

22/03/2002

ASS. REC. BY:

REF: CS/CT1200036301

f3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping

of CT1

Date/Time: 5.3.2020 9.55 a.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SMA 23411

Insured:

XD 2757

at Workshop m/s

SMA 23411

Tel:

of No 9 Behi Lane 1

Policy No: DMKVCNA 0000583-000

Claim No:

SN M 2012 201132102

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 28/12/2020

CA / REV / REP. / REV 24 HRS

"4yp"

H.O.D. Endorsement:

Date/Time:

5/11/2020 2.29 p.m

Person Contacted:

Caroline

Vehicle IN/OUT

Date/Time	Action/Instruction
	(V) Estimate wait liability deny.
	SMA 23411 - X
	XD 2757 - NAFTMI 18016417124 D.O.A. - 25/09/2020
24/3/2020	4.00pm - talk to Caroline, liability deny.
26/3/2020	Temporary close case. (Caroline) 24/3/2020.

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth ed	Status
Main	05 Mar 2020		05 Mar 2020 09:55 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	<b>SIME DARBY SERVICES PTE LTD</b>		
Vehicle Reg. No.:	<b>SMA2341T</b>	Date of Loss:	28/02/2020 18:00 - :59
Claim Type:	<b>TP / SNM20D201132C02</b>	Policy/Cover Note No.:	DMCVSNA00005682000
Vehicle Reg. No. (Insured):	<b>XD275T</b>	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	<b>Sime Darby Services Pte Ltd (HQ) NO. 9 DEFU LANE 1, 539484 Defu Lane - Tel:</b>		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]</b>		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 16/03/2020]</b>		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 5 March 2020 9:49 AM  
**To:** PBSP  
**Cc:** assignments; Admin A  
**Subject:** FW: OUR REF: SNM20D201132/XD275T/IRENE - REQUEST FOR DIRECT SETTLEMENT - SMA2341T & XD275T ON 28/02/2020  
**Attachments:** SKM\_558e20030415260.pdf; SMA2341T.PDF

Dear Sir (PBSP),

We refer to the above matter.

Liability is clear. Based on our insured's version, he is travelling straight and your client had encroached into my insured lane from my right.

Aside to LKK,

Please get your surveyor to liaise with PBSP to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, March 4, 2020 5:30 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** OUR REF: SNM20D201132/XD275T/IRENE - REQUEST FOR DIRECT SETTLEMENT - SMA2341T & XD275T ON 28/02/2020

Dear Irene,

Please conduct PRS for SMA2341T.

Note : officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Wednesday, March 4, 2020 4:25 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SMA2341T & XD275T ON 28/02/2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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## Summer Lee (LKK Auto)

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**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 5 March, 2020 2:31 PM  
**To:** 'Irene Tay'; assignments@lkkauto.com  
**Cc:** sur@lkkauto.com  
**Subject:** RE: OUR REF: SNM20D201132/XD275T/IRENE - REQUEST FOR DIRECT SETTLEMENT - SMA2341T & XD275T ON 28/02/2020

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]  
**Sent:** Thursday, 5 March 2020 9:49 AM  
**To:** PBSP  
**Cc:** assignments; Admin A  
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Dear Sir (PBSP),

We refer to the above matter.

Liability is clear. Based on our insured's version, he is travelling straight and your client had encroached into my insured lane from my right.

Aside to LKK,

Please get your surveyor to liaise with PBSP to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F: (65) 62247478/62247175

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**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D201132/XD275T/IRENE - REQUEST FOR DIRECT SETTLEMENT - SMA2341T & XD275T ON 28/02/2020

Dear Irene,

Please conduct PRS for SMA2341T.

Note : officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline

C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**\*SMA2341T (SNM20D201132C02)**  
**[XD275T]**

TP  
SIME DARBY SERVICES PTE LTD  
Feb 28 2020 6:00PM

Sime Darby Services Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **26/03/2020 15:19 PM**.

**To** irene.tay@sg.cntalping.com

**CC** ASSIGNMENTS@LKKAUTO.COM

**Subject**

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SMA 2341T after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

### DOCUMENTS SUMMARY

There are no documents.