

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 8 July 2020 4:40 PM
To: 'Eric Woo'
Cc: Admin A; Serene Ler
Subject: RE: SURVEY ASSESSMENT - D20001300MFSH/1 // LKK REF CC4/FCI20003649/Kba3q2
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver changed lane and hit third party.

Summary to offer to repairer **OPTIMA WERKZ PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 1,382.30	\$ 1,018.51
Loss of Rental (\$89.00 x 4 days)	\$ 356.00	\$ 356.00
	NIL	NIL
Proposed Total	\$ 1,738.30	\$ 1,374.51

Breakdown of days is as follows:

Recommended days	3 Days
Weekends / Downtime	1 Days
TOTAL DAYS	4 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 7 July 2020 4:29 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001300MFSH/1 // LKK REF CC4/FCI20003649/Kba3

Without Prejudice

Dear Mei Kwan,

As spoken, kindly assist to provide us the final survey report soonest possible.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, June 22, 2020 2:58 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001300MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20003649/Kba3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Please prepare mandate.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 22 June, 2020 2:46 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001300MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20003649/Kha3

Without Prejudice

Dear Vic,