

22/03/2021

ASS. REC. BY:

REF: CS3 / CTI 20003645 / E1 f31

Special Instruction:

Surveyor: Stivi**ASSIGNMENT (Office)**From (Person): Cecilia Low

of

CTIDate/Time: 4.3.2020 7.37 PM

Estimated Cost:

Bill to:

**OB / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**To Inspect Vehicle No: SKE 4484DInsured: XD 8163Eat Workshop m/s Chuang Auto Pte LtdTel: 90253248of Esso Petrol Station 262 QueenswayPolicy No: DMCVSNH296219000Claim No: SNM 20D201137

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A 26.2.2020

CA / REV / REP. / REV 24 HRS

Date/Time: 5/3/20 4.40 p.m

Person Contacted:

Jason

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time	Action/Instruction ( X ) Estimate
	<u>SKE 4484D - X</u>
	<u>XD 8163E - X</u>
	<u>Dismantle: 6/3/2020.</u>
	<u>After repair: 10/3/2020.</u>

ASS. REC. BY:

Steve

REF:

CT1

PRS

## ASSIGNMENT

From:

Date:

6.3.2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKE 4484D

at Workshop m/s

Cheong Auto

of ESSO Petrol Station 262 Quunaway

Insured:

(Nearby to Alexandra)

Policy No.

Claims No.

Sum Insured:

Excess:

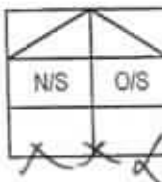
(Client's Record)

Make of Veh:

Jason @ 9025 3248

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"mp"

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKE 4484D

Yr Regn:

2/3/12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Tauran

c.c.

1390

Colour:

Silk

A/C: Insured / Std / NI / NA

Sp. Reading

156778

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVG222 / T2CW07347

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205 / 55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

26/2/20

D.O.I.

6/3/20

Survey held at

Cheong Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Repair 10K- 6K- 7K  
4 repair days

MK-31K

RECEIVED 25 MAR 2020

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

24/3/20 Typist

Rep. Formet:

PRE

Lump Sum / F.B.I. /

Days Of Repair:

4

Resurvey No. of Trip:

2

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

190

Transportation:

S + RS \$

Photos

Others

TOTAL

190

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Mar 2020		20 Mar 2020 11:35 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	RITA ANNE LAU PUAY SWAN		
Vehicle Reg. No.:	SKE4484D	Date of Loss:	26/02/2020 16:00 - :59
Claim Type:	TP / SNM20D201137	Policy/Cover Note No.:	DMCVSN19296219000
Vehicle Reg. No. (Insured):	XDB163E	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Cheong Auto Pte Ltd ( ) Blk 1004 Bukit Merah Lane 3 #01-27, 159724 Bukit Merah - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 31/03/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Wednesday, 4 March 2020 7:37 PM  
**To:** Admin A; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Chong Boon Sen; ct-admin@visionlawllc.com  
**Subject:** RE: OUR REF: SNM20D200241/XD8163E/CBS  
**Attachments:** 1147\_001.pdf

Dear Sirs

Please attend to PRI.  
Thank you.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

---

**From:** Cecilia Low  
**Sent:** Wednesday, 4 March 2020 10:57 AM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; ct-admin@visionlawllc.com  
**Subject:** RE: OUR REF: SNM20D200241/XD8163E/CBS - FW: Scan Image

### Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.  
We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Wednesday, 4 March 2020 10:37 AM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; ct-admin@visionlawllc.com; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D200241/XD8163E/CBS - FW: Scan Image

Dear Cecilia,

Please assist to conduct PRS for SKE4484D.

Note : officer in charge – Boon Sen 63896171.

\*\*\* Kindly quote our reference number when replying.

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** ct-admin@visionlawllc.com <[ct-admin@visionlawllc.com](mailto:ct-admin@visionlawllc.com)>  
**Sent:** Tuesday, March 3, 2020 4:01 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; cheongauto@yahoo.com.sg  
**Subject:** Scan Image

# VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths

Agents for Trade Marks

(Incorporated with limited liability)

ERIC MO CHING BOON  
WONG KENG LEONG RAYNEY  
AUDREY WONG SU-HSIEN  
PAUL YAP TAI SAN  
ANJALI DIO MUNIANDY  
ANG KIM NOI DIANE  
RAVENDRA KRISHNASAMY  
TAN YINGXIAN, SELWYN  
CHEONG YUNHUI, CLARISSA  
SONIA LIM WEI LEI

Unique Entity Number :200721148H  
✓ **HEAD OFFICE:** 133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413

## ✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)  
FAX ✓ : (65) 65356802 (General)  
: (65) 65355905 (Litigation)  
E-mail : jactan@visionlawllc.com

WHEN REPLYING PLEASE QUOTE OUR REFERENCE- KINDLY REPLY TO **HEAD OFFICE** FOR THIS MATTER

**Our Ref:** AM.Jt.Ins.C47.113035.20 (sj)  
**Your Ref:** SNM20D200241/XD8163E/CBS

05 March 2020

### CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attention: Motor Claims Department

**BY FAX: 6224 7175**

email: claimsdept@sg.cntaiping.com  
email: boonsen.chong@sg.cntaiping.com  
email: cecilia.low@sg.cntaiping.com

Dear Sirs,

**ACCIDENT INVOLVING SKE 4484 D & XD 8163 E ON 26 FEBRUARY 2020 ALONG JUNCTION OF JALAN BUKIT MERAH AND HENDERSON ROAD AT ABOUT 1600 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 05 March 2020 informing that your wish to conduct a pre-repair survey on our client's vehicle

Please be informed that the said vehicle can be inspected at:

Cheong Auto Pte Ltd  
Esso Petrol Station  
262 Queensway  
Singapore 149061  
Contact Person: Mr Jason Cheong (9025 3248)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

Anjali M  
(Head Office)

#### FOR SURVEYOR

Please initial here after completion of pre-repair inspection.  
Thank you.

1<sup>st</sup> Survey on \_\_\_\_\_  
Appointed surveyor :  
(Name & Signature)

2<sup>nd</sup> Survey on \_\_\_\_\_  
Appointed surveyor  
(Name & Signature)

3<sup>rd</sup> Survey on \_\_\_\_\_  
Appointed Surveyor  
(Name & signature)

cc: **SKE 4484 D** – By Email: cheongauto@yahoo.com.sg only

**NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.**

#### CONFIDENTIALITY

THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	441H
<b>Vehicle Details</b>	
Vehicle No.:	SKE4484D
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2020
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TOURAN 1.4L AT TSI 1T32B4
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	CAV381868
Chassis No.:	WVGZZZ1TZCW073047
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$21,836.00
Original Registration Date:	02 Mar 2012
First Registration Date:	02 Mar 2012
Transfer Count:	0
Actual ARF Paid:	\$21,836.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Mar 2022
PARF Rebate Amount:	\$12,009.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	01 Mar 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$56,112.00
COE Rebate Amount:	\$11,137.00
<b>Total Rebate Amount:</b>	<b>\$23,146.00</b>

The information contained herein is correct as at 06 Mar 2020

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/03/2020 15:02
Date Of Accident	26/02/2020 16:00
Exact Location Of Accident	JUNCTION OF JALAN BUKIT MERAH AND HENDERSON RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKE4484D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	RITA ANNE LAU PUAY SWAN
NRIC No	SXXXX441H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96456437
Alternative Phone No	OFFICE-96456437

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN 1.4 TSI 1390
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10568061
Cover Note Number	NA

### Driver

Name of Driver	LAI YEW FEI
NRIC No	SXXXX831Z
Date Of Birth	16/08/1972
Occupation	INDOOR
Date Of Driving Pass	21/08/1993
Driving Experience	26 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96456437
Fax Number	
Contact Number	
Email Address	TREITEL@HOTMAIL.COM



Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

My vehicle SKE4484D was stationary along the junction of Jalan Bukit Merah to make a right turn towards Henderson rd. As my vehicle was stationary while waiting for the traffic light to turn green, suddenly I felt an impact coming from my rear vehicle, I immediately get down from my vehicle and discover that the 3rd party XD8163E had collided onto my rear vehicle. I manage to take some photos and exchange particulars with the 3rd party, no injuries was involved at the scene.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD8163E
Vehicle Make/Model/Colour	ISUZU / CYZ52N
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NG TIONG GUAN
NRIC/Passport Number	SXXXX403H
Contact Number	96953735
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

**VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER**  
MUHAMMAD SUMARDI BIN MOHD AFFANDI  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan #2

SKETCH PLAN

PENKESON RD

JALAN B. MERAH

A SKE 4484 D

B XD 8163 E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHED STATEMENT.

## DECLARATION

I/we declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time

VERIFY BY AJAX MARS (ARC) REPORTING OFFICER  
MUHAMMAD SUMARDI BIN MOHD AFFANDI

Reporting Centre Personnel's Signature  
Name:  
NIC/TIN No.:

ACCIDENT STATEMENT (2000 characters)

My vehicle SKE4484D was stationary along the junction of Jalan Bukit Merah to make a right turn towards Henderson rd. As my vehicle was stationary while waiting for the traffic light to turn green, suddenly I felt an impact coming from my rear vehicle, I immediately get down from my vehicle and discover that the 3rd party XD8163E had collided onto my rear vehicle. I manage to take some photos and exchange particulars with the 3rd party, no injuries was involved at the scene.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD SUMARDI BIN MOHD AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

2 March 2020 at 11:04 AM

Date/Time:

2 March 2020 at 11:04 AM

## ...CLAIM SUBFOLDER...(Pending for Survey Report)



































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Mar 2020		20 Mar 2020 11:35 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
























  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	-, Co. Reg. No.: -								
Main Claimant:	RITA ANNE LAU PUAY SWAN								
Vehicle Reg. No.:	SKE4484D	Date of Loss:	26/02/2020 16:00 - :59 [95 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM20D201137	Policy/Cover Note No.:	DMCVSN19296219000						
Vehicle Reg. No. (Insured):	XD8163E	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Cheong Auto Pte Ltd ( ) Blk 1004 Bukit Merah Lane 3 #01-27, 159724 Bukit Merah - Tel:								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 31/03/2020]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKE4484D (SNM20D201137)  
[XD8163E]  
TP  
RITA ANNE LAU PUAY SWAN  
Feb 26 2020 4:00PM  
[-]  
Cheong Auto Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View <span>View in Browser</span>	
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
2	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
3	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
4	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
5	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
6	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
7	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
8	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
9	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
10	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
11	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
12	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
13	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
14	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
15	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
16	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
17	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
18	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
19	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
20	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
21	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
22	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
23	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
24	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
25	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
26	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
27	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
28	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
29	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
30	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
31	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
32	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
33	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
34	24/03/20 18:15	General View		Load JPG	<input checked="" type="checkbox"/>		
35	24/03/20 18:15	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>		
36	24/03/20 18:15	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>		
37	24/03/20 18:15	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>		

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
39	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
40	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
41	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
42	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
43	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
44	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
45	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
46	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
47	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
48	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
49	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
50	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
51	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
52	24/03/20 18:15	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
53	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
54	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
55	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
56	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
57	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
58	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
59	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
60	24/03/20 18:16	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI20003645/EYF3E2

Date: 25/03/2020

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN19296219000

Claimant Vehicle No: SKE4484D Insured Vehicle No: XD8163E

Date of Loss: 26/02/2020 Nature of Claim: TP Claim No: SNM20D201137

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKE4484D

Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CAV381868

Reg. Date: 02/03/2012 (Man. Year: 2011) Chassis No: WVGZZZ1TZCW073047

Colour: Silver Odometer: 156778 km

Engine Capacity: 1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16

Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm

Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 20/03/2020

Date Inspected: 06/03/2020 Inspected At: Cheong Auto Pte Ltd  
262 QUEENSWAY  
SINGAPORE 149061

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$6,000.00 - \$7,000.00

## REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 25 Mar 2020)	
Parts:	N/A	VOLKSWAGEN TOURAN 1.4 TSI (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKE4484D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >