

## Khanchna (LKK Auto)

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**From:** Taufikh (LKKAuto)  
**Sent:** 2 September 2020 1:10 PM  
**To:** Khanchna (LKK Auto)  
**Subject:** RE: SCQ5599G insurance enquiry  
**Attachments:** 7.jpg; 0.JPG; 1.JPG; 2.jpg; 3.jpg; 4.jpg; 5.jpg; 6.jpg

Hi Khanchna,

I already called Mr Wong. Tried to explain to him but he keep saying the TP sketch is wrong and its a fraud claim. So i told him we will get back to insurance and mail him the photos.

Can email the photos to him to get a clearer picture and as per below.

Pic no 4 shows the hole that was damage on the front bumper, the number plate was screwed onto the bumper, when taxi reverse and its side hit onto the front bumper with the number plate, it pulled of the number plate from the front bumper causing the big hole. When i call him, Mr Wong say he did not see this hole and he say that the TP sketch is different from the accident. Pic no 4 and 5 shows the screw that was attached to the front bumper pulled off . Pic no 7 is the radiator grille and pic no 3 shows closeup that it was cut graze.

Regards  
Taufikh  
Lkk Auto

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Tuesday, 25 August 2020 3:05 PM  
**To:** Taufikh (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SCQ5599G insurance enquiry

**LKK REF: CC4/FCI20003644/T1ka3q2**

Hi Taufikh,

Please be informed that Insured driver disputed on the damages and FCI wants the surveyor to call and talk to Insured driver.

Insured driver's e-mail to FCI is below:

**From:** Wong L B <[wonglb4588@gmail.com](mailto:wonglb4588@gmail.com)>  
**Sent:** Monday, 17 August 2020 6:15 pm  
**To:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** Re: D20001311MFSH CTPL TPD1 JN - CT20030050 SHC2059H DOA: 03/03/2020 Our Reply to Insd Driver

Jason, I don't know where your surveyor got those photos from bcoz I still have the photos which is so much different. Unfortunately, I don't agree with your findings and will report these matters to appropriate authority.