

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 12 March, 2020 10:52 AM
To: Pauline Tham
Cc: Asher Sng (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving YN6675T (OI : CTI - SNM20D201162) and SH7023X (TP : LKK REF - CC3/CTI20003657/Fea3) on 02/03/2020

Dear Pauline,

Noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 12 March, 2020 10:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YN6675T (OI : CTI - SNM20D201162) and SH7023X (TP : LKK REF - CC3/CTI20003657/Fea3) on 02/03/2020

Hi Mei Kwan/ Asher

We noted that there was error in the driver ID.

Reporting centre is making the amendment and we will send you the addendum copy once we receive.

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Pauline Tham
Sent: Thursday, March 12, 2020 10:25 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN6675T (OI : CTI - SNM20D201162) and SH7023X (TP : LKK REF - CC3/CTI20003657/Fea3) on 02/03/2020

Dear Mei Kwan/Asher

We have received OI accident report.

Attached for your view.

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Pauline Tham

Sent: Monday, March 9, 2020 11:28 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN6675T (OI : CTI - TBA) and SH7023X (TP : LKK REF - CC3/CTI20003657/Fea3) on 02/03/2020

Dear Mei Kwan

We have sent reminder letter to our insured.

Our claim ref is SNM20D201162

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Pauline Tham

Sent: Friday, March 6, 2020 5:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN6675T (OI : CTI - TBA) and SH7023X (TP : LKK REF - CC3/CTI20003657/Fea3) on 02/03/2020

Hi Mei Kwan

This is non reporting case.

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, March 6, 2020 2:10 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>;
Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving YN6675T (OI : CTI - TBA) and SH7023X (TP : LKK
REF - CC3/CTI20003657/Fea3) on 02/03/2020

Dear Pauline,

Please revert LKK.

Note : officer in charge – Pauline

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, March 5, 2020 6:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN6675T (OI : CTI - TBA) and SH7023X (TP : LKK
REF - CC3/CTI20003657/Fea3) on 02/03/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7023X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)