

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 12 March, 2020 8:33 AM
To: Lily Loi; Mei Kwan (LKKAUTO)
Cc: Ling Ting An; Ong Hock Kong; Admin A; Sharon Ten; Vic (LKKAUTO)
Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Without Prejudice

Dear Lily,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

Meanwhile, we would like to request for a copy of your client's **video footage** for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Lily Loi [mailto:lily.loi@ow.sg]
Sent: Wednesday, 11 March, 2020 6:14 PM
To: Vic (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Ling Ting An; Ong Hock Kong; Admin A; Sharon Ten
Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Vic,

Please assist to check liability.

Your insured reported yet??

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112
Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1011
Tel: (+65) 6452 6868 **Fax:** (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.
Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Sharon Ten <sharon@ow.sg>

Sent: Tuesday, 10 March 2020 1:43 PM

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Without Prejudice

Dear Vic,

Any update? Kindly advise on liability as Soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112
Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1011
Tel: (+65) 6452 6868 **Fax:** (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.
Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Sharon Ten

Sent: Friday, 6 March 2020 10:46 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Without Prejudice

Dear Mei Kwan,

Enclosed the video footage for your perusal.

<https://www.dropbox.com/s/wthsjqh2r7mjnfx/smm1342j%20video.mp4?dl=0>

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 5 March 2020 5:16 PM

To: Sharon Ten <sharon@ow.sg>

Cc: Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

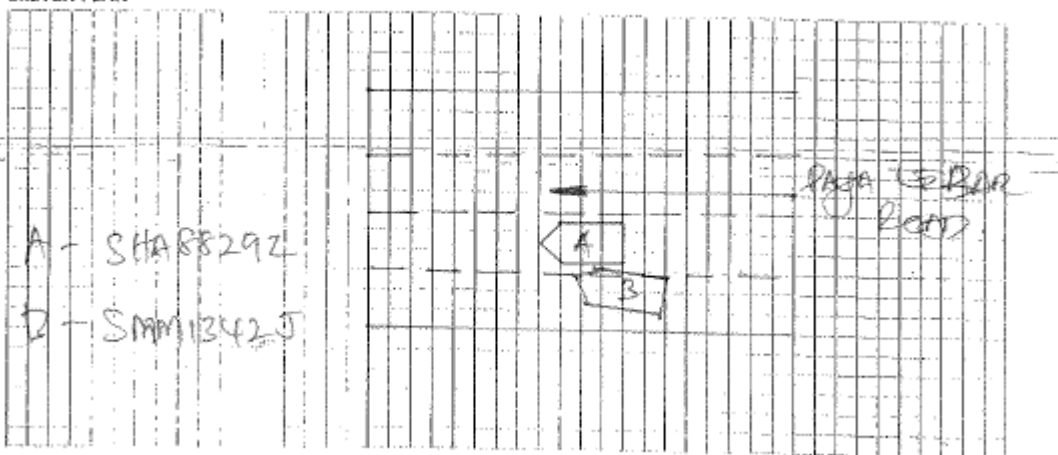
Subject: RE: Accident Involving SHA8829Z & SMM1342J on 01.03.2020 *** LKK REF: CC4/FCI20003649/ha3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 1/3/2020 ABOUT 14:40 HRS I WAS DRIVING MY TAXI (SHA8829Z) ALONG PAYA LEBAR ROAD TOWARDS BESULONG. AT TIME 4 FEMALE PASSENGER ON BOARD. WHILE DRIVING SUDDENLY 1 VEHICLE FROM 4TH LANE COLLIDED INTO MY VEHICLE ON LHS BODY. IMMEDIATELY I STOPPED VEHICLE AND CHECK MY TAXI. I MANAGED TO TAKE SOME PHOTOS AND DIDNT TAKE ANY PARTICULARS OF DRIVER AS HE NOT KEEN TO GIVE. AFTER THAT I LEFT SCENE SPOT. THE OTHER VEHICLE BEHIND, PLATE (SMM1342J).

Please provide us the following.

- evidence i.e. video and scene photo.
- PIR result (if any)
- estimated cost repair

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Ten <sharon@ow.sg>

Sent: Tuesday, March 3, 2020 5:18 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: TP Claims / Arrange Survey - Accident involving SMM1342J & SHA8829Z on 01/03/2020

Your Ref: SHA8829Z

Our Ref: SMM1342J

Dear Officer,

Has your insured reported?

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112

Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1011

Tel: (+65) 6452 6868 **Fax:** (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.