

Khanchna (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, June 9, 2020 9:52 AM
To: Khanchna (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: MANDATE REQUEST - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Your ref: 19/20/20/VP05/023089 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Khanchna

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 4 June 2020 4:59 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Your ref: 19/20/20/VP05/023089 [External Confidential]

LPC ref: 19/20/20/VP05/023089
LKK REF: CC4/LPC20003658/Eka3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We opine that BOLA 13 (B) is applicable and liability is down against Insured.

Summary to offer to third party repairer "**PERFORMANCE MOTORS LIMITED**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,987.47	\$ 3,461.45
2. Loss of Rental (4 days x \$150)	\$ 600.00	\$ 600.00
3. GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,589.47	<u>\$ 4,063.45</u>

**4 days recommendation for repair

The above is for your approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, May 29, 2020 2:29 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Lonpac External - Confidential

Dear Khanchna

Thank you for your update.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 29 May 2020 2:23 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

WITHOUT PREJUDICE

Dear Mr. Kenny,

We refer to the above matter and your e-mail below.

We are preparing our report to seek mandate and will expedite on this.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, May 29, 2020 2:17 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

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Dear Mei Kwan

Can I check is this case pending for Direct Settlement? Third party has just submitted LOD as per attached.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Wednesday, 25 March 2020 8:51 am
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

We appreciate if you can assess liability and to proceed with direct settlement if it's in order.

Insured was exiting a roundabout from the inner lane whereas he should have done so on the outer lane.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)
Sent: Tuesday, 24 March 2020 7:36 pm
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG ; Admin A ; Khanchna (LKK Auto)
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

YOUR REF: 19/20/20/VP05/023089
LKK REF: CC4/LPC20003658/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle EL 776Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 5 March, 2020 11:42 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Wednesday, 4 March 2020 4:45 PM

To: assignments@lkkauto.com; 'Summer Lee (LKK Auto)'

Cc: MT_Claim_SG

Subject: New Assignment - PRS - Accident involving SLA8101S & EL776Y on 22 Feb 2020 - Oref: 19/20/20/VP05/023089 [External Confidential]

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Dear Summer

Please arrange for a PRS for the T/P vehicle EL776Y at Performance Motors. Person to contact:

Ms Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174

We attach herewith the relevant documents/video for your perusal. Kindly assess liability and propose Direct Settlement if necessary.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Wednesday, 4 March 2020 11:05 am
To: 'PBSP' <pml-pbsp@simedarby.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: EL776Y - Scene Video [External Confidential]

Lonpac External - Confidential

Dear Caroline

We intend to arrange for a PRS of your client's vehicle and confirm liability shortly.

Please let us hear from you soon.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 4 March 2020 10:14 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Fw: EL776Y - Scene Video

Dear Sirs,

Kindly see email below.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Wednesday, 4 March 2020 10:09 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: EL776Y - Scene Video

Dear Caroline,

Please see attached scene video for EL776Y.

Thank you.

Best regards

Inthiran Thurasamy
Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Mobile: +65 81214600
Address : 303 Alexandra Road, Singapore 159941
Email: inthiran.thurasamy@simedarby.com.sg

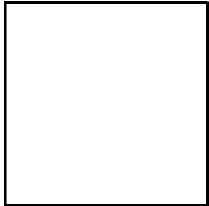
www.bmw.com.sg

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