

## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 11 March, 2020 6:13 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Khanchna (LKK Auto)  
**Subject:** RE: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$ Our Ref: 19/20/20/VC05/023132 [External General]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**LPC ref: 19/20/20/VC05/023132**  
**LKK REF: CC4/LPC20003661/Eka3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLE 590U on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Wednesday, 4 March, 2020 3:55 PM

**To:** 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

**Subject:** RE: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$ Our Ref: 19/20/20/VC05/023132 [External General]

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 4 March 2020 3:28 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Nivitha (LKK Auto)

**Cc:** MT\_Claim\_SG

**Subject:** FW: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$  
Our Ref: 19/20/20/VC05/023132 [External General]

**Lonpac External - General**

Dear Nivitha

Please see attached and arrange TP survey.

Regards,

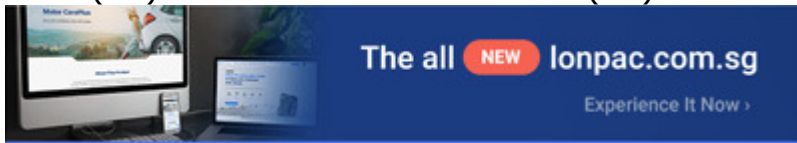
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

---

**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]

**Sent:** Monday, 2 March 2020 6:16 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 3rd party direct settlement for SLE590U/ & your insured GBG7408B /DOA:29/02/2020/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle SLE590U to file a 3rd party claim against your insured vehicle GBG7408B.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



Visit our  
Facebook page

**CONFIDENTIAL NOTE:** The Information contained in the e-mail is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you for your collaboration.



---

This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)