

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 30 April 2020 12:22 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 2/3/2020 involving SHB 1816B & SJA 8922M (AIG's insured) Our Ref: TAX/03/20/2006/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$6,481.28
Loss of Rental	\$1215.79 (11.25 days x \$108.07)
LTA Search Fee	\$7.00
Total	\$7704.07

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB1816B(vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB1816B that was damaged pursuant to the accident which occurred on 02/03/2020(date) along CRAIG ROAD INTERSECTION (location) involving vehicle no/s SJA8922M("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Sept (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SMRT AUTOMOTIVE SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,100.00(Global Sum) for vehicle no. SHB1816B that was damaged pursuant to the accident which occurred on 02/03/2020 (date) along CRAIG ROAD INTERSECTION (location) involving vehicle no/s SJA8922M.

This is pursuant to the inspection conducted on 04/03/2020 (date) at “the workshop”.

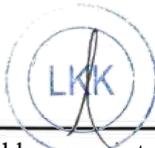
We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD (“the third party claimant”) of vehicle no. SHB1816B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB1816B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Sept (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising-of the subject matter in this action.



SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3, Paya
 Lebar Quarter, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV200400174
 Date : 22.04.2020
 Vehicle No. : SHB1816B
 Your Ref No. : TAX/03/20/2006
 Our Ref No. : 24106000
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1249.60	(25.00)	\$ 312.40	\$ 937.20
DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR , LH	0.00	\$ 768.60	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, FRONT DOOR , UPPER LH	0.00	\$ 82.10	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, FRONT DOOR , LOWER LH	0.00	\$ 92.10	0.00	\$ 0.00	\$ 0.00
DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	0.00	\$ 230.80	0.00	\$ 0.00	\$ 0.00
CHECK ASSY, FRONT DOOR	0.00	\$ 153.50	0.00	\$ 0.00	\$ 0.00
LOCK ASSY, FRONT DOOR LH	1.00	\$ 544.70	(25.00)	\$ 136.17	\$ 408.53
DOOR LOCK STRIKER	0.00	\$ 38.00	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1243.90	(25.00)	\$ 310.97	\$ 932.93
PLATE, REAR DOOR SCUFF, LH	0.00	\$ 109.80	0.00	\$ 0.00	\$ 0.00
WIRE, FRONT DOOR, LH	0.00	\$ 445.70	0.00	\$ 0.00	\$ 0.00
PLATE, REAR DOOR SCUFF, LH	0.00	\$ 109.80	0.00	\$ 0.00	\$ 0.00
WEATHERSTRIP, REAR DOOR OPENING TRIM, LH	0.00	\$ 283.60	0.00	\$ 0.00	\$ 0.00
WEATHERSTRIP, REAR DOOR GLASS, INNER LH	0.00	\$ 94.80	0.00	\$ 0.00	\$ 0.00
DOOR LOCK REAR , LH	1.00	\$ 544.70	(25.00)	\$ 136.17	\$ 408.53
DOOR LOCK STRIKER	0.00	\$ 38.00	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR , UPPER LH	0.00	\$ 83.30	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR , LOWER LH	1.00	\$ 73.30	(25.00)	\$ 18.32	\$ 54.98
DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR , LH	0.00	\$ 768.60	0.00	\$ 0.00	\$ 0.00
DOOR REAR WINDOW REGULATOR SUB-ASSY, LH	0.00	\$ 200.70	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
 Bank Name : DBS Bank Ltd - SGD
 Bank Account No.: 018-008617-4
 Swift Code : DBSSGSG

Authorized Signature
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3, Paya
 Lebar Quarter, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV200400174
 Date : 22.04.2020
 Vehicle No. : SHB1816B
 Your Ref No. : TAX/03/20/2006
 Our Ref No. : 24106000
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
CHANNEL SUB-ASSY, REAR DOOR GLASS , LH	0.00	\$ 27.20	0.00	\$ 0.00	\$ 0.00
FILLER, REAR DOOR GLASS CHANNEL	0.00	\$ 14.30	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , LH	1.00	\$ 576.00	(25.00)	\$ 144.00	\$ 432.00
COVER, OUTER MIRROR, LH	0.00	\$ 89.50	0.00	\$ 0.00	\$ 0.00
WIRE, REAR DOOR, LH	0.00	\$ 206.70	0.00	\$ 0.00	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
PIXEL STICKER	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
LID ASSY, FUEL FILLER OPENING	0.00	\$ 164.10	0.00	\$ 0.00	\$ 0.00
DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR , LH	1.00	\$ 768.60	(10.00)	\$ 76.86	\$ 691.74
DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	1.00	\$ 230.80	(25.00)	\$ 57.70	\$ 173.10
DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR , LH	1.00	\$ 768.60	(10.00)	\$ 76.86	\$ 691.74
DOOR REAR WINDOW REGULATOR SUB-ASSY, LH	1.00	\$ 200.70	(25.00)	\$ 50.17	\$ 150.53
Sub-Total					\$ 5001.28

Labour

TO REPAIR LH PORTION 1.00 \$ 500.00 0.00 \$ 0.00 \$ 500.00

Others

TO RESPRAY FRONT DOOR LH 1.00 \$ 200.00 0.00 \$ 0.00 \$ 200.00

TO RESPRAY CENTER PILLAR LH 1.00 \$ 100.00 0.00 \$ 0.00 \$ 100.00

Payment Instructions

· By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:

· Account Name : SMRT Automotive Services Pte Ltd
 · Bank Name : DBS Bank Ltd - SGD
 · Bank Account No.: 018-008617-4
 · Swift Code : DBSSGSG

Authorised Signature
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200400174
Date : 22.04.2020
Vehicle No. : SHB1816B
Your Ref No. : TAX/03/20/2006
Our Ref No. : 24106000
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO REPSRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
RESPRAY MIRROR COVER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 120.00	0.00	\$ 0.00	\$ 120.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TOWING CHARGE	0.00	\$ 56.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 6,481.28

Remark :

Make/Model : PRIUS4
Accident Date : 02.03.2020

Payment Instructions

· By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:

· Account Name : SMRT Automotive Services Pte Ltd
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Authorized Signature
for SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 01/03/2020
Accident End Date : 27/03/2020

Date Generated : 27/03/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/03/20/2006	SHB1816B	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24106000	02/03/2020 10:05 PM	14/03/2020 10:37 AM

11.25



SMRT TAXIS PTE

Woodlands Industrial Park

Singapore

Tel : 65 647

Fax : 65 636

27 March 2020

www.smrt.

Vehicle Attachment History of PUBHINDER SINGH S/O POORAN SINGH (SXXXX273)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB150U	NISSAN	CEDRIC-TD27	MAIN	23/07/2004 04:30 PM	11/08/2004 06:30 PM	VEHCG
SHB1538D	NISSAN	CEDRIC-TD27	MAIN	11/08/2004 08:30 PM	26/10/2004 03:48 PM	VEHCG
SHB5175R	NISSAN	CEDRIC-QD32	MAIN	26/10/2004 04:00 PM	06/01/2005 11:30 AM	VEHCG
SHB876J	TOYOTA	CROWN-LXS	MAIN	06/01/2005 05:00 PM	17/05/2007 09:45 AM	VEHCG
SHB876J	TOYOTA	CROWN-LXS	MAIN	21/05/2007 04:45 PM	14/02/2008 09:30 AM	VEHCG
SHB876J	TOYOTA	CROWN-LXS	MAIN	19/02/2008 04:10 PM	08/05/2008 01:30 PM	VEHCG
SHB876J	TOYOTA	CROWN-LXS	MAIN	13/05/2008 03:30 PM	22/05/2008 11:00 AM	VEHCG
SHB876J	TOYOTA	CROWN-LXS	MAIN	27/05/2008 01:00 PM	21/10/2008 10:00 AM	VEHCG
SHC4772T	HYUNDAI	AZERA	MAIN	21/10/2008 03:00 PM	10/11/2008 09:00 AM	VEHCG
SHC4797Y	HYUNDAI	AZERA	MAIN	10/11/2008 02:10 PM	21/05/2009 09:00 AM	TEMRT
SHC4797Y	HYUNDAI	AZERA	MAIN	26/05/2009 03:15 PM	28/07/2009 11:30 AM	TEMRT
SHC4797Y	HYUNDAI	AZERA	MAIN	30/07/2009 11:50 AM	06/08/2009 12:00 PM	VEHCG
SHC4593T	TOYOTA	CROWN-LXS	MAIN	06/08/2009 03:30 PM	01/10/2009 02:00 PM	TEMRT
SHC4593T	TOYOTA	CROWN-LXS	MAIN	14/10/2009 03:00 PM	03/06/2011 09:50 AM	VEHCG
SHD6127M	CHEVROLET	EPICA-2.0	MAIN	03/06/2011 11:40 AM	04/07/2011 09:45 AM	VEHCG
SHB1962L	TOYOTA	CROWN-LXS	MAIN	04/07/2011 03:15 PM	25/05/2012 09:00 AM	Temp Return
SHB1962L	TOYOTA	CROWN-LXS	MAIN	29/05/2012 12:20 PM	22/05/2014 08:30 AM	Temp Return
SHB1962L	TOYOTA	CROWN-LXS	MAIN	27/05/2014 12:05 PM	06/08/2014 10:00 AM	Vehicle reached lifespan
SHB1902K	TOYOTA	PRIUS	MAIN	13/08/2014 04:00 PM	20/05/2015 01:50 PM	Temp Return
SHB1902K	TOYOTA	PRIUS	MAIN	27/05/2015 04:00 PM	19/05/2016 11:10 AM	Temp Return
SHB1902K	TOYOTA	PRIUS	MAIN	25/05/2016 12:20 PM	19/12/2017 08:30 AM	Vehicle Change
SHB1816B	TOYOTA	PRIUS4	MAIN	19/12/2017 04:30 PM		
SHB1966B	NISSAN	CEDRIC-TD27	COURTESY	20/07/2005 10:15 AM	20/07/2005 04:06 PM	
SHC4535L	TOYOTA	PRIUS	COURTESY	04/03/2020 04:28 PM	14/03/2020 12:00 PM	

Pag



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/20/2006

From: SMRT Taxis Pte Ltd

Date: 06/03/2020

**ACCIDENT INVOLVING SHB1816B AND SJA8922M ON 2/3/2020
10:00 PM ALONG CRAIG ROAD TOWARDS NEIL ROAD.**

This is to confirm that the daily rental rate for SHB1816B is \$108.07 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

[Transact History](#) [Details](#)

Log Date/Time:	03 Mar 2020 / 15:24:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SJAB922M	Business Transaction Reference No.:	20200303152441215350
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date/Time: 02 Mar 2020 22:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, June 1, 2020 6:00 PM
To: GINCHUAN@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJA8922M & SHB1816B ON 02/03/2020 ALONG YAN KIT ROAD / CRAIG ROAD INTERSECTION

Our Ref: CC3/AIG20003662/Qka3

LIM GIN CHUAN
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJA8922M & SHB1816B ON 02/03/2020 ALONG YAN KIT ROAD / CRAIG ROAD INTERSECTION

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)