



Teamwork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Singapore 408934
Paya Ubi Industrial Park
Tel: 6844 2475 Fax: 6844 2474
Email: claims@teamworkgarage.com
GST Register No: 201015366H

08th May 2020

Our reference: 2003-08

Your reference : SHA5207M

MS First Capital Insurance Limited

BY HAND

6 RAFFLES QUAY

#21-00

SINGAPORE(048580)

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : THL AIR-CON SERVICES PTE LTD

Address : 38 WOODLANDS INDUSTRIAL PARK E1 #01-07 S(757700)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **02 March 2020** Along **JALAN BUKIT MERAH TWDS JALAN KILANG BARAT** involving our client's vehicle registration number **GBE3993P** and vehicle registrations number **SHA5207M** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 5,029.00
Loss Of Rental	:	\$2,250.00
Purchase 3P GIA Report Fee	:	\$ 29.00
3P Search Fee	:	\$ 7.45
Total		\$7,315.45

MS First Capital Insurance Limited

Claim No.: D20/1286

Date: 8 May 20

O-I-C : Ding Mao

TEL: 6507 3948

☒ We are looking into your claim and will revert soon.

☐ We wish to re-inspect your / your client's vehicle.

Please give us 1 week notice on date/time/place.

Please quote our Claim No. in future correspondence

A copy of each of the following supporting documents are enclosed:-

- a) Our Client's Accident Report / Police Report;
- b) COE/PARF Certificates;
- c) Certificate of Insurance;
- d) Owner / Driver's IC & Driving License;
- e) Tax Invoice;
- f) Purchase 3P GIA Report Invoice;
- g) 3P Search Invoice;
- h) Rental Form & Rental Receipt;
- i) Satisfaction Form;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



Teamwork Garage Pte Ltd

Encl.

LETTER OF AUTHORIZATION

To FCI & TEAMWORK GARAGE PTE LTD (Third party insurance & Workshop)

Claimant THL Air-Con Services Pte Ltd

Dear Sirs,

I/We, THL Air-Con Services Pte Ltd owner of vehicle no. GBE3993P

hereby authorize my/our repairer, TEAMWORK GARAGE PTE LTD

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. GBE3993P that was damage pursuant to the accident which occurred at/along Jalan Bukit Merah towards Jalan Kilang Barat

involving vehicle nos. GBE3993P and SHA5207M

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies pertaining the above mentioned accident due to me/us to my/our repairer/solicitors TEAMWORK GARAGE PTE LTD. I/We hereby authorize you to forward and release all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors TEAMWORK GARAGE PTE LTD pertaining to above said accident whom I/we authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 10 day of 07 (month) 2020 30 WOODLANDS IN . PARK E #0 - 2/07 SINGAPORE 75

Signature of owner vehicle (claimant): Celestine

Name of owner of vehicle (claimant): THL AIR-CON SERVICES PTE LTD

NRIC Number (claimant):

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001286MFSH
ACCIDENT DATE : 02/03/2020
ACCIDENT LOCATION : JALAN BUKIT MERAH TOWARDS JALAN KILANG BARAT
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : JAMALUDIN BIN SAMADI
INSURED VEHICLE : SHA 5207M
INVOLVED PARTY : GBE 3993P
SETTLEMENT SUM : \$ 5,865.45

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : THL AIR-CON SERVICES PTE LTD

Signature and Date :

Celestine
THL AIRCON SERVICES PTE LTD
30 WOODLANDS IND. PARK E1
#01-02/07 SINGAPORE 757700

WITNESS :

TEAMWORK GARAGE PTE LTD

No. 53 Ubi Avenue 1, #01-24

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475 Fax: 6844 2474

Signature and Date :



Bill To:

MS FIRST CAPITAL INSURANCE LIMITED

6 RAFFLES QUAY #21-00

SINGAPORE 048580

Tax Invoice

Invoice number : TI-7611

Date : 8/5/2020

Terms : C.O.D.

Vehicle number : GBE3993P

Make / Model : NISSAN NV350

Description	Amount (S\$)
<p>ACCIDENT INVOLVING GBE3993P / SHA5207M ON 02/03/2020 @ ALONG JALAN BUKIT MERAH TOWARDS JALAN KILANG BARAT</p> <p>INCLUSIVE OF SUPPLYING PARTS, LABOUR, PANEL BEATING, AND SPRAY PAINTING</p> <p>LUMP SUM BILLING</p> <p>SINGDOLLARS: FIVE THOUSAND AND TWENTY NINE ONLY</p> <p><i>Thank you for your business and have a nice day !</i></p>	\$4,700.00
<p>Reference : 2003-08</p> <p>* Cheque payment should be issued in favour to TEAMWORK GARAGE PTE LTD</p> <p>** Please ensure that your vehicle is of good condition upon the point of collection.</p> <p>E. & O. E</p>	<p>Subtotal \$4,700.00</p> <p>Add: GST 7% \$329.00</p> <p>Total Inc GST 7% \$5,029.00</p> <p>Less: Deposit \$0.00</p> <p>Balance Due \$5,029.00</p>



K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934
Tel: 6844 5938 Fax: 6285 5228 Email : kntcars@gmail.com
Biz Reg. No.: 53208965X

No.: 3583

OFFICIAL RECEIPT

Date: 08/05/2020

Received from THL Air-con Services PTE LTD

The Sum of Dollars Two Thousand Two Hundred Fitty Dollars

Being payment of 6X6597X 03/03/2020 to 12/03/2020

K & t Cars

\$ 2250/80

Cheque No.:

Authorised Signature

K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park
Singapore 408934
Tel: 6844 5938 Fax: 6285 5228
Email: kntcars@gmail.com
Biz Reg. No.: 53208965X

VEHICLE RENTAL AGREEMENT

NO.: KT-04850

Veh. No.: <u>GX 6597X</u>	Replace Veh. No.: <u>GBE 3993 P</u>
Veh. M/M: <u>Nissan Urvan</u>	Replace Veh. M/M: <u>NISSAN NV350</u>

Biz Reg. No.: 53206903A

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER	DRIVER'S PARTICULAR	
Name: THL Air-con Services PTE LTD		Name: Wong Lek Kong		
Address: 38 Woodlands Industrial Park		Address: Blk 266A Punggol way		
E1 #01-07 S(757700)		#06-406 S(821266)		
I/C: 201316061W	D.O.B:	I/C: 57276592C	D.O.B: 15/03/1972	
Contact: 96864220	Pass Date:	Contact: 96632254	Pass Date: 18/04/1995	

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	

RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	<u>03/03/2020</u>		Date In	<u>12/03/2020</u>	
Time Out	<u>1700</u>		Time In	<u>1140</u>	
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES				PETROL / DIESEL LEVEL					
Daily	@ \$	<u>250</u>	<u>9</u> Days @ \$ <u>2250</u>	OUT	E	1/4	1/2	3/4	F
Weekly	@ \$		Wks @ \$						
Monthly	@ \$		Mth @ \$	IN	E	1/4	1/2	3/4	F
Hours	@ \$		Hrs @ \$						
*Inclusive of additional charges (if any)				Petrol Charges	YES	NO	AMT: _____		
Amt payable* \$ <u>2250</u>				CDW	YES	NO	AMT: _____		
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST				Security Deposit	YES	NO	AMT: _____		
Bank / Cheque No.:				Advance Payment	YES	NO	AMT: _____		

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

- Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
 Signature of hirer / driver (company stamp if any)	 For and on behalf of K & t CARS (authorised signature only)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

2003-08 GBE3993P

TAX INVOICE

3P

Our Ref No: GR-20-040417

Date of Request: 09/03/2020

Your Ref No: WALK IN SEAH

TEAMWORK GARAGE PTE LTD
53 UBI AVE 1 #01-24, PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Dear Sir/Madam,

Your Vehicle No: GBE3993P

Date of Accident: 02/03/2020

Place of Accident: JLN BT MERAH

Involving Vehicle No: SHA5207M

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You

This is a computer generated document and requires no signature

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-040418

Date of Request: 09/03/2020

Your Ref No: WALK IN SEAH

TEAMWORK GARAGE PTE LTD
53 UBI AVE 1 #01-24, PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Dear Sir/Madam,

Date of Accident 02/03/2020

Vehicle No GBE3993P

Place of Accident along jalan bukit merah towards jalan kilang barat

Involving Vehicle No SHA5207M

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA5207M	along jalan bukit merah towards jalan kilang barat	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Mar 2020 / 16:27:34
Receipt Date/Time : 03 Mar 2020 / 16:27:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200303-002608

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHA5207M As at 02 Mar 2020/12:20:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA5207M Enquiry Fee 20200303162634923707	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5880	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] RE: [Urgent]: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>

Tue 7/7/2020 2:17 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Hi Asher,

Please proceed with the proposed settlement amount, it is within our range. Thank You.

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, 3 July 2020 3:10 PM

To: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] RE: [Urgent]: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Your ref : **D20001286MFSH**

Our ref : CC4/FCI20001912/Kea3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 5207M (OI) AND GBE 3993P (TP) ON 02/03/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TEAMWORK GARAGE PTE LTD** " at **\$ 5,865.45 (all-in)**.

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 11,921.08	\$ 5,029.00
2. Loss of Rental (9days x \$250)	\$ 2,250.00	\$ 800.00 (8days x \$100)
3. LTA Search Fee	\$ 36.45	\$ 36.45
Total		<u>\$ 5,865.45</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>

Sent: Tuesday, June 30, 2020 4:11 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <SereneLer@msfirstcapital.com.sg>


Subject: RE: [Urgent]: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Sir/Mdm,

Sorry to bother you once again as this case is quite urgent. Is there any progress for this case?

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 25 June 2020 2:56 PM
To: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [Urgent]: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Hi Cathan,

We refer to the email below.

We are in the midst of generating our report to seek for your approval, shall revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.


From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: Thursday, June 25, 2020 2:06 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: [Urgent]: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Sir/Mdm,

Is there any progress for this case yet?

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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We appreciate your kind understanding. Stay safe.


From: Heng Ding Chao
Sent: Monday, 22 June 2020 10:11 am
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Hi Asher,

Here is the LOD for this case. Is the survey report ready for this case?

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Joanne Yong
Sent: Thursday, 12 March 2020 9:52 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

Dear All,

Refer to your email below.

Liability is clear. Please do express settlement for this matter.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joannejong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of  Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, March 11, 2020 6:31 PM
To: Joanne Yong <Joannejong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001286MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001286MFSH

LKK REF: CC4/FCI20003656/T1ea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBE 3993P on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 5 March, 2020 9:58 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <Joannejong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20001286MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.