

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Mar 2020 Edit Reg		04 Mar 2020 00:00 Edit Adj Rpt	S\$6,481.28 Edit Estimates	S\$6,481.28 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LIM GIN CHUAN , ID: S1174005G		
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1816B	Date of Loss:	02/03/2020 22:00 - :59 [26 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1541871044SG	Policy/Cover Note No.:	2100510903 (Comprehensive) Coverage: 28/06/2019 - 27/06/2020
Vehicle Reg. No. (Insured):	SJA8922M	Policy No. (Claimant):	D-19093197MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 16/03/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (10/09/2020): **Alert - Adj Mandate Approved (S\$7100.00) - SHB1816B - Claim Handler: Lee, Ming-Y...**
- AIG_SG_EXPRESS (08/09/2020): **Alert - Adj Mandate Approved (S\$7028.63) - SHB1816B - Claim Handler: Lee, Ming-Y...**
- AIG_SG (06/03/2020): **Request to upload TP GIA Report**

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB1816B (1541871044SG)**
[SJA8922M]
TP
SMRT TAXIS PTE LTD
Mar 2 2020 10:00PM
[LIM GIN CHUAN]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser
Video			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	08/09/20 11:55	Video - Accident TP	Load MP4
Letters/Correspondences			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit
Assessment Reports			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	04/07/20 21:52	Adjuster Immediate Advice	Load HTM
Photos/Images			3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	09/03/20 10:39	Chassis Number	Load JPG <input type="checkbox"/>
2	09/03/20 10:39	Odometer Reading	Load JPG <input type="checkbox"/>
3	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>
4	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>
5	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>
6	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>
7	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>
8	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>
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30	09/03/20 10:39	General View	Load JPG <input type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	09/03/20 10:39	General View	 Load JPG	<input checked="" type="checkbox"/>
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33	09/03/20 10:39	General View	 Load JPG	<input checked="" type="checkbox"/>
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35	09/03/20 10:39	General View	 Load JPG	<input checked="" type="checkbox"/>
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51	17/04/20 17:49	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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56	17/04/20 17:49	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
57	17/04/20 17:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
58	17/04/20 17:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
59	17/04/20 17:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
60	17/04/20 17:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
61	17/04/20 17:49	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/03/20 17:49	TP ESTIMATE - MARKED	 Load PDF	
2	10/03/20 17:49	TP GIA REPORT	 Load PDF	
3	01/06/20 18:01	EMAIL TO OI	 Load PDF	
4	04/07/20 15:16	OI GIA Amended	 Load PDF	
5	04/07/20 21:40	REPAIR BILL, ATA,RENTAL SUPPORTING DOC, LTA SEARCH	 Load PDF	
6	04/07/20 21:40	LETTER OF DEMAND	 Load PDF	
7	10/09/20 15:16	Email to AIG seek revised mandate	 Load PDF	
8	25/09/20 11:02	Supplementary marked estimate	 Load PDF	
9	25/09/20 12:00	Authorisation to Act	 Load PDF	
10	25/09/20 12:00	LETTER TO OI	 Load PDF	
11	25/09/20 12:00	LTA SEARCH	 Load PDF	
12	25/09/20 12:00	Release Voucher	 Load PDF	
13	25/09/20 12:00	RENTAL MILEAGE	 Load PDF	
14	25/09/20 12:00	RENTAL RECEIPT	 Load PDF	
15	25/09/20 12:00	WORKSHOP INVOICE	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	06/03/20 12:20	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJA8922M (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8 CVT (A)
	SHB1816B (TP veh)		
Date of Accident:	02/03/2020		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:\$		14,012.90
Final Repair Cost	:\$		7,100.00
Loss of Use	:\$		_____ days at \$0.00 per day
Rental (if any)	:\$		6 days
LTA / GIA Search Fee	:\$		
Others:	:\$		
	:\$		
Final Settlement Sum (GLOBAL SUM)	:\$		7,100.00

Is Third Party Workshop GIA Registered?	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u>:	Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u>:	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>			
Remarks	_____		

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:\$	7,100.00
2)		:\$	
3)		:\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

25 Sep
2020

Date

**Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/
Bill (if any)**

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/AIG20003662/QKA3S2**Date:** 25/09/2020REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100510903
Claimant Vehicle No :	SHB1816B	Insured Vehicle No :	SJA8922M
Date of Loss:	02/03/2020	Nature of Claim:	TP
		Claim No:	1541871044SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB1816B		
Make & Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Engine No:	2ZR8266947
Reg. Date:	19/12/2017 (Man. Year: 2017)	Chassis No:	JTDKB3FU903577378
Colour:	Maroon	Odometer:	258933 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,146.90	5,001.28	6,145.62	55.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,866.00	1,480.00	1,386.00	48.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	14,012.90	6,481.28	7,531.62	53.75
	+ Car Rental (6.0 x S\$108.07/day) (S\$)	648.42		
	+ Doc/Search Fee (S\$)	7.00		
	Nett Liability (S\$)	7,136.70		
	Global Sum Settlement (S\$)	7,100.00		

INSPECTION

Date of Assignment:	04/03/2020	
Date Inspected:	04/03/2020	Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	4.0 days	

Adjuster: OI SUN PIN**Manager:** Khanchna Pothuraj*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL SUB-ASSY, FRONT DOOR LH (DISC 25%)	Crushed	1,249.60 F	*937.20 F
2	1		*LOCK ASSY, FRONT DOOR LH (DISC 25%)	Jammed	544.70 F	*408.53 F
3	1		*PANEL SUB-ASSY, REAR DOOR, LH (DISC 25%)	Crushed	1,243.90 F	*932.93 F
4	1		*DOOR LOCK REAR, LH (DISC 25%)	Jammed	544.70 F	*408.53 F
5	1		*HINGE ASSY, REAR DOOR, LOWER LH (DISC 25%)	Cut	73.30 F	*54.98 F
6	1		*MOULDING ASSY, BODY ROCKER PANEL, LH (DISC 25%)	Crushed	576.00 F	*432.00 F
7	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
8	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
9	1		*DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR, LH	Serviceable	768.60 F	*- F
10	1		*HINGE ASSY FRONT DOOR, UPPER LH	Serviceable	82.10 F	*- F
11	1		*HINGE ASSY, FRONT DOOR, LOWER LH	Serviceable	92.10 F	*- F
12	1		*DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	Serviceable	230.80 F	*- F
13	1		*CHECK ASSY, FRONT DOOR	Serviceable	153.50 F	*- F
14	1		*DOOR LOCK STRIKER	Serviceable	38.00 F	*- F
15	1		*PLATE, REAR DOOR SCUFF, LH	Serviceable	109.80 F	*- F
16	1		*WIRE, FRONT DOOR, LH	Serviceable	445.70 F	*- F
17	1		*PLATE, REAR DOOR SCUFF, LH	Serviceable	109.80 F	*- F
18	1		*WEATHERSTRIP, REAR DOOR OPENING TRIM, LH	Serviceable	283.60 F	*- F
19	1		*WEATHERSTRIP, REAR DOOR GLASS, INNER LH	Serviceable	94.80 F	*- F
20	1		*DOOR LOOK STRIKER	Serviceable	38.00 F	*- F
21	1		*HINGE ASSY, REAR DOOR, UPPER LH	Serviceable	83.30 F	*- F
22	1		*DOOR REAR MOTOR ASSY, POWER WINDOW REGULATOR, LH	Serviceable	768.60 F	*- F
23	1		*DOOR REAR WINDOW REGULATOR SUB-ASSY, LH	Serviceable	200.70 F	*- F
24	1		*CHANNEL SUB-ASSY, REAR DOOR GLASS, LH	Serviceable	27.20 F	*- F
25	1		*FILLER, REAR DOOR GLASS CHANNEL	Serviceable	14.30 F	*- F
26	1		*COVER, OUTER MIRROR, LH	Serviceable	89.50 F	*- F
27	1		*WIRE, REAR DOOR, LH	Serviceable	206.70 F	*- F
28	1		*LID ASSY, FUEL FILLER OPENING	Serviceable	164.10 F	*- F
29	1		*PANEL SUB-ASSY, FENDER REAR LH	Repair	824.80 F	*- F
30	1		*DOOR FRONT WINDOW REGULATOR SUB-ASSY (DISC 25%_	Bent	230.80 F	*173.10 F
31	1		*DOOR REAR WINDOW REGULATOR SUB-ASSY (DISC 25%)	Bent	200.70 F	*150.53 F
32	1		*DOOR FRONT MOTOR ASSY, POWER WINDOW (DISC 10%)	Shorted	768.60 F	*691.74 F
33	1		*DOOR REAR MOTOR ASSY, POWER WINDOW (DISC 10%)	Shorted	768.60 F	*691.74 F

F=Franchise part.

Total Parts (S\$) 11,146.90 5,001.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	676.00	500.00
2	SPRAY PAINT.	New	1,674.00	800.00
3	TO TRANSFER DOOR MECHANISM.	New	120.00	120.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA.	New	100.00	20.00
5	TO REPLACE SUNDRY PARTS.	New	100.00	20.00
6	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	20.00
7	TO WASH AND VACUUM.	New	60.00	0.00
8	TOWING CHARGE.	New	56.00	0.00
			Gross Labour Cost (\$)	2,866.00
				1,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >