

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Saturday, 14 March, 2020 9:48 AM
To: Lily Loi
Cc: Ling Ting An; Ong Hock Kong; Admin A; Sharon Ten; Vic (LKKAUTO)
Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/Kha3

Without Prejudice

Dear Lily,

We refer to your below email.

Please be informed that we are pending for DS approval / instruction from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily Loi [mailto:lily.loi@ow.sg]
Sent: Saturday, 14 March, 2020 9:35 AM
To: Vic (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Ling Ting An; Ong Hock Kong; Admin A; Sharon Ten
Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Vic,

Any update on liability?

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Lily Loi

Sent: Friday, 13 March 2020 9:34 AM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; 'Admin A' <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Vic,

Any update on liability?
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: Lily Loi

Sent: Thursday, 12 March 2020 10:05 AM

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Vic,

Please check email dated 06/03/2020, 10.46am.
We did provided video footage to you.
Beside that, your insured had already lodge report.
Please check properly.
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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OPTIMA//WERKZ™ PTE. LTD.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 12 March 2020 8:33 AM

To: Lily Loi <lily.loi@ow.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Without Prejudice

Dear Lily,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

Meanwhile, we would like to request for a copy of your client's **video footage** for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily Loi [<mailto:lily.loi@ow.sg>]

Sent: Wednesday, 11 March, 2020 6:14 PM

To: Vic (LKKAuto); Mei Kwan (LKKAuto)

Cc: Ling Ting An; Ong Hock Kong; Admin A; Sharon Ten

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Vic,

Please assist to check liability.

Your insured reported yet??

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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From: Sharon Ten <sharon@ow.sg>

Sent: Tuesday, 10 March 2020 1:43 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Without Prejudice

Dear Vic,

Any update? Kindly advise on liability as Soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Sharon Ten

Sent: Friday, 6 March 2020 10:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Without Prejudice

Dear Mei Kwan,

Enclosed the video footage for your perusal.

<https://www.dropbox.com/s/wthsjqh2r7mjnx/smm1342j%20video.mp4?dl=0>

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, 5 March 2020 5:16 PM

To: Sharon Ten <sharon@ow.sg>

Cc: Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

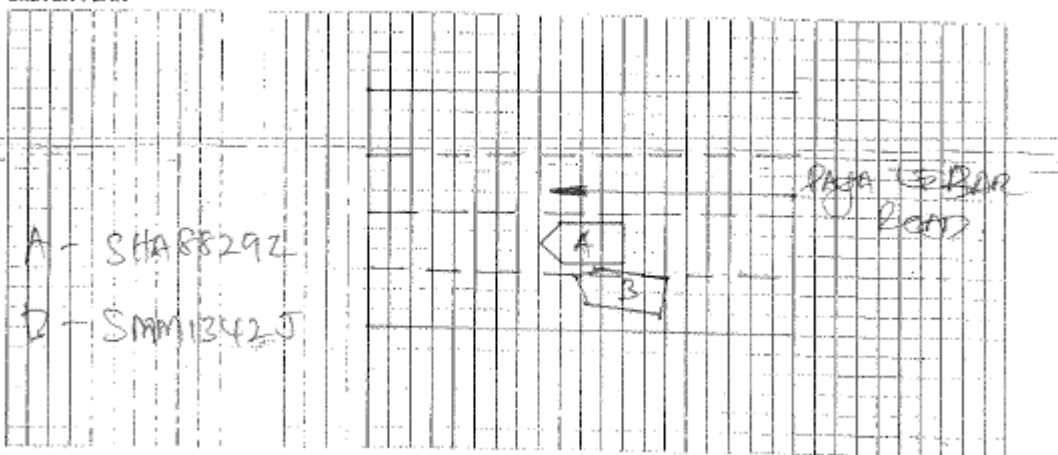
Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 1/3/2020 ABOUT 14:40 HRS I WAS DRIVING MY TAXI (SHA8829Z) ALONG PAYA LEBAR ROAD TOWARDS ESULONG. AT TIME 4 FEMALE PASSENGER ON BOARD. WHILE DRIVING SUDDENLY 1 VEHICLE FROM 4TH LANE COLLIDED INTO MY VEHICLE ON LHS BODY. IMMEDIATELY I STOPPED VEHICLE AND CHECK MY TAXI. I MANAGED TO TAKE SOME PHOTOS AND DIDNT TAKE ANY PARTICULARS OF DRIVER AS HE NOT KEEN TO GIVE. AFTER THAT I LEFT SCENE SPOT. THE OTHER VEHICLE BEHIND, PLATE (SMM1342J).

Please provide us the following.

- evidence i.e. video and scene photo.
- PIR result (if any)
- estimated cost repair

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten <sharon@ow.sg>

Sent: Tuesday, March 3, 2020 5:18 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: TP Claims / Arrange Survey - Accident involving SMM1342J & SHA8829Z on 01/03/2020

Your Ref: SHA8829Z

Our Ref: SMM1342J

Dear Officer,

Has your insured reported?

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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