



Lonpac Insurance Bhd
300 Beach Road
#17- 04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 27 May 2020

Subject : **ACCIDENT INVOLVING VEHICLES EL776Y & SLA8101S ON 22.02.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3461.45
Car Rental	:	S\$	600.00
GIA search fee	:	S\$	2.00
Total	:	S\$	4063.45

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Cc. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.


Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

 27/05/20

Cresendo Lagman
Customer Service Manager, Body & Paint

 27/5/20
Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING EL 776Y & SLA 8101S ON 22.02.2020.


I, Jeremy Tay Kian Ann owner of Vehicle Registration No. EL 776Y hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.


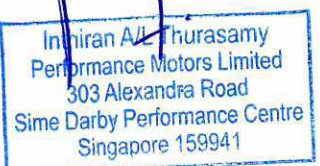
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

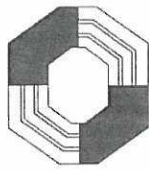
I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:


Name: Jeremy Tay (Date) 24/2/20
NRIC No.:

In the presence of:


Name: _____ (Date) _____
NRIC No.: _____




LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VP05/023089
DATE : 22/06/2020

DISCHARGE VOUCHER

I/We, **JEREMY TAY KIAN ANN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **SLA8101S** the sum of Singapore Dollars **FOUR THOUSAND SIXTY-THREE AND FORTY-FIVE CENTS ONLY. (\$4,063.45)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **EL776Y** on **22 FEBRUARY 2020** along/at **NEWTON CIRCUS**.

I /We hereby agree to indemnify and keep indemnify (**TAN LAI PING /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LIMITED**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  26/6/20

.....
Signature of vehicle owner/Date

TAY KIAN ANN JEREMY
.....
Name of vehicle owner/Date

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1450713	Page No. : 1 of 1
Date IN : 23/03/2020	Invoice Number : 2239547 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 27/05/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Tay Kian Ann Jeremy
23 Anderson Road
#08-01

Singapore 259985

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
EL776Y	WBSPM92000E198188	09/09/2010	M3I/4	95060

- - - - L A B O U R 1 - - - -

	NETT
To make good the rear bumper, rear right fender including remove attachments to facilitate repairs.	1,275.00
To respray rear bumper and rear right fender.	1,730.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 22.02.2020. 3RD PARTY CAR : SLA8101S.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR STEVE FROM LKK AUTO ON 23.03.2020 AT 11AM. AUTHORISED REPAIR BY MR KHANCHNA FROM LKK AUTO ON 10.03.2020 VIA EMAIL.	
PROPOSE CAR RENTAL = \$600.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **3,235.00**

Labour Charges :	3,155.00	Total Labour & Parts Charges :	S\$ 3,235.00
Parts Charges :	0.00	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 3,235.00
		GST @ 7% :	S\$ 226.45
		Invoice Total Amount Include GST :	S\$ 3,461.45

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,461.45**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



RENTAL AGREEMENT

202003 - 0170

Hirer's Name Jay Kian Ann, Jeremy		Date of Birth 1/6/74	Passport/ Nric No. S7416435/H	Nationality As Above
Address 23 Anderson Road #08-01		Occupation As Above	Driving Licence No. As Above	Date of Expiry As Above
Postal Code 259985		Contact No.	Mobile Phone No. 98381291	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 23.3.2020	Time 8.20am	Mileage KM	E 1/4 1/2 3/4 F
Date 27.3.2020	Time 2.45pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$5000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4	150	
DISCOUNT			
GST @ 7%			
TOTAL			600.00
EXTENSION			1103.37
			1703.37
PML/Int EL776Y			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SMS8458G**

MODEL

FROM

RETURN

Testosterone Cause For Abuse Result Not Check At

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TAY KIAN ANN, JEREMY

NO. 23 #08-01

ANDERSON ROAD

SINGAPORE 259985

ATTN : TAY KIAN ANN, JEREMY

INVOICE : AR2003-0417
DATE : 27/03/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202003-0170

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMS8458G 560.75
Make / Model :
Rental Dates : Rental Billing From 23/03/2020 To 27/03/2020
Period : 4 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : EL776Y

AMOUNT : S\$

SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 560.75
GST 7% : 39.25

TOTAL S\$: 600.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

TAY KIAN ANN, JEREMY

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
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Official Receipt No : **202003-0224**
Account of : TAY KIAN ANN, JEREMY
Date Issued : 27/03/2020
Vehicle Reg No. : SMS8458G
Rental Dates : 23/03/2020
Amount Received : S\$ 600.00
Payment Type: : VISA V103137 S\$ 600.00
Payment for Invoice : AR2003-0417
Comments :

TOTAL AMOUNT RECEIVED	S\$ 600.00
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* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-20-031634

Date of Request: 24/02/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 24/02/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SLA8101S
Accident Date 22/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-031634

Date of Request: 24/02/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 24/02/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SLA8101S
Accident Date 22/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA8101S	Lonpac Insurance Bhd	12/08/2019-11/08/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, June 9, 2020 9:52 AM
To: Khanchna (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: MANDATE REQUEST - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Your ref: 19/20/20/VP05/023089 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Khanchna

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 4 June 2020 4:59 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Your ref: 19/20/20/VP05/023089 [External Confidential]

LPC ref: 19/20/20/VP05/023089
LKK REF: CC4/LPC20003658/Eka3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We opine that BOLA 13 (B) is applicable and liability is down against Insured.

Summary to offer to third party repairer "**PERFORMANCE MOTORS LIMITED**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,987.47	\$ 3,461.45
2. Loss of Rental (4 days x \$150)	\$ 600.00	\$ 600.00
3. GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,589.47	<u>\$ 4,063.45</u>

**4 days recommendation for repair

The above is for your approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, May 29, 2020 2:29 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Lonpac External - Confidential

Dear Khanchna

Thank you for your update.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 29 May 2020 2:23 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

WITHOUT PREJUDICE

Dear Mr. Kenny,

We refer to the above matter and your e-mail below.

We are preparing our report to seek mandate and will expedite on this.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, May 29, 2020 2:17 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Can I check is this case pending for Direct Settlement? Third party has just submitted LOD as per attached.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: KENNY LIM CHING GHEE
Sent: Wednesday, 25 March 2020 8:51 am
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

We appreciate if you can assess liability and to proceed with direct settlement if it's in order.

Insured was exiting a roundabout from the inner lane whereas he should have done so on the outer lane.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)
Sent: Tuesday, 24 March 2020 7:36 pm
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG ; Admin A ; Khanchna (LKK Auto)
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

YOUR REF: 19/20/20/VP05/023089
LKK REF: CC4/LPC20003658/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle EL 776Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 5 March, 2020 11:42 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Wednesday, 4 March 2020 4:45 PM

To: assignments@lkkauto.com; 'Summer Lee (LKK Auto)'

Cc: MT_Claim_SG

Subject: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Lonpac External - Confidential

Dear Summer

Please arrange for a PRS for the T/P vehicle EL776Y at Performance Motors. Person to contact:

Ms Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174

We attach herewith the relevant documents/video for your perusal. Kindly assess liability and propose Direct Settlement if necessary.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Wednesday, 4 March 2020 11:05 am
To: 'PBSP' <pml-pbsp@simedarby.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: EL776Y - Scene Video [External Confidential]

Lonpac External - Confidential

Dear Caroline

We intend to arrange for a PRS of your client's vehicle and confirm liability shortly.

Please let us hear from you soon.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 4 March 2020 10:14 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Fw: EL776Y - Scene Video

Dear Sirs,

Kindly see email below.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Wednesday, 4 March 2020 10:09 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: EL776Y - Scene Video

Dear Caroline,

Please see attached scene video for EL776Y.

Thank you.

Best regards

Inthiran Thurasamy
Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Mobile: +65 81214600
Address : 303 Alexandra Road, Singapore 159941
Email: inthiran.thurasamy@simedarby.com.sg

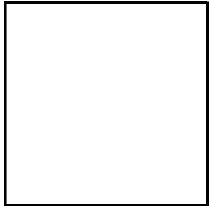
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PHOTOGRAPHS FOR VEHICLE NO. EL 776Y

INSPECTION





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