



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandai Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702
Attn: Motor Claims Department

Date : 1/7/2020

Your ref : GBG7408B

Dear Sir / Madam,

Our ref : SLE590U

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SLE590U & GBG7408B ON 29/02/2020

We refer to the item(s) marked ☒ below:

☒ We refer to your email dated 06/03/2020.

☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.

☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.

☐ We return your discharge voucher duly completed.

☒ Kindly expedite settlement of the following :-

Repair Cost **S\$17,606.29 payable to Kah Motor Co. Sdn. Bhd.**

Loss of rental **S\$107.00 x 13 days : S\$1,391.00 payable to PHANG YEAN MOI.**

☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.

☒ Enclosures

☒ Repair/Excess Bill

☒ Rental Invoice

☐ Others: _____

☒ Letter of Authority

☐ GIA Search

☐ LTA Search

Thank you.

Yours faithfully,

Ng Sin Hai

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SLE 590U &
(THIRD PARTY'S VEHICLE NO.) GBG 7408B ON 29/2/2020
ALONG Jalan Jurong Kechil

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



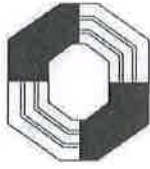
[Signature]
Owner Signature
(Co stamp & authorized signature if is Co registered vehicle)

Name : Phang Yean Moi

NRIC No : SXXXXX 154C

Vehicle No : SLE 590U

Date : 19/3/2020



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023132
DATE : 14 AUGUST 2020

WITHOUT PREJUDICE to:

DISCHARGE VOUCHER

Any Personal Injury Claims


I/We, **PHANG YEAN MOI** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBG7408B** the sum of Singapore Dollar Eighteen Thousand Nine Hundred Ninety-Seven and Twenty-Nine cents Only (\$18,997.29) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SLE590U** and **GBG7408B** on 29 February 2020 along Jalan Jurong Kechil.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / CARPENTRIES IDENTITY PTE LTD (ISLAM MOHAMMED JAHIRUL)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO. SDN. BHD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



 19 Aug 20
.....
Signature of vehicle owner/Date

PHANG YEAN MOI 19 Aug 20
.....
Name of vehicle owner /Date



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE, 189702

Customer Code : CU0129752

Payment Term : 30 Days

Invoice No. : SINV-BM20000803
Invoice Date : 01/07/20
Order No. : SVO20015147
Reference :
Job Card No. : 11018
Date/Time Received : 02/03/20 / 4:17:34 PM
Licence No. : SLE590U
Model : ODYSSEY2.4 EXV-S 16YM
Car Chassis No. : JHMRC1890GC204289
Car Engine No. : K24W72012005
Mileage : 78792
Service Advisor : NG SIN HAI 1596
Served By : SHNG
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:PHANG YEAN MOI OWNER INSURER:LONPAC ACC DATE:29/02/2020 SURVEYED BY:STEVE DATE:06/03/2020 REF NO: TP INSURER:LONPAC TP VEH:GBG7408B							
BOSUN	1466 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BA02R	1466 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	140.00		140.00	9.80	149.80
BOJSE	1466 SEALANT FOR REAR END PANEL	1	Hours	100.00		100.00	7.00	107.00
BOJSE	1466 SEALANT FOR REAR FLOOR PANEL	1	Hours	100.00		100.00	7.00	107.00
BOJSE	1466 SEALANT FOR TAILGATE	1	Hours	100.00		100.00	7.00	107.00
BML02I	1466 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	100.00		100.00	7.00	107.00
BMI02D	1466 REMOVE & INSTALL SPEAKER BOARD RR SEATS TRUNK LININGS GARNISHES & ETC.(N)	1	Hours	380.00		380.00	26.60	406.60
BKTG02R	1466 REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	420.00		420.00	29.40	449.40
BG02D	1757 REMOVE & INSTALL RR. WINDSCREEN.(N)	1	Hours	680.00		680.00	47.60	727.60
BODAMKIT	1757 WINDSCREEN DAM KIT.	1	Hours	100.00		100.00	7.00	107.00
BKRP02M	0669 CUT OFF & RENEW RR PANEL. RR FLOOR PAN & RENEW DAMAGE PARTS.	1	Hours	5,200.00		5,200.00	364.00	5,564.00
BP06R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P) REAR PORTION	1	Hours	3,120.00		3,120.00	218.40	3,338.40
BKOT00R	1610 REMOVE UPHOLSTERY SHATTERED GLASSES	1	Hours	325.00		325.00	22.75	347.75
BKBU01R	1610 REMOVE, RE-FIX AND ALIGN REAR VIEW CAMERA	1	Hours	580.00		580.00	40.60	620.60
BC012R	1610 RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	580.00		580.00	40.60	620.60
NMRS-4P-TM3040L	4PCS ACT RR.SENSOR	1	Each	320.00		320.00	22.40	342.40
34150-T6A-003	LIGHT ASSYR.LID	1	Each	396.20	25	297.15	20.80	317.95
34155-T6A-003	LIGHT ASSYL.LID	1	Each	396.20	25	297.15	20.80	317.95
68100-T6A-Q10ZZ	TAILGATE COMP	1	Each	1,098.60	25	823.95	57.68	881.63
74440-T6A-003	WEATHERSTRIPTAILGATE	1	Each	120.50	25	90.37	6.33	96.70
74891-T6A-003	MOLDING ASSYRR.LICENSE GARN	1	Each	180.10	25	135.07	9.45	144.52

Printed by SHNG on 01 Jul 2020 at 9:13:44 AM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.

Please give us your feedback by scanning the QR Code using mobile device.





Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE, 189702

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Car Engine No. : K24W72012005
Mileage : 78792
Service Advisor : NG SIN HAI 1596
Served By : SHNG
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount incld		
						Amount	Amount	GST
75701-T6A-000	EMBLEMH	1	Each	27.00	25	20.25	1.42	21.67
04715-T6A-900ZZ	FACERR.BUMPER	1	Each	583.10	25	437.32	30.61	467.93
71502-T6A-003ZB	FACERR.RR.BUMPER GARNISH	1	Each	78.80	25	59.10	4.14	63.24
71593-T6A-003	SPACERR.RR.BUMPER SIDE	1	Each	19.60	25	14.70	1.03	15.73
71598-T6A-003	SPACERL.RR.BUMPER SIDE	1	Each	19.60	25	14.70	1.03	15.73
91505-TM8-003	CLIP,BUMPER	7	Each	2.30	25	12.07	0.84	12.91
66100-T6A-Q01ZZ	PANEL COMP,REAR	1	Each	472.80	25	354.60	24.82	379.42
04656-T6A-310ZZ	PAN SET,3RD SEAT	1	Each	346.70	25	260.02	18.20	278.22
84640-T6A-003ZA	LINING ASSYRR.PANEL	1	Each	106.30	25	79.72	5.58	85.30
73211-T6A-Q02	GLASS SET,RR.WINDSHIELD	1	Each	1,037.30	25	777.97	54.46	832.43
73214-T6A-003	MOLDINGRR.WINDSHIELD SIDE	2	Each	18.50	25	27.75	1.94	29.69
73215-T6A-003	MOLDINGR.RR.WINDSHIELD CORNER	1	Each	17.30	25	12.97	0.91	13.88
73216-T6A-003	MOLDINGL.RR.WINDSHIELD CORNER	1	Each	17.30	25	12.97	0.91	13.88
73221-SR4-000	SPACERRR.W/SHIELD	4	Each	4.00	25	12.00	0.84	12.84
73225-TM8-000	RUBBER AWINDSHIELD DAM	1	Each	3.80	25	2.85	0.20	3.05
73226-SZW-000	DAMPERSTD 5X5	2	Each	8.70	25	13.05	0.91	13.96
76711-T6A-003	CAPPVOT	1	Each	5.00	25	3.75	0.26	4.01
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	2	Each	60.00		120.00	8.40	128.40
BO-V-KOOL-RWS	SUPPLY & INSTALL SOLAR FILM ON REAR WINDSCREEN.	1	Each	300.00		300.00	21.00	321.00

Sum Labor	11,955.00	836.85	12,791.85
Sum Item	4,199.48	293.96	4,493.44
Sum External Services	300.00	21.00	321.00
Total SGD	16,454.48	1,151.81	17,606.29
Total Payable (SGD)			17,606.29

Printed by SHNG on 01 Jul 2020 at 9:13:44 AM

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Interest will be charged at 2% per month on overdue amounts.

Please give us your feedback by scanning the QR Code using mobile device.



PHANG YEAN MOI
14B KISMIS PLACE
SINGAPORE 598176

Tax Invoice
Invoice No. : CRINV/20/00537
Invoice Date : 21 Mar 2020
Customer No. : *****154C
Ref :
Currency : SGD
Terms : COD
RA No. : 07889

Customer Information

Customer Name : PHANG YEAN MOI
Customer Ref No. : SLE590U (SH)

Car Information

Registration No. : SKM9781X
Car Model : CRV 2.4L 2WD
5AT SR
Car Color : MODERN STEEL M

Rental Information

Type text here

Date/Time Out : 06/03/2020 15:00
Date/Time Return : 19/03/2020 14:45

Starting Mileage : 58528
Ending Mileage : 59164
Mileage Travelled : 636

Billing Detail

#	Description	Amt
1	13 DAYS @ 100.00	1,300.00

Type text here

Remarks:

LK/BS - SA: NG SIN HAI

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Ng Sin Hai at 01/07/2020 15:41

Subtotal : S\$ 1,300.00
GST 7.0% : S\$ 91.00
Total : S\$ 1,391.00
Paid : S\$ 1,391.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 07889

Date: 06 Mar 2020

VEHICLE PARTICULAR

Vehicle No. : SKM9781X
Make : HONDA
Model : CRV 2.4L 2WD 5AT SR
Out (Date & Time) : 06 Mar 2020 | 1500
In (Date & Time) : 19/3/2020 1445

HIRER PARTICULAR

Name : PHANG YEAN MOI
Address (Res) : 14B KISMIS PLACE
SINGAPORE 598176
Tel :
Name on Credit Card :
Credit Card No. :
Payment Mode : Cash

MAIN DRIVER PARTICULAR

Name : YEW EU MIN
Address (Res) :
Driving License No. :
Passing Date :
Date of Birth :
NRIC/FIN/Passport No : S7509912F

ADDITIONAL DRIVER PARTICULAR

Name :
Address (Res) :
Driving License No. :
Passing Date :
Date of Birth :
NRIC/FIN/Passport No :

PAYMENT

Day: 1 days x 100.00 100.00
Week : 0.00
Month : 13 day x \$107/- 0.00
Add HRS : 0.00
SUB TOTAL : 100.00
GST : 7.00
NETT AMOUNT : 107.00
SECURITY DEPOSIT : 0.00

REMARKS

SLE590U TP LONPAC

TERMS & CONDITIONS

- Malaysia Drive Surcharge
 - Normal days \$20/day + 7% GST
 - Blackout dates, Eve of PH & PH \$40/day + 7% GST
- Insurance Excess
 - S'pore Drive Excess - \$1500 + 7% GST
 - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & custome fees)
- Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
- Vehicle is to be driven only by hirer and any additional hirer listed above.

DBS



KAH MOTOR ALX WORKSHOP

255 ALEXANDRA ROAD
SINGAPORE 159937

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Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: 5 August 2020 9:53 AM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: MANDATE REQUEST - 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est Your Ref: 19/20/20/VC05/023132 [External General]

Lonpac External - General

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 3 August 2020 9:47 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est Your Ref: 19/20/20/VC05/023132 [External General]

LPC ref: 19/20/20/VC05/023132
LKK REF: CC4/LPC20003661/Eka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured changed lanes and collided into the rear of TP vehicle. We are of the view that liability is down against Insured and BOLA 27 is applicable.

Summary to offer to third party repairer "KAH MOTOR CO. SDN BHD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 24,749.96	\$ 17,606.29
2. Loss of Rental (13 days x \$100) (w/GST)	\$ 1,391.00	\$ 1,391.00
Total	\$ 26,140.96	<u>\$ 18,997.29</u>

**12 days recommendation for repair + 1 PRS = 13 days

The above is for your approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, March 11, 2020 6:13 PM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$
Our Ref: 19/20/20/VC05/023132 [External General]

LPC ref: 19/20/20/VC05/023132

LKK REF: CC4/LPC20003661/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLE 590U on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 4 March, 2020 3:55 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$
Our Ref: 19/20/20/VC05/023132 [External General]

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Wednesday, 4 March 2020 3:28 PM

To: assignments@lkkauto.com; Nivitha (LKK Auto)

Cc: MT_Claim_SG

Subject: FW: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$
Our Ref: 19/20/20/VC05/023132 [External General]

Lonpac External - General

Dear Nivitha

Please see attached and arrange TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]
Sent: Monday, 2 March 2020 6:16 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle SLE590U to file a 3rd party claim against your insured vehicle GBG7408B.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

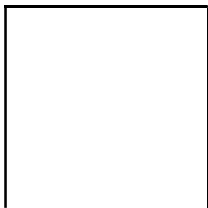
Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HP: 9072 1769
E-mail: shng@honda.com.sg



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