



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SMP 463 J

Your Ref.: SHC 212 U

Date: 13/4/2020

ATTN: Motor Claims Department

INS: MS First Capital Insurance Limited

Dear Sir/Madam,

Accident Involving: SMP 463 J & SHC 212 U

Date of Accident: 2/3/2020

Location: GEYLANG RD BEF PAYA LEBAR RD

We refer to the above-mentioned accident.

We are claiming as follows:

|                        |    |                 |
|------------------------|----|-----------------|
| Cost of Repair:        | \$ | <u>4,922.00</u> |
| Rental                 |    |                 |
| (4 Days x \$150/Day) : | \$ | <u>600.00</u>   |
| 3rd Party Report:      | \$ | <u>29.00</u>    |
| LTA Search:            | \$ | <u>7.45</u>     |
| Grand Total:           | \$ | <u>5,558.45</u> |

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne Teoh @ 6286 6060, or email to claims@rico60.com.

Thank You,

Yvonne Teoh





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

## LETTER OF AUTHORISATION

Accident on 02/03/2020 @ 18:20 hrs along Greylang Road Before Paya Lebar Road  
involving vehicles nos. SMP 463J & SHC212U

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SMP 463J at my/our request, I/We, Gliders Auto Trading ("the claimant") of 261 Neo Tiew Crescent Singapore 718900 (address) bearing NRIC no. 53375166K the owner of motor vehicle no. SMP 463J hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 07 day of 03 (month) 2020 (year).



"The Claimant's" Signature

Name: gliders Auto trading

NRIC No.: 53375166K



Rico 60 Auto Services Pte Ltd

Name: Yvonne Teoh

### DISCHARGE RECEIPT

CLAIM REFERENCE : D20001302MFSH  
ACCIDENT DATE : 02/03/2020  
ACCIDENT LOCATION : GEYLANG RD BEF PAYA LEBAR RD  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : CHRISTOPHER THOMAS  
INSURED VEHICLE : SHC 212U  
INVOLVED PARTY : SMP 463J  
SETTLEMENT SUM : \$ 5,358.45

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
Prejudicial to any other claims"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GLIDERS AUTO TRADING

Signature and Date :



WITNESS : yvonne Teoh Peat E gik

Signature and Date :



GLIDERS AUTO TRADING  
53375163  
24/03/2020



**RICO 60 AUTO SERVICES PTE. LTD.**  
Co. & GST Reg. No.: 201807623M  
8 Kaki Bukit Avenue 4  
Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

### TAX INVOICE

MS First Capital Insurance Ltd.

6507 3848

Invoice No. : I2020041739  
Invoice Date : April 13, 2020  
Vehicle No. : SMP463J  
Make & Model : HONDA SHUTTLE  
Chassis No. : GP72004126  
Mileage : -  
Terms : Due within 90 days

| NO. | DESCRIPTION   | QUANTITY | PER UNIT<br>(SGD) | AMOUNT (SGD) |
|-----|---|----------|-------------------|--------------|
| 1   | To Carry Out Repair & Respray on Accident<br>Corresponding to Supply on Spare Parts & Labour<br>Charges | 1        | 4,600.00          | 4,600.00     |

7% GST \$322.00

**GRAND TOTAL (INCLUSIVE OF 7% GST) \$4,922.00**

Amount Paid \$0.00

Balance Due \$4,922.00



Type text here

Signature/Company Stamp

*I agree to the price as listed above and affirm that the goods are received in good condition.*



# KIRALY AUTOMOBILE PTE LTD

UEN No. 201436970K

8 Kaki Bukit Avenue 4 #06-43

Premier @ Kaki Bukit Singapore 415875

Tel : 3159 4125 Email: kiralyautomobile@gmail.com

## INVOICE TO:

HIRWAN BIN KAMAL  
S8200238C

INVOICE DATE 17/03/2020

INVOICE NO. 112

| Item | DESCRIPTION   | UNIT PRICE (\$) | AMOUNT (\$) |
|------|---|-----------------|-------------|
| 1    | BEING RENTAL OF VEHICLE SLN7879U<br>03/03 TO 07/03<br>REPLACEMENT FOR SMP463J | 150.00          | 600.00      |

(A)

AMOUNT DUE \$600.00

KIRALY AUTOMOBILE PTE LTD







24 HOURS HOTLINE: 9869 3087 / 9423 3975

Total 4 day @ \$ 150 per day

Security Deposit: \_\_\_\_\_ By: \_\_\_\_\_

### VEHICLE HIRING AGREEMENT

#### HIRER / DRIVER'S PARTICULARS

Name (as in I/C): HIRWAN BIN KAMAL  
NRIC/Passport No.: S8200238C  
Date of Birth: 14-01-1982  
Address: 467A FEARNVALE LINK #10-503  
S (791467)  
Name & Address of Employer: \_\_\_\_\_  
Occupation: PDVL Age: 38  
Driving Exp: 8 YEARS Passed Date: 29/06/2011  
Driving License No.: 001977755D  
D/L Type: Local / International / Others: PDVL  
Tel: (C) \_\_\_\_\_ H/P 3408 8857

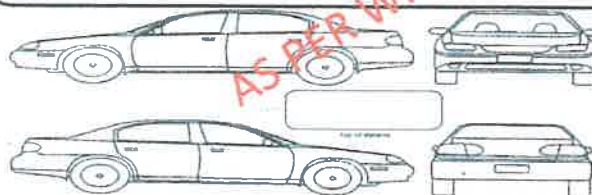
Hirer's Signature \_\_\_\_\_

Rented Vehicle No.: SLN78794

Hirer's Own Vehicle No.: SMP463J

2nd Driver's Signature \_\_\_\_\_

Make & Model: Honda Vezel  
Date/Time Out: 3/3/20 Mileage: \_\_\_\_\_  
Petrol Level Out: E / 1/4 / 1/2 / 3/4 / F  
Date/Time In: 7/3/2020 Mileage: \_\_\_\_\_  
Petrol Level In: E / 1/4 / 1/2 / 3/4 / F



I have read and agree to the terms and condition on both sides of this agreement. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to your account. All information that I have given to Kiraly Group in connection with this agreement is true.

Important

1. Only persons above 23 & below 65 yrs of age with more than 2 yrs driving experience authorised licensed and signing this agreement may drive this vehicle.
2. All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$10 on top of the petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as full day rental.
4. Use of vehicle for illegal purpose (For instance: in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
5. Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Kiraly Group. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines, and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount to be paid immediately in the event of an accident.
8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200-\$400.
9. Any punctured tyres, empty petrol tank, loss of vehicle's key or locked key inside a vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-hours Emergency Service is called upon to respond to such occurrence, the hirer shall bear the cost of such response at \$100.00 per trip.
10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
11. The hirer/driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
12. I understand and agree to the personal data collection statement.

Hirer's Signature \_\_\_\_\_



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-038660

Date of Request: 05/03/2020

Your Ref No: WALK IN DE SAGON

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 02/03/2020

Vehicle No: SMP463J

Place of Accident: GEYLANG RD BEF PAYA LEBAR RD

Involving Vehicle No: SHC212U

With reference to your application for the accident report, we have attached the following accident reports as requested:

| DOCUMENTS                        | ACCIDENT LOCATION            | PER DOC (S\$) | QTY | AMOUNT (S\$) |
|----------------------------------|------------------------------|---------------|-----|--------------|
| SHC212U                          | GEYLANG RD BEF PAYA LEBAR RD | 14.00         | 1   | 13.08        |
| GST Amount                       |                              |               |     | 0.92         |
| Total Amount Due (GST Inclusive) |                              |               |     | 14.00        |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-038659

Date of Request: 05/03/2020

Your Ref No: WALK IN DE SAGON

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SMP463J  
Date of Accident: 02/03/2020  
Place of Accident: GEYLANG RD  
Involving Vehicle No: SHC212U

| DESCRIPTION                      | AMOUNT (\$) |
|----------------------------------|-------------|
| E-File Search Fee (Public)       | 14.02       |
| GST Amount                       | 0.98        |
| Total Amount Due (GST Inclusive) | 15.00       |

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Mar 2020 / 12:25:36

Receipt Date/Time : 03 Mar 2020 / 12:25:36

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200303-001375

Previous Receipt No. :

| S/N  | Item Description/<br>Business Transaction Reference<br>No. | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|--|--|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SHC212U            |  |                               |                        |                              |
| As at 02 Mar 2020/18:20:00                       |  |                               |                        |                              |
| Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED |  |                               |                        |                              |
| 1  | Insurance Enquiry - SHC212U                                |                               |                        |                              |
|  | Enquiry Fee  | 7.00                          | 0.49                   | 7.49                         |
|  | 20200303122503622814                                       |                               |                        |                              |
|  | <b>Sub-Total</b>   | 7.00                          | 0.49                   | 7.49                         |
|  | <b>Total Before Rounding</b>                               | 7.00                          | 0.49                   | 7.49                         |
|  | <b>Rounding Difference</b>                                 |                               |                        | 0.04                         |
|  | <b>Total Amount Payable</b>                                |                               |                        | 7.45                         |
| Paid By  |  |                               |                        |                              |
|  | xxxxxxxxxxxx4989   | Credit Card:                  |                        | 7.45                         |
|  |  | Visa/MasterCard               |                        |                              |
|  | <b>Total</b>   |                               |                        | 7.45                         |
|  | <b>Cash Change</b>   |                               |                        | 0.00                         |
|  | <b>Tendered Amount</b>                                     |                               |                        | 7.45                         |
|  | <b>Excess Refundable Amount</b>                            |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Re: SURVEY ASSESSMENT - D20001302MFSH/1 // ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020**

Merina Chia <MerinaChia@msfirstcapital.com.sg>

Tue 6/16/2020 4:59 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Dear Asher,

Your approval to settle up to **\$5,358.45**.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.**

**Personal Data Protection Act 2012 ("PDPA"):**

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Friday, 15 May 2020 10:48 am

**To:** Merina Chia <MerinaChia@msfirstcapital.com.sg>

**Subject:** Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Re: SURVEY ASSESSMENT - D20001302MFSH/1 // ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020

Hi Merina,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **RICO 60 AUTO SERVICES PTE LTD** " at **\$5,358.45 (all-in)**.

-

The summary is as follows: -

|                                   | Amount Claimed | Amount Revised            |
|-----------------------------------|----------------|---------------------------|
| 1. Cost of Repairs (w/GST)        | \$ 30,966.31   | \$ 4,922.00               |
| 2. Loss of Rental (4days x \$150) | \$ 600.00      | \$ 400.00 (4days x \$100) |
| 3. LTA Search Fee                 | \$ 36.45       | \$ 36.45                  |
| <b>Total</b>                      |                | <b>\$ <u>5,358.45</u></b> |

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Sent:** Monday, April 20, 2020 2:00 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Re: SURVEY ASSESSMENT - D20001302MFSH/1 // ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020

Dear Asher,

We are agreeable on your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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We appreciate your kind understanding. Stay safe.**

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, 20 April 2020 1:14 pm

**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Re: SURVEY ASSESSMENT - D20001302MFSH/1 // ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Merina,

We refer to the email below.

Our surveyor mention that the video not able to tell if third party vehicle have previous damaged.

However third party damaged is consistent with the accident.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Sent:** Monday, April 20, 2020 1:00 PM

**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Re: SURVEY ASSESSMENT - D20001302MFSH/1 // ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020

Dear Asher,

Please kindly confirm if damages consistent with accident.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Thursday, 16 April 2020 9:16 am  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Subject:** [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Re: SURVEY ASSESSMENT - D20001302MFSH/1 // ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020

Claim No:D20001302MFSH/1

LKK Ref: CC4/FCI20003639/Uea3

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC 212U AND SMP 463J ON 02/03/2020**

-

We refer to the above matter.

Liability:100%

Remark:B:27 OID REAR ENDED TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Sent:** Thursday, April 2, 2020 10:29 AM

**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20001302MFSH/1

Dear Asher,

Please find attached the video footage as requested.

**This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party. The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.**

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

**Personal Data Protection Act 2012 ("PDPA"):**

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

**Confidentiality Notice:** This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, 2 April 2020 10:12 AM

**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** RE: SURVEY ASSESSMENT - D20001302MFSH/1

Hi Merina,

We refer to the above matter.



Our surveyor need a copy of insured video footage to do a accurate assessment on the damaged to third party vehicle as insured reported third party have **“previous damaged”**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 13 March 2020 9:02 AM  
**To:** 'Merina Chia' <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001302MFSH/1

Hi Merina,

We refer to the above matter.

Our surveyor need a copy of insured video footage to do a accurate assessment on the damaged to third party vehicle as insured reported third party have **“previous damaged”**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 12 March 2020 10:05 AM  
**To:** 'Merina Chia' <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20001302MFSH/1

**YOUR REF: D20001302MFSH**

**LKK REF: CC4/FCI20003639/Uea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMP 463J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 5 March, 2020 10:30 AM

**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>;

Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Merina Chia' <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** RE: SURVEY ASSESSMENT - D20001302MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 4 March, 2020 3:46 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Merina Chia

<[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D20001302MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**