			\$	169.00	\$	134.72
54	RADIATOR FAN RING			\$	182.00	<i>3</i> 70	704.72
55	RADIATOR FAN RING			\$			9200
56	EXTERNAL TEMPERATURE SENSOR			507	1,070.00	\$	856.00
57	TEMPERATURE SENSOR BRACKET			\$	55.00		
				\$	18.00		
58	INTAKE AIR DUCT COVER			\$	28.00	\$	21.84
59	AIR INLET			\$	54.00	\$	42.80
60	AIR DUCT			\$	19.00		
	SUB TOTAL SPARE PARTS CHARGES		:	\$	6,149.00	\$	20,234.96

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Material List for Accident Vehicle Regn No. SMN 7057 M

			Damage Parts & Prices				
S/N	Parts Description		S/Nett		Remarks		
		c/f		\$	20,234.96		
61	AIR INTAKE DUCT		\$ 63.00				
62	INTER COOLER GASKET		\$ 13.00				
63	AIR FILTER		\$ 256.00				
64	WATER DRAINAGE HOSE		\$ 32.00				
65	AIR INTAKE MANIFOLD		\$ 131.00				
66	RADIATOR AIR GUIDE - LH / RH	2	\$ 46.00				
67	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 12.00				
68	FRONT WINDOW SLOT SEAL - LH / RH	2	\$ 508.00				
69	ROOF MOULDING - LH / RH	2	\$ 1,112.00				
70	FRONT NO PLATE	S/N	\$ 60.00	\$	60.00		
70a	ADDED PARTS - SEE ATTACHED		\$ 1,141.00	\$	898.40		
71	SUNDRIES		\$ 500.00	\$	84.56		
	TOTAL SPARE PARTS CHARGES	: "	\$ 34,940.00	\$	21,277.92		
	TOTAL LABOUR CHARGES	•	\$ 9,260.00	\$	8,769.00		
	GRAND TOTAL		\$ 44,200.00	\$	30,046.92		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

78 Shenton #07-16 AIG Singapore 0 Attn: Mr. A	Building	Estimate No. Date Service Advisor Pages Regn No Model No	12-M Glor 1 of SMN	DD/0245/2020 Mar-20 y Tan 1 I 7057 M A3 Sportsbac		
Quantity	Description	U	Init Price	F	mount	
Parts 1 2 3 4 5 6 7	Bonnet catch hook Book Bonnet bowden cable cover AR of Cover for plenum chamber Water deflector strip RHS W Radiator seal RHS outer AR ocolant hose with quick release of Charge air cooler	w	\$ \$ \$ \$ \$ \$	60.00 9.00 169.00 63.00 8.00 146.00 686.00	\$	135.20
		TOTAL	\$	1,141.00	\$	898.40

For Premium Automobiles Pte Ltd

		931-7-10- III	
Authorised	Signatur	re	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP: 31752

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1

Contact No Fax No

6366 2323

Reference

6841 1183 PA/OD/0245/2020/NS

Date

05-Mar-20

Vehicle IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Hi Adrian 9 days exclude 1 Sunday - ok

jb 8 Apr 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Ms Dong Siling, Anna

Address

BI 318A Anchorvale Link

#11-243

Singapore 541318

Telephone

+65 97121760

Type of Claim

Own Damage Claims

Policy No.

1900148091

Vehicle No

SMN 7057 M

Model Code

Audi A3 Sportsback 1.0 TF

Model / Year

Aug-19

Engine No

CHZ C31354

Chassis No

WAUZZZ8V8KA099825

Mileage

10512

Date In

05-Mar-20

Estimated By

Johnny Boo / Allan Wu

Accident Date

05-Mar-20

Place of Accident

Changi Navak Base

55 Ubi Road 1, Singapore 408699 Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMN 7057 M

S/N	Nature of Jobs	7,	Estimated Charges	Surveyor's Recommendation	s_
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.	.00
2	To remove and renew aircond condenser, additional radiator and radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N	\$ 1,200.00	\$ 1,200.	00
3	To dismantle both front door panel trim. To remove and reinstall both wing mirror assy.	S/N	\$ 700.00	\$ 300.	00
4	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. To repair both front doors. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed. (Included 2 Headlamps, charge cooler, misc. \$1000.00 at 2 days)		\$ 7,000.00	\$ 3,500.	00
5	To respray front bumper, both front fenders, bonnet, hinges, both upper A-pillars and both front doors.		\$ 7,100.00	\$ 3,025.0	00
6	To carry out pre-repair doagnostic check and post repair diagnostic check.	S/N	\$ 384.00	\$ 384.	00
	TOTAL LABOUR CHARGES	:	\$ 9,260.00	\$ 8,769.0	00