

Jia Le (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 30 July 2020 4:36 PM
To: Jia Le (LKK Auto)
Subject: RE: REQUEST VIDEO FOOTAGE [Express Settlement via LKK] // Our ref: CC6/FCI20003595/Uda3 [ACCIDENT INVOLVING SHC3680G AND SKN628K ON 03/03/2020]
Attachments: WhatsApp Video 2020-07-23 at 11.19.21.mp4

Dear Jia Le,

Please proceed to reject the claim.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 29 July 2020 4:23 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: REQUEST VIDEO FOOTAGE [Express Settlement via LKK] // Our ref: CC6/FCI20003595/Uda3 [ACCIDENT INVOLVING SHC3680G AND SKN628K ON 03/03/2020]

Dear Rachel,

From insured's video, it shows that third party vehicle was stationary while insured turning to right. Enclosed herewith the rear video provided by third party and they did not have the front video. Therefore, we intend to reject third party claim.

Kindly let us have your instruction if we may reject the claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Wednesday, 29 July 2020 3:21 PM

To: Jia Le (LKK Auto)

Subject: RE: REQUEST VIDEO FOOTAGE [Express Settlement via LKK] // Our ref: CC6/FCI20003595/Uda3 [ACCIDENT INVOLVING SHC3680G AND SKN628K ON 03/03/2020]

Dear Jia Le,

Attached video footage as per request.

*****The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, any third party, or any social media or media platform.**

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Wednesday, 22 July 2020 9:45 am

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: REQUEST VIDEO FOOTAGE [Express Settlement via LKK] // Our ref: CC6/FCI20003595/Uda3 [ACCIDENT INVOLVING SHC3680G AND SKN628K ON 03/03/2020]

Dear May,

Kindly let us have a copy of insured's video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)